

TROUBLESHOOTING GUIDE

Most common problems can be resolved by referring to the troubleshooting suggestions listed below.

PROBLEM	POSSIBLE CAUSE	SOLUTIONS
The appliance does not operate.	There is a power failure. The appliance is not plugged in. A house fuse has blown or the circuit breaker is tripped.	Ensure the appliance is plugged in and the power outlet has power. Replace the broken fuse or reset the breaker.
The appliance is not cold enough.	The set temperature too high. The appliance is placed too close to a heat source. The door is opened too often. The door is not closed completely. The door gasket does not seal properly. The front bottom grille does not have sufficient ventilation.	Adjust the set temperature Keep the appliance away from sunshine or other heat sources. Close the door tightly and do not open the door too frequently or for a long period of time. Ensure the door gasket is not loose. The front bottom grille must be completely unobstructed.
The appliance turns on and off frequently.	The ambient (room) temperature is too low or high. A large amount of contents has been added to the appliance. The door is opened too often. The door is not closed completely. The door gasket does not seal properly.	Decrease or increase the ambient (room) temperature. To minimize internal temperature fluctuation, do not add large amount of contents at once. Close the door tightly and do not open the door too frequently or for a long period of time. Ensure the door gasket is not loose.
The appliance makes too much noise.	The noise may come from the flow of the refrigerant/ Contraction and expansion of the inside walls may cause popping and crackling noises. The appliance is not level.	It is normal that as each cooling cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in the appliance. Some popping or cracking noises are normal. They are caused by expansion and contraction of the inside walls due to temperature changes. Make sure the cooler is on a hard and level surface. Do not place the appliance on carpet.
The door does not close properly.	The appliance is not level. The door was reversed and not properly installed. The shelves are out of position.	Make sure the cooler is on a hard and level surface. Avoid placing the appliance on a carpeted or soft surface. Correctly install the shelves.

ONE YEAR LIMITED WARRANTY

This WHYNTER product is warranted to the original owner, purchased from an authorized Whynter dealer within the 48 U.S. continental states, for one year from the original purchase date against defects in material and workmanship under normal residential usage. Should your WHYNTER product prove defective within one year from the date of purchase, contact Whynter's Customer Support Team with the serial number and proof of purchase to make a warranty claim. A Return Authorization Number must be issued before returning any parts or products. Parts or products received without a Whynter issued Return Authorization Number will be refused. Under this warranty, Whynter will repair or replace any parts found defective with new or remanufactured parts or exchange the defective product with a new, refurbished, or remanufactured product at our discretion. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to Whynter's Service Center. This warranty is not transferable. After the expiration of the warranty, the cost of labor and parts will be the responsibility of the original owner.

Return freight is prepaid by Whynter within two months of purchase. After two months to one year, the customer will be responsible for the return freight cost to Whynter's Service Center. Please package the product carefully in its original packaging to avoid damage in transit. Whynter is not responsible for damage resulting from shipper mishandling or improper packaging. Please retain the original box and packaging materials.

THIS WARRANTY DOES NOT COVER:

- Acts of God, such as fire, flood, hurricanes, earthquakes and tornadoes.
- Improper power supply such as power surge, low voltage, defective household wiring or inadequate fuses.
- Use in commercial or industrial applications.
- Damage, accidental or otherwise, to the WHYNTER Beverage Refrigerator while in the possession of a consumer not caused by a defect in material or workmanship
- Damage caused by consumer misuse, tampering, or failure to follow the care and special handling provisions in the instructions.
- Damage to the finish of the case, or other appearance parts caused by wear.
- Damage caused by repairs or alterations to the product by anyone other than authorized by the manufacturer.
- Removal, Replacement Packaging, Freight and Insurance cost for the warranty service.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. WHYNTER SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

The warranty, product contents and specifications are subject to change at any time without notice; please refer to www.whynter.com for the most current information.

To register your warranty, please visit www.whynter.com and fill out the online Warranty Registration form. Please be sure to include a copy of your purchase invoice.

To obtain service or information, contact Whynter LLC via email at support@whynter.com or call 866-WHYNTER (866-949-6837).

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