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# Free-standing range

**HGS5057UC**

**[en-us]** Use and Care Manual

# Table of contents

|             |                                                   |           |                                             |                                                 |
|-------------|---------------------------------------------------|-----------|---------------------------------------------|-------------------------------------------------|
| <b>1</b>    | <b>IMPORTANT SAFETY INSTRUCTIONS</b>              | <b>3</b>  |                                             |                                                 |
| 1.1         | Safety definitions                                | 4         | 11.1                                        | Malfunctions                                    |
| 1.2         | General information                               | 4         |                                             | 33                                              |
| 1.3         | Intended use                                      | 4         | <b>12</b>                                   | <b>Disposal</b>                                 |
| 1.4         | Restriction on user group                         | 4         |                                             | <b>35</b>                                       |
| 1.5         | Safe use                                          | 4         | 12.1                                        | Disposal of your old appliance                  |
| 1.6         | Child safety                                      | 7         |                                             | 35                                              |
| 1.7         | Gas safety                                        | 7         | <b>13</b>                                   | <b>Customer Service</b>                         |
| 1.8         | Food safety                                       | 8         |                                             | <b>35</b>                                       |
| 1.9         | Proper installation and maintenance               | 8         | 13.1                                        | Model number (E-Nr.) and production number (FD) |
| <b>1.10</b> | <b>Conversion to Liquefied Petroleum gas</b>      | <b>9</b>  |                                             | 35                                              |
| <b>1.11</b> | <b>High altitude installation</b>                 | <b>9</b>  | 13.2                                        | Rating plate location                           |
| 1.12        | State of California Proposition 65 Warnings       | 10        |                                             | 35                                              |
| <b>2</b>    | <b>Preventing material damage</b>                 | <b>11</b> | <b>14</b>                                   | <b>STATEMENT OF LIMITED PRODUCT WARRANTY</b>    |
| 2.1         | Preventing oven cavity damage                     | 11        |                                             | <b>35</b>                                       |
| 2.2         | Preventing cooktop damage                         | 11        | 14.1                                        | What this warranty covers & Who it applies to   |
| <b>3</b>    | <b>Environmental protection and energy-saving</b> | <b>11</b> |                                             | 35                                              |
| 3.1         | Disposal of packaging                             | 11        | 14.2                                        | How long the warranty lasts                     |
| 3.2         | Saving energy when using the oven                 | 11        |                                             | 35                                              |
| 3.3         | Saving energy when using the cooktop              | 12        | 14.3                                        | Repair/replace as your exclusive remedy         |
| <b>4</b>    | <b>Familiarizing yourself with your appliance</b> | <b>12</b> |                                             | 36                                              |
| 4.1         | Appliance                                         | 12        | 14.4                                        | Out of warranty product                         |
| 4.2         | Oven features                                     | 13        |                                             | 36                                              |
| 4.3         | Burner assembly                                   | 14        | 14.5                                        | Warranty exclusions                             |
| 4.4         | Control panels                                    | 15        |                                             | 36                                              |
| <b>5</b>    | <b>Accessories</b>                                | <b>16</b> | 14.6                                        | Obtaining warranty service                      |
| 5.1         | Other accessories                                 | 16        |                                             | 37                                              |
| 5.2         | Fitting the telescopic rail set                   | 16        | 14.7                                        | Product information                             |
| 5.3         | Inserting racks                                   | 16        |                                             | 37                                              |
| <b>6</b>    | <b>Before using for the first time</b>            | <b>17</b> | <b>Recursos y ayuda en línea en español</b> | <b>38</b>                                       |
| 6.1         | Before using the oven for the first time          | 17        |                                             |                                                 |
| 6.2         | Before using the cooktop for the first time       | 17        |                                             |                                                 |
| <b>7</b>    | <b>Cooktop operation</b>                          | <b>18</b> |                                             |                                                 |
| 7.1         | About the appliance                               | 18        |                                             |                                                 |
| 7.2         | To operate                                        | 18        |                                             |                                                 |
| 7.3         | In case of power failure                          | 18        |                                             |                                                 |
| 7.4         | Flame failure safety system                       | 18        |                                             |                                                 |
| 7.5         | Normal operation - electronic ignition            | 18        |                                             |                                                 |
| 7.6         | Getting the most out of your appliance            | 19        |                                             |                                                 |
| 7.7         | Settings recommendations                          | 19        |                                             |                                                 |
| 7.8         | Standard burner cooking table                     | 19        |                                             |                                                 |
| 7.9         | Notes regarding cookware                          | 21        |                                             |                                                 |
| <b>8</b>    | <b>Oven operation</b>                             | <b>22</b> |                                             |                                                 |
| 8.1         | Switching on the oven                             | 22        |                                             |                                                 |
| 8.2         | Switching off the oven                            | 22        |                                             |                                                 |
| 8.3         | Getting the most out of your appliance            | 22        |                                             |                                                 |
| <b>9</b>    | <b>Cleaning and maintenance</b>                   | <b>23</b> |                                             |                                                 |
| 9.1         | Cleaning and maintenance - cooktop                | 23        |                                             |                                                 |
| 9.2         | Cleaning and maintenance - oven                   | 25        |                                             |                                                 |
| <b>10</b>   | <b>Cooking charts</b>                             | <b>28</b> |                                             |                                                 |
| 10.1        | Baked goods/entrees                               | 28        |                                             |                                                 |
| 10.2        | Meats                                             | 31        |                                             |                                                 |
| <b>11</b>   | <b>Troubleshooting</b>                            | <b>33</b> |                                             |                                                 |



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

Read all of the instructions carefully before using the appliance. In order to reduce the risk of fire, electric shocks and personal injuries when using the appliance, follow the basic safety precautions, including the following safety instructions.

**⚠ WARNING:** If the information in these instructions is not followed exactly, a fire or explosion can result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch.
  - Do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

### **⚠ WARNING:**

**Never Operate the Top Surface Cooking Section of this Appliance Unattended.**

- Failure to follow this warning statement could result in fire, explosion, or burn hazard that could cause property damage, personal injury, or death.
- If a fire should occur, keep away from the appliance and immediately call your fire department.

**DO NOT ATTEMPT TO EXTINGUISH  
AN OIL/GREASE FIRE WITH WATER.**



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

### 1.1 Safety definitions

Here you can find explanations of the safety signal words used in this manual.

#### **WARNING**

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

#### **CAUTION**

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

#### **NOTICE**

This indicates that damage to the appliance or property may occur as a result of non-compliance with this advisory.

**Note:** This alerts you to important information.

### 1.2 General information

- Read this manual carefully.
- Do not connect the appliance if it has been damaged in transit.

### 1.3 Intended use

Only use this appliance:

- To prepare meals and drinks.
- Under supervision. Never leave the appliance unattended when cooking for short periods.
- for normal household use and in enclosed spaces in a residential environment.

Do not use the appliance:

- On boats or in vehicles.
- as a room heater.
- This appliance is not intended for operation with an external time switch or external remote control.

Call Customer Service if you want to convert your appliance to a different type of gas.

### 1.4 Restriction on user group

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

When children become old enough to use the appliance, it is the responsibility of the parents or legal guardians to ensure that they are instructed in safe practices by qualified persons.

Children should be supervised to ensure that they do not play with the appliance.

Do not let children play with the appliance.

### 1.5 Safe use

#### **WARNING**

When properly cared for, your new appliance has been designed to be safe and reliable.

- ▶ Read all instructions carefully before use. These precautions will reduce the risk of burns, electric shock, fire, and injury to persons.
- ▶ When using kitchen appliances, basic safety precautions must be followed, including those in the following pages.

#### **WARNING**

Cooking with gas can release small amounts of certain by-products, such as carbon monoxide, benzene, formaldehyde, nitrogen oxides (including nitrogen dioxide), and particulate matter / soot. To minimize exposure to these substances:

- ▶ Always ensure proper ventilation by using an appropriate ventilation fan or hood vented to the outside and/or an open window.
- ▶ Always operate the unit according to the instructions in this manual.
- ▶ If applicable, the burners should be verified by a certified installer or agency to ensure proper combustion.

#### **WARNING**

Overheated materials can cause fire or burns and may produce potentially harmful smoke or fumes.

- ▶ To prevent overheating, turn ventilation hood ON when heating grease, fats or frying using medium to high heat settings.
- ▶ Avoid heating empty pots and pans.
- ▶ Do not allow pans to boil dry.
- ▶ Do not allow aluminum foil, plastic, paper, or cloth to come in contact with a hot surface element, burner, or grate.

#### **WARNING**

To avoid risk of fire, do not leave the cooktop unattended while in use. Unattended cooking can lead to fire hazards, property damage, and injury. Always supervise cooking, especially when using high heat with oils and fats. Boilovers may cause smoking and greasy spills may ignite.

#### **WARNING**

Set the burner control so that the flame does not extend beyond the bottom of the pan.

Take care that drafts like those from fans or forced air vents do not push the flames so that they extend beyond the edges of the pan.

If materials inside an oven or warming drawer should ignite, keep door closed.

- ▶ Turn off the appliance and disconnect the circuit at the circuit breaker box.

A fire could occur during cooking.

- ▶ Always have a working smoke detector near the kitchen.
- ▶ Have an appropriate fire extinguisher available, nearby, highly visible and easily accessible near the appliance.



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

NEVER cover any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil.

- ▶ Doing so blocks air flow through the oven and may cause carbon monoxide poisoning.
- ▶ Aluminum foil linings may also trap heat, causing a fire hazard.

If the cooktop is near a window, forced air vent or fan, be certain that flammable materials such as window coverings do not blow over or near the burners or heating elements. They could catch on fire.

Cooking fires can spread if extinguished incorrectly.

- ▶ Never use water on cooking fires.

### WARNING

TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE

- ▶ Never Leave Surface Units Unattended at High Settings - Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- ▶ Always turn hood ON when cooking at high heat or when flambing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambe').
- ▶ Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
- ▶ Use proper pan size. Always use cookware appropriate for the size of the surface element.

### WARNING

Flames can be drawn into the ventilation system.

- ▶ Whenever possible, do not operate the ventilation system during a cooktop fire. However, do not reach through fire to turn it off.

Cookware Handles Should be Turned Inward and Not Extend Over Adjacent Surface Units.

- ▶ To reduce the risk of burns, ignition of flammable materials, and spillage due to unintentional contact with the cookware, the handle of a cookware should be positioned so that it is turned inward, and does not extend over adjacent surface units.

Wear Proper Apparel.

Loose-fitting or hanging garments, such as ties, scarves, jewelry, or dangling sleeves, should never be worn while using the appliance.

- ▶ Tie long hair so that it does not hang loose.
  - ▶ Secure all loose garments, etc. before beginning.
- Use Proper Pan Size - This appliance is equipped with one or more surface units of different sizes.
- ▶ Select cookware having flat bottoms large enough to cover the surface unit burner.
  - ▶ The use of undersized cookware will expose a portion of the burner to direct contact and may result in ignition of clothing. Proper relationship of cookware to burner will also improve efficiency.

### CAUTION

The cooking process has to be supervised. A short term cooking process has to be supervised continuously.

### WARNING

To avoid risk of fire do not store items on the cooking surfaces.

In the event that personal clothing or hair catches fire, drop and roll immediately to extinguish flames.

Do Not Use Water on Grease Fires.

- ▶ Smother fire or flame or use dry chemical or foam-type extinguisher.

Adjust burner flame size so that it does not extend beyond the edge of the cookware. Proper relationship of cookware to burner flame reduces safety risks.

### CAUTION

The oven vents are important for air circulation. Covering the oven vents will cause the oven to overheat.

Refer to the appliance overview for the location of the oven vents. → *Page 12*

- ▶ Do not obstruct the front oven vent or rear vent trim.

### WARNING

Use Only Dry Potholders - Moist or damp potholders on hot surfaces may result in burns from steam.

- ▶ Do not let potholders touch hot heating elements.
- ▶ Do not use a towel or other bulky cloth.

Hot oil is capable of causing extreme burns and injury.

- ▶ Use high heat settings on the cooktop only when necessary.
- ▶ To avoid bubbling and splattering, heat oil slowly on no more than a low-medium setting.
- ▶ Never move a pan of hot oil, especially a deep fat fryer. Wait until it is cool.

Spills of hot food may cause burns.

- ▶ Hold the handle of the pan when stirring or turning food. This helps prevent spills and movement of the pan.

DO NOT TOUCH SURFACE UNITS OR AREAS NEAR UNITS. Surface units may be hot even though they are dark in color. Areas near surface units may become hot enough to cause burns.

- ▶ During and after use, do not touch, or let clothing, potholders, or other flammable materials contact surface units or areas near units until they have had sufficient time to cool. Among these areas are the cooktop and areas facing the cooktop.

DO NOT TOUCH HEATING ELEMENTS OR INTERIOR SURFACES OF OVEN - Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns.

- ▶ During and after use, do not touch, or let clothing, potholders, or other flammable materials contact heating elements or interior surfaces of oven until they have had sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns. Among these surfaces are oven vent openings, surfaces near these openings and oven doors.
- Exercise caution when opening the appliance.

- ▶ Standing to the side, open the door (or drawer) slowly and slightly to let hot air and/or steam escape.
- ▶ Keep your face clear of the opening and make sure there are no children or pets near the unit.
- ▶ After the release of hot air and/or steam, proceed with your cooking.



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

- ▶ Keep doors shut unless necessary for cooking or cleaning purposes.
  - ▶ Do not leave open doors unattended.
- Clean Cooktop With Caution.
- ▶ If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn.
  - ▶ Some cleaners can produce noxious fumes if applied to a hot surface.
  - ▶ Do not clean the appliance while it is still hot.
- After a spill or boilover, turn off the burner and allow the cooktop to cool.
- ▶ Clean around the burner and burner ports.
  - ▶ After cleaning, check for proper operation.
- Inspect your cookware for damage or excessive wear before using it.

### CAUTION

Use caution when cooking foods with high alcohol content (e.g. rum, brandy, bourbon) in the oven. Alcohol evaporates at high temperatures. There is a risk of burning as the alcohol vapors may catch fire in the oven.

- ▶ Use only small quantities of alcohol in foods, and open the oven door carefully.

The oven racks and the oven cavity surfaces become very hot during cooking.

- ▶ Place oven racks in the desired positions before turning oven on.
- ▶ Always use oven mitts when the oven is warm.
- ▶ If a rack must be moved while the oven is hot, do not let oven mitts contact hot heating elements.
- ▶ Use caution when removing oven racks from the lowest rack position to avoid contact with the hot oven door.

### WARNING

Avoid reaching or leaning over the appliance.

- ▶ Be aware that certain clothing and hair sprays may contain flammable chemicals that could be ignited if brought in to contact with hot surface units or heating elements and may cause severe burns.

### WARNING

Storage in or on Appliance - The use of corrosive chemicals in heating or cleaning will damage the appliance and could result in injury.

- ▶ Flammable materials, corrosive chemicals, vapors or non-food products should not be stored or used in an oven or on or near surface units.
- ▶ The appliance is specifically designed for use when heating or cooking food.

This appliance is intended for normal family household use only. It is not approved for outdoor use. See the Statement of Limited Product Warranty. If you have any questions, contact the manufacturer.

### WARNING

Using this appliance other than for its intended use can cause fire or injury to persons.

- ▶ Use this appliance only for its intended use as described in this manual.
- ▶ NEVER use your appliances as a space heater for warming or heating the room. Doing so may result in overheating the appliance.

- ▶ Never use the appliance for storage.

### WARNING

TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING.

- ▶ SMOTHER FLAMES with a close-fitting lid, cookie sheet, or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
- ▶ NEVER PICK UP A FLAMING PAN – You may be burned.
- ▶ DO NOT USE WATER, including wet dishcloths or towels – a violent steam explosion will result.
- ▶ Use an extinguisher ONLY if:
  - You know you have a Class ABC extinguisher, and you already know how to operate it.
  - The fire is small and contained in the area where it started.
  - The fire department is being called.
  - You can fight the fire with your back to an exit.

### WARNING

Do not heat or warm unopened food containers.

Build-up of pressure may cause the container to burst and cause injury.

Failure to operate knobs properly may result in personal injury and damage to the appliance.

Glazed Cooking Utensils - Only certain types of glass, glass/ceramic, ceramic, earthenware, or other glazed utensils are suitable for cooktop or range-top service without breaking due to the sudden change in temperature.

Cooking or roasting bags might explode.

- ▶ Follow the manufacturer's directions when using cooking or roasting bags.

### CAUTION

To avoid possible injury or damage to the appliance, ensure oven rack is installed exactly per installation instructions and not backwards or upside down.

Do not place anything on the oven cavity bottom. Do not cover it with aluminum foil. A build-up of heat could damage the appliance or cause injury.

### WARNING

Moisture intrusion may cause an electric shock.

- ▶ Do not use any steam cleaners or high-pressure cleaners to clean the appliance.

To avoid risk of injury from a damaged appliance or power cord, observe the following.

- ▶ Do not turn the power on if the appliance or the power cord is damaged. Doing so may cause injury.
- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the power outlet.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the breaker in the circuit breaker box and turn off the gas supply.
- ▶ Call Customer Service. → *Page 35*



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

- Repairs to the appliance should only be performed by an authorized service provider.

### WARNING

Scratched glass in the appliance door may develop into a crack.

- Do not use any harsh or abrasive cleaners or sharp metal scrapers to clean the glass on the oven door, as they may scratch the surface.

### WARNING

To avoid food contamination, fire, or personal injury:

- Do not place food directly on the burner grates.
- Use only cookware that is suitable for gas cooktops and is stable on the grates.
- Always monitor cooking to prevent boil-over, spillage, or flame contact with food.

### CAUTION

To reduce the risk of contamination and damage:

- Always clean baking trays and wire racks before placing food on them.
- Inspect accessories for surface damage prior to use.

## 1.6 Child safety

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

When children become old enough to use the appliance, it is the responsibility of the parents or legal guardians to ensure that they are instructed in safe practices by qualified persons.

### WARNING

Do not allow children to use this appliance unless closely supervised by an adult.

- Children and pets should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to play in its vicinity, whether or not the appliance is in use.

Do not allow anyone to climb, stand, lean, sit, or hang on any part of an appliance, especially a door, warming drawer, or storage drawer.

- This can damage the appliance, and the unit may tip over, potentially causing severe injury.

Do not let children play with the appliance.

### CAUTION

Do not store items of interest to children in cabinets above a range or on the backguard of a range. Children climbing on the range to reach items could be seriously injured.

Do Not Leave Children Alone.

- Children should not be left alone or unattended in the area where the appliance is in use.
- They should never be allowed to sit or stand on any part of the appliance.
- Always check inside the oven before turning it on.

### WARNING

To avoid the risk of suffocation:

- Do not allow children to play with packaging material.
- Store small parts safely as they can be a choke hazard.

## 1.7 Gas safety

### WARNING

To prevent carbon monoxide build-up, do not block appliance air vents.

### WARNING

Have the installer show you where the gas shut-off valve is located.

If a burner goes out and gas escapes, open windows and doors. Wait until gas dissipates before using the appliance.

If you smell gas, your installer has not done a proper job of checking for leaks. If the connections are not perfectly tight, you can have a small leak and, therefore, a faint smell. If you smell gas, immediately shut off the unit and contact an authorized service provider to diagnose the issue. Read the WARNING about gas smell.

→ Page 3

### WARNING

Keep the igniter ports clean for proper lighting performance of the burners. It is necessary to clean these when there is a boilover or when the burner does not light even though the electronic igniters click.

For proper burner performance, keep igniters clean and dry.

### CAUTION

All igniters spark when any single burner is turned on.

- Do not touch any of the burners when the cooktop is in use.

### WARNING

To prevent flare-ups all grates must be properly positioned on the cooktop whenever the cooktop is in use. Each of the feet must be placed into the corresponding dimples in the cooktop.

- Do not use a grate if the rubber feet are missing or damaged.

### WARNING

Do not clean or touch any of the burners when an extra low burner (if equipped) is in use.

When the extra low burner automatically reignites the ignitor at the burner will spark.

### WARNING

To prevent flare-ups do not use the cooktop without all burner caps and all burner grates properly positioned.

### WARNING

Use this appliance only for its intended use as described in this manual.

- NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating the appliance.
- Never use the appliance for storage.



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

### 1.8 Food safety

### 1.9 Proper installation and maintenance

#### WARNING

##### TIP OVER HAZARD!

A child or adult can tip the range over and be killed.



- ▶ Install the anti-tip device to the structure and/or the range.
- ▶ Verify the anti-tip device has been properly installed and engaged.
- ▶ Engage the range to the anti-tip device. Ensure the anti-tip device is re-engaged when the range is moved.
- ▶ Re-engage the anti-tip device if the range is moved. Do not operate the range without the anti-tip device in place and engaged.
- ▶ See installation instructions for details.
- ▶ Failure to follow the instructions in this manual can result in death or serious burns to children and adults.
- ▶ Check for proper installation and use of the anti-tip bracket. Carefully tip the range forward pulling from the back to ensure that the anti-tip bracket engages the range leg and prevents tip-over. The range should not move more than 1" (2.5 cm).

#### WARNING

In the event of a malfunction, it might become necessary to turn off the power supply.

- ▶ Have the installer show you the circuit breaker or fuse. Mark it for easy reference.

To avoid electrical shock hazard, before servicing the appliance, turn power off at the service panel and lock the panel to prevent the power from being switched on accidentally.

Proper Installation - Improper installation or grounding can cause electric shock.

- ▶ This appliance must be properly installed and grounded by a qualified technician.
- ▶ Connect only to properly grounded outlet.
- ▶ Refer to installation instructions for details.

User Servicing - Do not repair or replace any part of the appliance unless specifically recommended in this manual.

- ▶ All other servicing should be referred to an authorized service provider.

Light socket is live when door is open if main power supply is not turned off.

- ▶ Turn off main power supply at the service panel before changing the light bulbs.

#### WARNING

Make sure the appliance and lights are cool and power to the appliance has been turned off before replacing the light bulb(s).

Failure to do so could result in electrical shock or burns.

- ▶ The lenses must be in place when using the appliance.

- ▶ The lenses serve to protect the light bulb from breaking.
- ▶ The lenses are made of glass. Handle carefully to avoid breaking. Broken glass can cause an injury. Failure to follow these instructions when removing the oven door may lead to personal injury or product damage.
- ▶ Make sure oven is cool and power to the oven has been turned off before removing the door. Failure to do so could result in electrical shock or burns.
- ▶ The oven door is heavy and parts of it are fragile. Use both hands to remove the oven door.
- ▶ The door front is glass. Handle it carefully to avoid breakage.
- ▶ Grasp only the side of the oven door. Do not grasp the handle. It may swing in your hand and cause damage or injury. Failure to grasp the oven door firmly and properly could result in personal injury or product damage.
- ▶ To avoid injury from hinge bracket snapping closed, be sure both levers are securely locked in place before removing the door.
- ▶ Do not force the door open or closed to avoid damaging the hinge and risking injury.
- ▶ Do not place the removed door on sharp or pointed surfaces or objects to avoid breaking the glass or damaging the door. Lay on a flat, smooth surface where it is securely positioned to prevent it from moving or falling.

#### WARNING

Grease and fat can ignite when heated.

- ▶ Keep the oven free from grease build up.

#### WARNING

Malfunctions can cause injuries.

- ▶ Do not operate this appliance if it is not working properly, or if it has been damaged. Contact an authorized service provider.



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

### 1.10 Conversion to Liquefied Petroleum gas

#### **WARNING**

Personal injury or death from electrical shock may occur, if the range is not installed by a qualified installer or electrician.

Any additions, changes, or conversions required in order for this appliance to satisfactorily meet the application needs must be made by a qualified technician.

Your gas range model is designed to allow for LP conversion by a qualified service technician.

- Before installing the kit, be sure to follow the LP Installation Instructions carefully.

### 1.11 High altitude installation

This appliance has been tested for operation up to an altitude of 10,000 ft (3,048 m) elevation above sea level.

If desired, for altitudes above 2,000 ft (610 m) elevation above sea level, adjustments may be made. Burners should be checked at the lowest setting, if the flame is not stable the simmer should be increased until the flame is stable. This can be done by adjusting the bypass screw in the valve. If flame performance is satisfactory, adjustment will not be required. It is required that a

## **WARNING**

**This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.**



# IMPORTANT SAFETY INSTRUCTIONS

## READ AND SAVE THESE INSTRUCTIONS

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Certified Professional make the high altitude adjustments during installation. High altitude nozzle sets for natural gas and propane gas are available for installations at 2,000-6,500 ft (610-1,981 m) or 6,501-10,000 ft (1,982-3,048 m) if the adjustments using the bypass screw don't resolve performance issues.

### 1.12 State of California Proposition 65

#### Warnings

This product may contain a chemical known to the State of California, which can cause cancer or reproductive harm. Therefore, the packaging of your product may bear the following label as required by California:

**STATE OF CALIFORNIA PROPOSITION 65 WARNING:**



**WARNING**

Cancer and Reproductive Harm - [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)



## 2 Preventing material damage

### 2.1 Preventing oven cavity damage

#### NOTICE

The presence of objects on the oven cavity bottom will cause heat to build up. The baking and roasting times will no longer be correct and the enamel will be damaged.

- ▶ Do not cover the oven cavity bottom with any sort of foil or greaseproof paper.

- ▶ Do not place accessories on the oven cavity bottom. Do not allow aluminum foil in the oven cavity to come into contact with the door glass, it could cause permanent discoloration.

Never pour water into the oven cavity when it is still hot. Never place cookware containing water on the oven cavity bottom.

The prolonged presence of moisture in the appliance cavity leads to corrosion.

- ▶ Allow the appliance cavity to dry after use.
- ▶ Do not keep moist food in the appliance cavity for a long time with the door closed.
- ▶ Do not store food in the appliance cavity.

Leaving the appliance to cool down with the door open will damage the front of neighboring kitchen units over time.

- ▶ Always allow the appliance cavity to cool down with the door closed after cooking at high temperatures. Only leave the appliance cavity to dry with the door open if a lot of moisture was produced during operation.

- ▶ Take care not to trap anything in the appliance door. Fruit juice dripping from the baking tray leaves stains that cannot be removed.

- ▶ When baking very juicy fruit pies, do not pack too much on the baking tray.

If the seal is very dirty, the appliance door will not close properly when the appliance is in operation. This may damage the front of adjacent kitchen units.

- ▶ Keep the seal clean at all times.
- ▶ Never operate the appliance if the seal is damaged or missing.

Sitting or placing objects on the appliance door may damage it.

- ▶ Do not place or hang objects on the appliance door.

- ▶ Do not place cookware or accessories on the appliance door.

With certain models, accessories may scratch the door glass when closing the appliance door.

- ▶ Always push accessories fully into the appliance cavity.

Carrying the appliance by the door handle could break it. The door handle cannot support the weight of the appliance.

- ▶ Do not carry or hold the appliance by the door handle.

### 2.2 Preventing cooktop damage

#### NOTICE

OPERATIONAL FAULT.

- ▶ Always turn the control knob to the **off** position when the appliance is not being used.

Overheating can damage the cookware.

- ▶ Do not heat empty pots or pans.

Aluminum foil and plastic melt on hot burners.

- ▶ Do not let aluminum foil or plastic come into contact with hot burners.

A build-up of heat may damage the appliance.

- ▶ Never cover the cooktop, for example with aluminum foil or oven protectors.

- ▶ Do not place roasters, frying pans or grill stones on more than one burner at a time.

- ▶ Only use the accessories specified.

Acidic liquids such as lemon juice or vinegar may damage the surface finish of the appliance.

- ▶ Remove spilled liquids immediately. Use caution while the burners are still hot.

Heat may cause damage to adjacent appliances or furniture.

If the appliance is in operation for an extended period, heat and moisture will be generated. Additional ventilation is required.

- ▶ Open the window or switch on an extractor hood that discharges the extracted air and moisture outside the building.

## 3 Environmental protection and energy-saving

### 3.1 Disposal of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

### 3.2 Saving energy when using the oven

If you follow these tips, your appliance consumes less energy.

Only preheat the appliance if the recipe or the recommended settings tell you to do so.

- ✓ Not preheating the appliance can reduce the energy used.

Use dark-colored, black-coated or enameled baking pans.

- ✓ These types of baking pans absorb the heat particularly well.

Open the appliance door as little as possible during operation.

- ✓ This will maintain the temperature in the appliance cavity and eliminate the need for the appliance to re-heat.

When baking multiple dishes, do so in succession or at the same time.

- ✓ The oven cavity is heated after baking the first dish. This reduces the baking time for the second dish.

If the cooking time is relatively long, you can switch the appliance off 10 minutes before the cooking time ends.

- ✓ There will be enough residual heat to finish cooking the dish.

Remove any accessories that are not being used from the oven cavity.

- ✓ An extra pan without food affects the browning and cooking.

Allow frozen food to defrost before cooking.

- ✓ This will save the energy that would otherwise be required to defrost it.

### **3.3 Saving energy when using the cooktop**

If you follow these tips, your appliance consumes less energy.

Select a cookware diameter that matches the burner.

Center the cookware on the burner.

**Tip:** Cookware manufacturers usually state the top diameter of the cookware. The diameter of the cookware base is usually smaller.

- ✓ The energy is targeted at the cookware.
- ✓ If you use cookware that is too small, energy is wasted. If the cookware is too large, much energy is used to heat up the cookware.

Close cookware with a fitting lid.

- ✓ Cooking without a lid consumes more energy.

Only lift the lid when necessary.

- ✓ If you lift the lid, a lot of energy can escape.

Use a glass lid.

- ✓ If you use a glass lid, you can look inside the cookware without lifting the lid.

Use cookware with a solid flat bottom.

- ✓ Curved cookware bases increase energy consumption.

Use a cookware size that matches the amount of food you want to cook.

- ✓ Cookware with little content consumes a lot of energy.

Cook with a small amount of water.

- ✓ More water requires more energy to heat it up.

Select a lower power level as soon as possible. Select a suitable power level to continue cooking.

- ✓ For ongoing cooking a lower power level is sufficient.

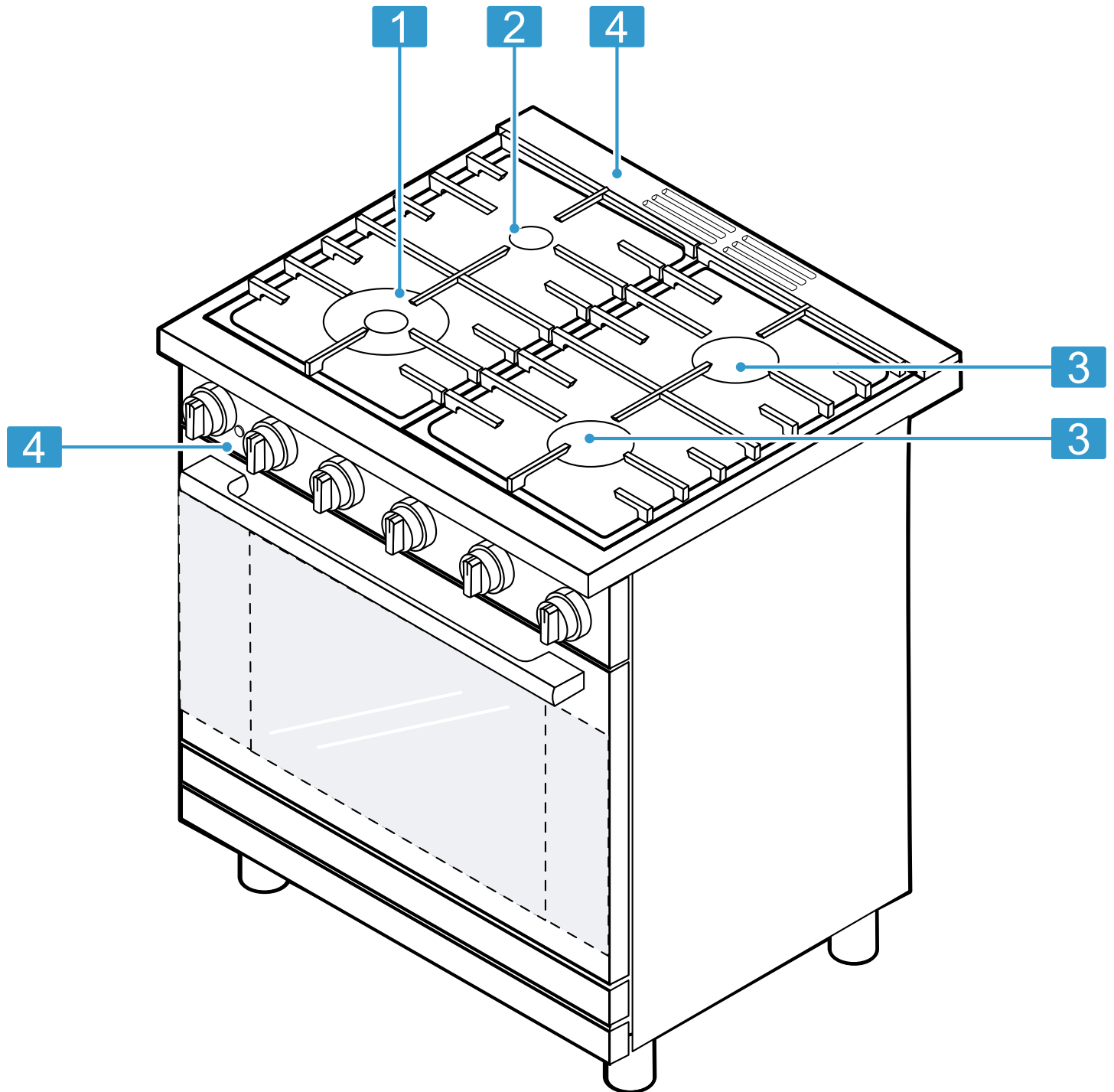
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## **4 Familiarizing yourself with your appliance**

This Use and Care Manual covers several models. Your model may have some but not all of the features listed.

### **4.1 Appliance**

Here you can find an overview of the parts of your appliance.

**30" Range****No. Designation**

- |          |                                         |
|----------|-----------------------------------------|
| <b>1</b> | Dual-flame burner (20,000 BTU / 5.9 kW) |
| <b>2</b> | Small burner (5,000 BTU / 1.5 kW)       |
| <b>3</b> | Rapid burner (12,000 BTU / 3.5 kW)      |
| <b>4</b> | Oven vent                               |

**Temperature indicator**

The temperature indicator light shows when the set temperature has been reached.

|                             |                                                                                                                      |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------|
| Temperature indicator light | The indicator light is lit when the oven is heating up. It goes out as soon as the set temperature has been reached. |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------|

**4.2 Oven features****Cooling fan**

The cooling fan runs during all cooking modes. The fan can be heard when it is running, and warm air may be felt as it is released from the appliance vent. The fan may also run after the appliance is off.

**Oven light**

Your appliance is equipped with an oven light. You can turn the oven light on and off by pressing .

4.3 Burner assembly

Sealed burners

Your cooktop has sealed gas burners. There are no burner parts under the cooktop to clean, disassemble or adjust. Your cooktop has three different burner sizes: small, large and dual-flame.

⚠ WARNING

To prevent flare-ups do not use the cooktop without all burner caps and all burner grates properly positioned.

⚠ CAUTION

To prevent burns, do not touch burner caps or grates while hot.

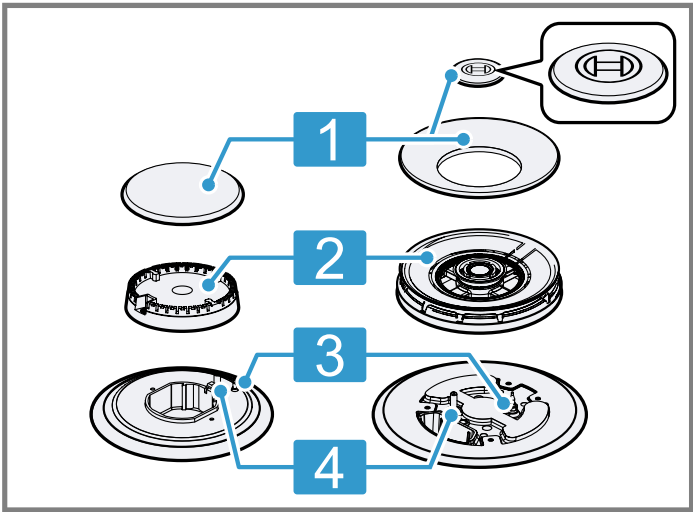
- ▶ Turn the cooktop off and allow the burners to cool.

Notes

- The burner caps must be properly placed for the cooktop to function properly.
- If the burner cap is not properly placed, one or more of the following may occur:
  - Burner flames are too high
  - Flames shoot out of the burners
  - Stainless steel discolorations
  - Burners do not ignite
  - Burner flames light unevenly
  - Burner emits gas odor

Burner parts

The burner caps must be properly placed for the cooktop to function properly.



- 1 Burner cap
- 2 Burner base
- 3 Thermocouple
- 4 Igniter

Burner cap and burner base placement

After electrical connection is complete, place each burner base on the corresponding location on the cooktop.

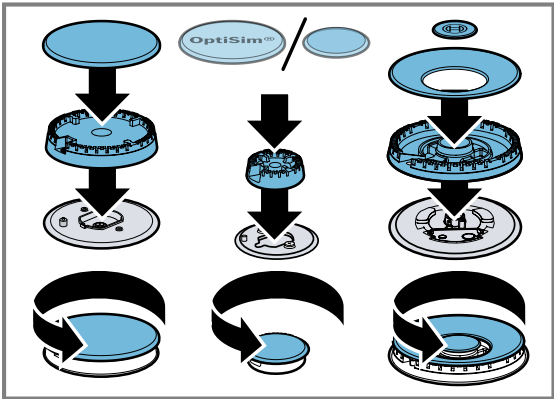
One of the three bars on the burner base should line up with the notch and prevent the base from rotating. The small hole or cutout near the edge should also line up with the igniter. Pay special attention to avoid damaging the igniter during installation of the base. See Illustration below.

Once each base is located and resting evenly, place each burner cap on its correct burner base. See Illustration.

**Note:** Do not swap burner caps. These will affect the stability of the flame and make the burner impossible or difficult to light. The smallest burner cap marked with  is to be used exclusively on the Dual-flame burner. Do not put it on the small burner.

Place burner cap gently on top of base so that the prongs of the burner base fit snugly into the groove of the burner cap.

If the maintop is removed by a certified installer (for example to check electrical or gas connection) the pan-head screws that were removed must be re-installed to ensure proper functionality of burners.



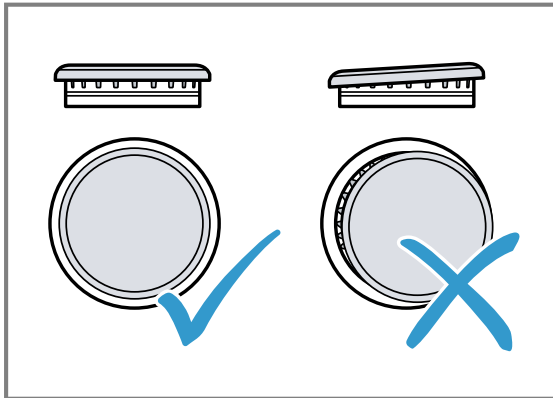
| Burner                       | Burner cap dimensions                                                                                  |
|------------------------------|--------------------------------------------------------------------------------------------------------|
| Dual-flame burner            | Inner dual: 1 <sup>3</sup> / <sub>4</sub> " (45 mm)<br>Ring: 5 <sup>5</sup> / <sub>16</sub> " (135 mm) |
| Small burner <sup>1</sup>    | 2 <sup>3</sup> / <sub>16</sub> " (55 mm)                                                               |
| OptiSim® burner <sup>1</sup> | 3 <sup>3</sup> / <sub>4</sub> " (95 mm)                                                                |
| Large burner                 | 3 <sup>15</sup> / <sub>16</sub> " (100 mm)                                                             |

Checking burner cap placement

Check to make sure that there is no gap between the burner cap and burner base. See illustration for correct and incorrect placements of the burner cap. You may gently try to move the burner cap from side to side to check if it is properly placed. If properly placed,

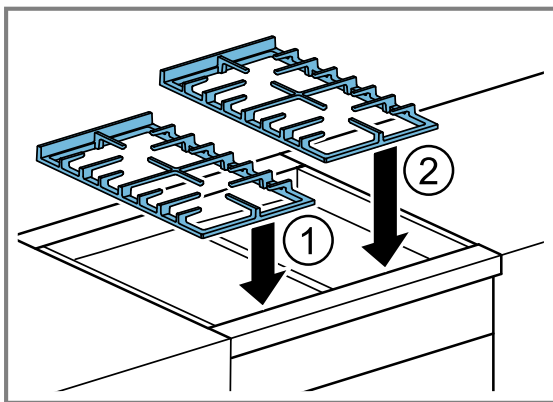
<sup>1</sup> Depending on the appliance specifications

the cap will click from side to side as the prongs hit the groove ridge.



### Install grates

First position the left grate, followed by the right grate.



## 4.4 Control panels

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.

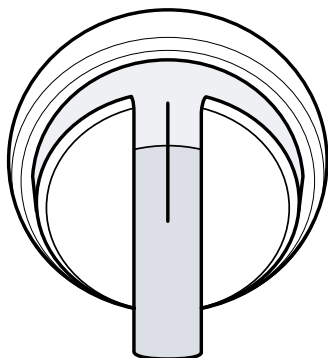
### Cooktop control panel

The cooktop has one control knob for each burner. Push in and turn to the left to light and set the desired heat setting. Once the flame appears, keep the knob pressed in fully for 2-3 seconds before releasing and adjusting the flame.

#### **⚠ WARNING**

Failure to operate knobs properly may result in personal injury and damage to the appliance.

The cooktop has standard burner controls.



| Symbol | Meaning                           |
|--------|-----------------------------------|
| off    | Cooking zone switched off         |
| min    | Minimum power                     |
| max    | Maximum power                     |
| ○      | Inner flame switched on           |
| ⊙      | Inner and outer flame switched on |
| ⚡      | Recommended ignition position     |

### Oven control panel

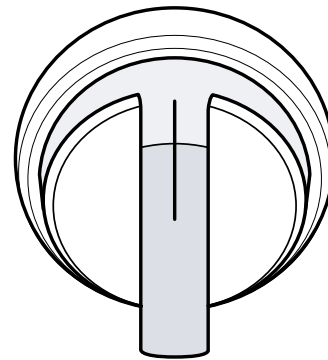
#### Control knobs

#### **⚠ WARNING**

Failure to operate knobs properly may result in personal injury and damage to the appliance.

#### Oven

Set the required type of heating using the rotary selector for the oven.



| Knob position | Function                     |
|---------------|------------------------------|
| off           | Oven switched off            |
| bake          | Switching on Bake            |
| conv bake     | Switching on Convection Bake |
| broil         | Switching on Broiling        |
| proof         | Switching on Proofing        |
| keep warm     | Switching on Keep warm       |
| slow cook     | Switching on Slow cook       |

### Temperature selector

Use the temperature selector to set the temperature.

## 5 Accessories

Only use genuine accessories. These are designed especially for your appliance.  
The accessories supplied may differ depending on the appliance model.

| Accessories | Use                                                                  |
|-------------|----------------------------------------------------------------------|
| Wire rack   | Inserting cake pans, baking dishes, cookware, meat and frozen meals. |

### 5.1 Other accessories

You can purchase other accessories from our Customer Service, specialist retailers or online.

You will find a comprehensive range of products for your appliance in our brochures and online:

[www.bosch-home.com](http://www.bosch-home.com)

Accessories are appliance-specific. When purchasing, always check for compatibility with your appliance model number (E-Nr).

You can find out which accessories are available for your appliance in our online shop or from our Customer Service.

| Other accessories       | Use                                                                                                               |
|-------------------------|-------------------------------------------------------------------------------------------------------------------|
| Telescopic rail         | Pull wire rack out further without tipping.<br>Order number: 12029918                                             |
| Wire rack               | Inserting cake pans, baking dishes, cookware, meat and frozen meals.<br>Order number: 11068085                    |
| Toe kick plate          | Toe kick plate to conceal the appliance feet.<br>Order number: HEZ9TK30UC                                         |
| Metal range feet        | Set (4 pcs.) of premium range feet.<br>Order number: HEZ9LMUC                                                     |
| Island installation kit | Island installation kit composed from rear Vent trim extension and special back-trim.<br>Order number: HEZ90H30UC |
| Low back guard          | Cover for the wall behind the cooktop.<br>Order numbers:<br>■ 30": HEZ90K30UC<br>■ 36": HEZ90K36UC                |

### 5.2 Fitting the telescopic rail set

Instructions on fitting the telescopic rail set are enclosed with the set.

### 5.3 Inserting racks

The wire rack can be inserted into the oven cavity at 6 different levels.

#### ⚠ CAUTION

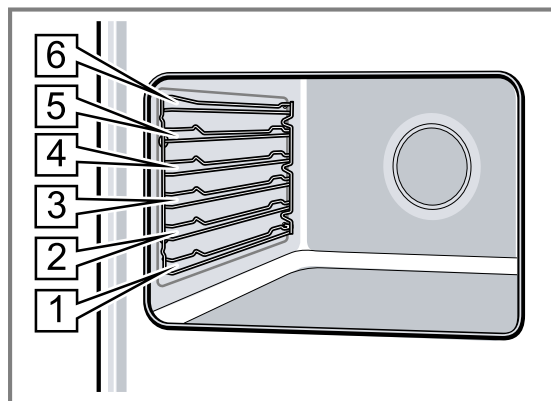
The oven racks and the oven cavity surfaces become very hot during cooking.

- ▶ Place oven racks in the desired positions before turning oven on.
- ▶ Always use oven mitts when the oven is warm.
- ▶ If a rack must be moved while the oven is hot, do not let oven mitts contact hot heating elements.
- ▶ Use caution when removing oven racks from the lowest rack position to avoid contact with the hot oven door.

#### ⚠ CAUTION

To avoid possible injury or damage to the appliance, ensure oven rack is installed exactly per installation instructions and not backwards or upside down.

Always push racks in fully so that they do not touch the door panel. Make sure that you always insert the racks into the oven cavity the right way, and not backwards or upside down.

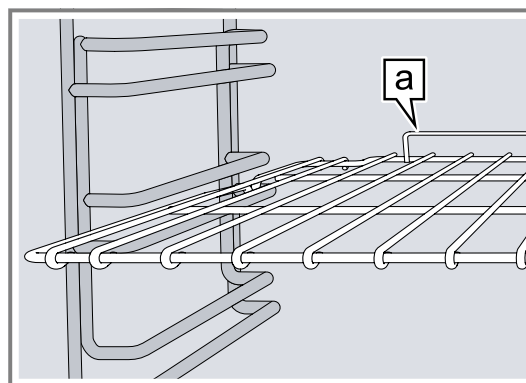


#### Flat rack

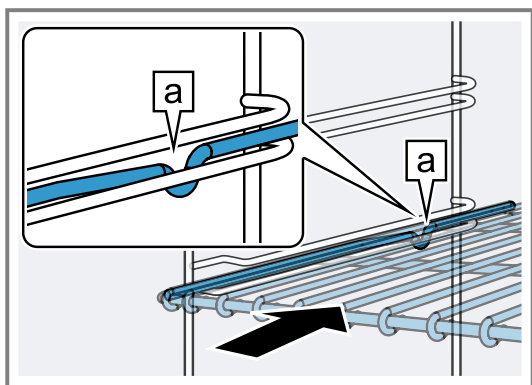
The rack is designed with a stop so it will stop before coming completely out of the oven.

#### Inserting the wire rack into oven

1. Grasp the rack firmly on both sides.
2. Do not insert the rack front and back inverted.  need to be in the back.



### 3. Insert the rack.



4. Tilt the rack up to allow the stop to slide onto the rack guide.
5. Bring the rack to a horizontal position and push it in the rest of the way.  
The rack should be straight and level.

#### Removing the flat rack from the oven

1. Grasp the rack firmly on both sides and pull it toward you.
2. When the stop is reached, tilt the rack up and pull it out fully.

## 6 Before using for the first time

Carry out these steps before using your appliance.

- The appliance must be properly installed by a qualified service provider before use.
- Read and understand all safety precautions → *Page 3* and information in the Use and Care Manual prior to operating.
- This Use and Care Manual covers several models. Not all features are available on all models.

### 6.1 Before using the oven for the first time

- Remove all packing materials and literature from the cooktop surface.
- Wipe with a clean, damp sponge and dry.
- There may be a slight odor during the first several uses. This is normal and will disappear.
- Optimum cooking results depend on the proper cookware being selected and used. See "Choosing Cookware - Cookware Recommendations".
- Read and understand all safety precautions and information in the Use and Care Manual prior to operating.

#### Prepping the oven

1. Remove the accessories and the rack guides from the oven cavity.
2. Completely remove any leftover packaging, e.g. small pieces of polystyrene, from the oven cavity.
3. Remove protection film from parts.
4. Clean the outside of the appliance with a soft, damp cloth.
5. Clean the oven cavity with hot soapy water.

#### Pre-cleaning the oven

1. Remove the accessories and the hook-in rack guides from the oven cavity.
2. Completely remove any leftover packaging, e.g. small pieces of polystyrene, from the oven cavity.
3. Some parts are covered with a protective film. Remove this scratch protection film.
4. Clean the outside of the appliance with a soft, damp cloth.
5. Clean the oven cavity with hot soapy water.

#### Initial start up

In order to prevent excess smoke and odor from manufacturing oils, heat up the oven for the first time when it is empty and closed. It is advised that you run your vent hood during this time.

**Note:** Make sure that there is no leftover packaging, such as polystyrene pellets, in the oven cavity. Before heating the appliance, wipe the smooth surfaces in the oven cavity with a soft, damp cloth. Keep the kitchen ventilated while the appliance is heating.

1. Operate the cooktop burners to ensure they all light and air is out the gas system.  
→ *"Cooktop operation", Page 18*
2. Turn off the cooktop burners.
3. Turn the function selector to bake.
4. Use the temperature knob to set the maximum temperature.
5. Switch the oven off after one hour.
6. Turn the function selector to broil
7. Use the temperature knob to set the maximum temperature.
8. Switch the oven off after one hour.
9. Once oven has cooled wipe out with hot soapy water and replace rack guides.

**Note:** When the appliance is heating up for the first time, you may hear crackling noises coming from the oven.

#### Re-cleaning the oven

1. Clean the oven cavity with hot soapy water.
2. Reinstall the rack guides.
3. If necessary, clean the door panels.

#### Cleaning the accessories

- ▶ Before using the accessories, clean them thoroughly using a cloth and warm soapy water.

### 6.2 Before using the cooktop for the first time

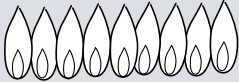
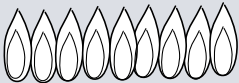
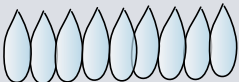
- Remove all packing materials and literature from the cooktop surface.
- Wipe with a clean, damp sponge and dry.
- There may be a slight odor during the first several uses. This is normal and will disappear.

- Optimum cooking results depend on the proper cookware being selected and used.  
→ "Cookware recommendations", Page 21
- Read and understand all safety precautions and information in the Use and Care Manual prior to operating.

Typical flame characteristics

The burner flame should be blue in color and stable with no yellow tips, excessive noise or fluttering. It should burn completely around the burner cap.

Checking the flame characteristics:

|                                                                |                                                                                   |
|----------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Yellow flames:<br>Further adjustment is required.              |  |
| Yellow tips on outer cones:<br>Normal for propane gas.         |  |
| Soft blue flames:<br>Normal for natural gas.<br>Orange flames: |  |

Can be normal if certain types of humidifiers are used in the home. Flames should return to blue without the humidifier running.

Note

- If the flame is completely or mostly yellow, verify that the regulator is set for the correct fuel. Retest after adjustment.
- Some yellow streaking is normal during the initial startup. Allow the appliance to operate for 4–5 minutes and reevaluate before making adjustments.
- Foreign particles in the gas line may cause an orange flame during initial use. This should disappear with use. Check the burner to make sure that port holes are not obstructed. If the ports are clogged.
- An audible "pop" may be heard when the burner is turned off manually. The "popping" may be louder with propane gas than with natural gas. This is normal.

7 Cooktop operation

Here you will find out everything you need to know about operating your cooktop.

7.1 About the appliance

Use the cooktop for surface cooking applications such as boiling, frying, simmering, steaming and sautéing.

⚠ WARNING

Cooking with gas can release small amounts of certain byproducts, such as Carbon Monoxide, Benzene, Formaldehyde, Nitrogen Oxides (including Nitrogen Dioxide), and Particulate Matter / Soot. To minimize exposure to these substances:

- ▶ Always ensure proper ventilation by using an appropriate ventilation fan or hood and/or an open window.
- ▶ Always operate the appliance according to the instructions in this manual.
- ▶ The burners should be adjusted by a certified installer or agency to ensure proper combustion.

7.2 To operate

Select the appropriate control knob, push in and turn counterclockwise to the desired flame setting. With this motion, burner sparking and gas flow will be initiated. Keep the knob pressed and once the flame appears keep the knob pressed in fully for 2-3 seconds before releasing and adjusting the flame. Turn off by turning the control knob clockwise to off.

Notes

- It is normal that sparks will appear at all burners.
- The symbol ⚡ on the control knobs indicates the position recommended for igniting the burner.

7.3 In case of power failure

In the event of a power failure, the burners may be lit by an alternate flame source. Hold a lit flame source next to the burner gas exit ports, turn corresponding knob to max position, and remove flame source immediately upon burner lighting.

7.4 Flame failure safety system

Your cooktop is equipped with a safety system that cuts off the gas flow in case the flame extinguishes by accident, (i.e. because of a strong draft or high amount of spillage), preventing an escape of unburned gas. This system requires that the knob has to be pressed in completely for 2-3 seconds until the thermocouple is heated up by the flame and keeps the gas flowing.

7.5 Normal operation - electronic ignition

The cooktop uses electronic igniters to light the burners. There is no pilot light. Each burner has its own igniter. All igniters are activated when a control knob is pushed.

⚠ CAUTION

To avoid possible injury or damage to the appliance, ensure grates are installed exactly per installation instructions and not backwards or upside down.

The igniter should be clean and dry for proper operation.

- Avoid getting water or food on the igniter.
- If the igniter is wet or soiled, it may spark without igniting the burner, or even spark continuously when a flame is present.

**Note:** If the burner does not light within 4 seconds, turn the burner off. Check to see that the burner cap is positioned correctly. Check that the igniter is clean and dry. Wait at least 5 minutes before igniting the burner again. If a burner still fails to ignite, see “Before Calling for Service”.

## 7.6 Getting the most out of your appliance

### Cooking suggestions for best results

- Boil water in covered pot on High using largest burner for best results. If water boils over, turn to a lower setting.
- When melting chocolate or butter, use smallest burner with a water bath for best results.
- When simmering, bring food to a boil first. Stir well to be sure all the food is boiling, then cover and reduce the flame to the desired setting to simmer.
- There should be steam and slight quivering of the liquid's surface while simmering.
- Use a lid to keep a more constant cooking temperature and heat food faster.
- Check the food occasionally to see if the control knob should be turned to a lower or higher setting.

- It is normal to stir food occasionally.
- Center the pan over the burner before turning the burner on.
- Use proper cookware.
- Refer to the settings recommendations in the following chart for suggested settings.

## 7.7 Settings recommendations

Here you can find recommendations on cooking and an overview of various dishes with suitable heat levels.

| Uses                                                                                                                     | Heat setting |
|--------------------------------------------------------------------------------------------------------------------------|--------------|
| Boiling (i.e. water, stock, etc.)                                                                                        | High         |
| Pan frying, sautéing, browning meat, deep frying                                                                         | Medium High  |
| Shallow frying, eggs, pancakes, bacon                                                                                    | Medium       |
| Steaming, braising                                                                                                       | Medium Low   |
| Melting chocolate, melting butter, simmering sauces, soups and stews (i.e. tomato sauce, alfredo sauce, beef stew, etc.) | Low          |

## 7.8 Standard burner cooking table

The table lists the optimal heating setting for various dishes.

The temperature and cooking time depend on the amount, composition and temperature of the food. Setting ranges are indicated for this reason. Try using the lower values at first. During cooking heat may be increased.

### Beverages

| Food          | Burner           | Heat Level Start Cooking (boil, melt, brown. fry, etc.) | Heat Level Continue Cooking (simmer, braise, poach, hold, etc.) |
|---------------|------------------|---------------------------------------------------------|-----------------------------------------------------------------|
| Mulled Cider  | Dual Flame Large | High                                                    | Medium Low                                                      |
| Hot Chocolate | Dual Flame Large | Medium High                                             | Low                                                             |
| Tea           | Small            | High                                                    | Low                                                             |

### Breads

| Food               | Burner           | Heat Level Start Cooking (boil, melt, brown. fry, etc.) | Heat Level Continue Cooking (simmer, braise, poach, hold, etc.) |
|--------------------|------------------|---------------------------------------------------------|-----------------------------------------------------------------|
| French toast       | Dual Flame Large | Medium                                                  | Medium-Medium Low                                               |
| Pancakes           | Dual Flame Large | Medium                                                  | Medium-Medium Low                                               |
| Grilled Sandwiches | Dual Flame Large | Medium                                                  | Medium-Medium Low                                               |

### Cereals

| Food             | Burner           | Heat Level Start Cooking (boil, melt, brown. fry, etc.) | Heat Level Continue Cooking (simmer, braise, poach, hold, etc.) |
|------------------|------------------|---------------------------------------------------------|-----------------------------------------------------------------|
| Beans            | Dual Flame Large | High                                                    | Medium-Medium Low                                               |
| Cornmeal/Polenta | Large            | High                                                    | Medium-Medium Low                                               |

| Food    | Burner | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|---------|--------|------------------------------------------------------------|-------------------------------------------------------------------------|
| Grits   | Large  | High                                                       | Medium-Medium Low                                                       |
| Oatmeal | Large  | High                                                       | Medium-Medium Low                                                       |

### Deep Frying

| Food         | Burner     | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|--------------|------------|------------------------------------------------------------|-------------------------------------------------------------------------|
| French Fries | Dual Flame | Medium High                                                | Medium High                                                             |
| Donuts       | Dual Flame | Medium High                                                | Medium High                                                             |

### Desserts

| Food                       | Burner              | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|----------------------------|---------------------|------------------------------------------------------------|-------------------------------------------------------------------------|
| Pie Filling, Fruit Compote | Small               | Medium Low                                                 | Medium-Medium Low                                                       |
| Pudding                    | Small               | Medium Low                                                 | Medium-Medium Low                                                       |
| Poached Fruit              | Dual Flame<br>Large | High-Medium High                                           | Medium-Medium Low                                                       |

### Eggs

| Food      | Burner              | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|-----------|---------------------|------------------------------------------------------------|-------------------------------------------------------------------------|
| Fried     | Dual Flame<br>Large | Medium High                                                | Medium Low                                                              |
| Scrambled | Dual Flame<br>Large | Medium High                                                | Medium Low-Low                                                          |

### Meat, Fish, Poultry

| Food                                                                | Burner     | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|---------------------------------------------------------------------|------------|------------------------------------------------------------|-------------------------------------------------------------------------|
| Bacon, Sausage Patties                                              | Dual Flame | Medium High                                                | Medium-Medium Low                                                       |
| Braising: Swiss Steak, Pot<br>Roast, Stew Meat                      | Dual Flame | Medium High                                                | Low                                                                     |
| Shallow Frying: Chicken,<br>Fish                                    | Dual Flame | Medium                                                     | Medium-Medium Low                                                       |
| Pan Frying: Lamb Chops,<br>Thin Steaks, Hamburgers,<br>Link Sausage | Dual Flame | Medium High                                                | Medium                                                                  |
| Simmering: Stewed<br>Chicken, Corned Beef,<br>Poaching Fish         | Dual Flame | High                                                       | Medium Low                                                              |

### Pasta

| Food      | Burner              | Heat Level Start Cooking<br>(boil, melt, brown. fry, etc.) | Heat Level Continue Cook-<br>ing (simmer, braise, poach,<br>hold, etc.) |
|-----------|---------------------|------------------------------------------------------------|-------------------------------------------------------------------------|
| All types | Dual Flame<br>Large | High                                                       | High                                                                    |

**Rice**

| <b>Food</b> | <b>Burner</b> | <b>Heat Level Start Cooking (boil, melt, brown, fry, etc.)</b> | <b>Heat Level Continue Cooking (simmer, braise, poach, hold, etc.)</b> |
|-------------|---------------|----------------------------------------------------------------|------------------------------------------------------------------------|
| White Rice  | Large         | High                                                           | Low                                                                    |
| Brown Rice  | Large         | High                                                           | Low                                                                    |

**Sauces**

| <b>Food</b>                          | <b>Burner</b>  | <b>Heat Level Start Cooking (boil, melt, brown, fry, etc.)</b> | <b>Heat Level Continue Cooking (simmer, braise, poach, hold, etc.)</b> |
|--------------------------------------|----------------|----------------------------------------------------------------|------------------------------------------------------------------------|
| Tomato Sauce: Marinara, Bolognese    | Dual Flame     | High                                                           | Low                                                                    |
| Cream Sauce: Alfredo, Queso          | Dual Flame     | Medium                                                         | Low                                                                    |
| Butter Sauce: Bearnaise, Hollandaise | Large<br>Small | Medium                                                         | Low                                                                    |

**Soups and Stocks**

| <b>Food</b>                     | <b>Burner</b>       | <b>Heat Level Start Cooking (boil, melt, brown, fry, etc.)</b> | <b>Heat Level Continue Cooking (simmer, braise, poach, hold, etc.)</b> |
|---------------------------------|---------------------|----------------------------------------------------------------|------------------------------------------------------------------------|
| Cream Soup                      | Dual Flame<br>Large | Medium                                                         | Low                                                                    |
| Broth Soup                      | Dual Flame<br>Large | High                                                           | Low                                                                    |
| Stock: Beef, Chicken, Vegetable | Dual Flame<br>Large | High                                                           | Low                                                                    |

**Vegetables**

| <b>Food</b> | <b>Burner</b>  | <b>Heat Level Start Cooking (boil, melt, brown, fry, etc.)</b> | <b>Heat Level Continue Cooking (simmer, braise, poach, hold, etc.)</b> |
|-------------|----------------|----------------------------------------------------------------|------------------------------------------------------------------------|
| Fresh       | Large<br>Small | High                                                           | Medium                                                                 |
| Frozen      | Large<br>Small | High                                                           | Medium                                                                 |

**7.9 Notes regarding cookware**

The following information and tips have been provided to help you save energy and avoid damaging your cookware.

**Suitable cookware**

| <b>Burner</b>     | <b>Recommended pan base diameter</b> |
|-------------------|--------------------------------------|
| Small burner      | 5" - 8" (127 - 203 mm)               |
| Large burner      | 7" - 9½" (178 - 240 mm)              |
| Dual-flame burner | 7" - 11" (178 - 280 mm)              |

Pans with a diameter of less than 4.7" (120 mm) or more than 11.0" (280 mm) should not be used. If you do use larger pans, these should not protrude beyond the edges of the appliance.

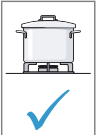
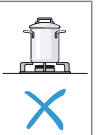
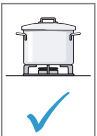
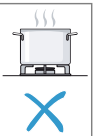
**Cookware recommendations**

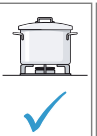
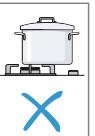
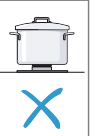
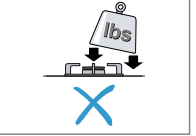
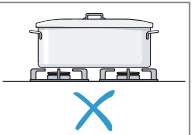
**Note:** When using certain pots or pans, a slight and temporary deformation of the steel cooking surface may occur. This is normal and does not affect the functionality of the appliance.

**Proper Cookware**

- Aluminum or copper bottomed pans conduct heat evenly.
- Steel pans, if not combined with other metals, may cook unevenly.
- Cast-iron cookware absorbs heat slowly and cooks more evenly at low-to-medium settings.
- Flat heavy bottom pans provide even heat and stability.
- DO NOT USE pans that are thin, warped, dented or ridged as they heat unevenly.

Information for use

|                                                                                  |                                                                                   |                                                                                                                                                                                                |
|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | Use cooking vessels of appropriate size for the particular burner. Don't use small cooking vessels on large burners. The flame shouldn't come in contact with the sides of the cooking vessel. |
|  |  | Don't use any deformed cooking vessels that don't stand solidly on the cooktop. The vessels could tip over. Only use cooking vessels with flat and thick bottoms.                              |
|  |  | Don't cook without a lid or if the lid is not on all the way. The majority of the heat is lost.                                                                                                |

|                                                                                    |                                                                                    |                                                                                                                                                                                             |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   |  | Place the cooking vessel in the center of the burner, otherwise it may tip over. Don't place large pots on the burners near the stove controls. They could overheat and become damaged.     |
|   |  | Place the pots on the pan supports, never directly onto the burners. Prior to use, ensure that the pan supports and lids of the gas burners are positioned correctly.                       |
|  |                                                                                    | Handle vessels carefully on the cooktop. Don't bang the cooktop and don't place any heavy weight on it.                                                                                     |
|  |                                                                                    | Never heat a cooking vessel (e.g. roasting tin, pan, cooking stone) with multiple burners, except for the griddle plate. The resulting accumulation of heat causes damage to the appliance. |

8 Oven operation

Here you will find out everything you need to know about operating your oven.

8.1 Switching on the oven

**Note:** Always keep the appliance door closed when it is in operation.

- 1. Turn the function selector to the desired operating mode.
- 2. Use the temperature selector to set the desired temperature or grill setting.
- ✓ The oven switches on.

Notes

- The indicator light is lit when the oven is heating up. It goes out as soon as the set temperature has been reached.
- The oven burner flame ignites within a minute.
- The oven burner switches on and off to adjust the temperature when the oven is in operation. If you open the appliance door while the appliance is in operation, this pauses operation. When you close the door, the operation continues.

8.2 Switching off the oven

- Turn the function selector to "off".

8.3 Getting the most out of your appliance

Aluminum foil

 **WARNING**

Do not use aluminum foil or protective liners to line any part of the appliance, especially the oven bottom. Installing these liners may result in risk of electric shock or fire.

Preheating the oven

- Place oven racks in the required position before heating the oven.

- Always preheat the oven.
- Allow the oven to preheat while preparing recipe ingredients or food items.
- Increasing the oven temperature will require a longer preheat time.
- When the oven has preheated a beep indicator will sound for 2 seconds.
- Once the oven is preheated, place the food in the oven as quickly as possible to minimize the loss of heat and reduction of oven temperature.

Baking pans and dishes

- Glass baking dishes absorb heat. Some cookware manufacturers recommend reducing the temperature by 25 °F (14 °C) when using this type of dish. Follow the manufacturers' recommendations.
- Cookie sheets should have at least 1" clearance on all sides.
- Use pans that provide the desired level of browning. For tender, light, golden brown crusts, use light, anodized or shiny metal bakeware.
- Dark, rough or dull pans (nonstick or anodized) will absorb heat and result in a browner, crisper crust. Some manufacturers recommend reducing the temperature by 25 °F (14 °C) when using this type of pan. Follow the manufacturers' recommendations.
- Insulated cookie sheets or bakeware may increase the length of cooking time.
- Do not place broil pans or any other heavy objects down on the open oven door.
- Do not store empty pans or pizza stones in the oven during cooking as this changes the cooking performance. Store pans outside of the oven.

Opening the oven door

Open and close the appliance door only by holding the door handle.

To avoid risk of burns, do not touch any other parts of the door. Open the door as briefly as possible to avoid temperature reduction. Use the interior oven light to

view the food through the oven window rather than opening the door frequently.

### High altitude baking

When cooking at high altitudes, recipes and cooking times will vary.

For accurate information, write the Extension Service, Colorado State University, Fort Collins, Colorado 80521. There may be a cost for the guides. Specify which high altitude food preparation guide you prefer: general information, cakes, cookies, breads, etc.

### Condensation

It is normal for certain amount of moisture to evaporate from the food during any cooking process. The amount depends on the moisture content of the food. The moisture may condense on any surface cooler than the inside of the oven, such as the control panel.

### Broil

Broil uses intense heat radiated from the upper element. Broil mode is best suited for cooking thin, tender cuts of meat (1" or less), poultry and fish. It can also be used to brown breads and casseroles. Always broil with the door closed.

The benefits of broiling include:

- Fast and efficient cooking.
- Cooking without the addition of fats or liquids.

#### Tip

- Preheat oven for 3–4 minutes. Do not preheat for more than 5 minutes.
- Steaks and chops should be at least 3/4" thick.
- Brush fish and poultry with butter or oil to prevent sticking.
- Use broiler pan with grid when broiling.
- Do not cover the broil grid with foil. It is designed to drain fats and oils away from the cooking surface to prevent smoking and spattering.
- Turn meats (other than fish) once during the recommended cooking time. Fish does not need to be turned.

- When browning the top of casseroles, use only metal or glass ceramic dishes.
- Never use heat-proof glass; it cannot tolerate the high temperature.
- Do not use the highest level of the racks for broiling.

### Keep warm

Use the keep warm mode to keep hot, cooked foods at serving temperature.

#### CAUTION

Food may spoil when kept warm for too long.

- Do not use the warm mode to heat cold food.
- Be sure to maintain proper food temperature. The USDA recommends holding hot food at 140°F (60 °C) or warmer.
- DO NOT warm food longer than one hour.

#### Tip

- ALWAYS start with hot food. DO NOT use this mode to heat cold food other than for crisping crackers, chips, and dry cereal.
- Serving dishes, plates, and cups may be kept warm with this mode.
- Foods that must be kept moist should be covered with a lid or aluminum foil.
- Aluminum foil may be used to cover food. Use only heat-safe dishes.
- DO NOT open the oven door unnecessarily. Opening the door will reduce the temperature of the oven.
- When keeping cooked food warm, allow time for the oven to preheat before placing the item in the oven.

### Slow cook

Gentle slow cooking for a particularly tender result. Slow cook mode is between 140°F (60 °C) and 200°F (95 °C).

#### Tip

- No preheating is necessary.
- Foods that must be kept moist should be covered with a lid or aluminum foil.
- Do not open the oven door unnecessarily. Opening the door will reduce the temperature of the oven.

## 9 Cleaning and maintenance

**Note:** The Statement of Limited Product Warranty covers defects in materials and workmanship. Cleaning and maintenance is not covered by the warranty and a charge will apply. See the Statement of Limited Product Warranty for more details.

### 9.1 Cleaning and maintenance - cooktop

The entire cooktop can be safely cleaned by wiping with a soapy sponge, then rinsing and drying. If stubborn soil remains, follow the recommended cleaning methods below.

Cleaning recommendations:

- Always keep the appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
- Always use the mildest cleaner that will do the job. Use clean, soft cloths, sponges or paper towels.

- Rub stainless steel finishes in the direction of the grain. Wipe area dry to avoid water marks.
- Before cleaning, be certain the burners are turned off and the grates and burners are cool.
- Do not clean removable cooktop parts in any self cleaning oven or dishwasher.
- Do not obstruct air flow around cooktop burners, range backguard and door area.
- After cleaning, place all parts in their proper positions before using cooktop.
- For proper burner performance, keep igniters clean and dry.
- Keep the igniter ports clean for proper lighting performance of the burners. It is necessary to clean these when there is a boilover or when the burner does not light even though the electronic igniters click.
- Do not use flammable cleansers such as lighter fluid.
- Do not use chlorine based cleaners.

- Always test cleaners on a small inconspicuous area first.

### CAUTION

All igniters spark when any single burner is turned on.  
 ▶ Do not touch any of the burners when the cooktop is in use.

## Cleaning guidelines

The cleaners recommended below and on the following page indicate a type and do not constitute an endorsement of a particular brand. Use all products according to package directions.

### WARNING

Be sure the entire appliance (including the light bulb) has cooled and grease has solidified before attempting to clean any part of the appliance.

Do not clean the cooktop while it is in operation.

| Cooktop part / material           | Suggested cleaners                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Recommendations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Burner base / aluminum alloy      | <ul style="list-style-type: none"> <li>Detergent and hot water; rinse and dry thoroughly.</li> <li>Stiff nylon bristle tooth brush to clean port openings.</li> <li>Abrasive cleansers: Brillo®<sup>1</sup> or S.O.S.®<sup>1</sup> pads. Rinse and dry.</li> </ul>                                                                                                                                                                                                                                                                                          | <ul style="list-style-type: none"> <li>Do not scratch or gouge the port openings.</li> <li>Clean ports with a wire or straightened paper clip.</li> <li>Do not use a toothpick that may break off.</li> <li>Do not soak burner bases.</li> </ul>                                                                                                                                                                                                                                                                      |
| Burner cap / porcelain enamel     | <ul style="list-style-type: none"> <li>Detergent and hot water; rinse and dry thoroughly.</li> <li>Nonabrasive Cleansers: Omit ammonia, Fantastic®<sup>1</sup>, Formula 409®<sup>1</sup>.</li> <li>Mild Abrasive Cleansers: Bon Ami®<sup>1</sup>, Ajax®<sup>1</sup>, Comet®<sup>1</sup>.</li> <li>Liquid cleaners: Bar Keeper's Friend®<sup>1</sup>, Soft Scrub®<sup>1</sup>.</li> <li>Bar Keeper's Friend Soft Cleanser Liquid®<sup>1</sup>.</li> <li>Reassemble, make sure that the cap is seated on the base.</li> </ul>                                 | <ul style="list-style-type: none"> <li>Acidic and sugar-laden spills deteriorate the porcelain enamel.</li> <li>Remove soil immediately after unit has cooled enough to touch.</li> <li>Do not use wet sponge or towel on hot porcelain.</li> <li>Do not soak burner caps.</li> <li>Always apply minimal pressure with abrasive cleaners.</li> <li>Dry thoroughly after cleaning.</li> </ul>                                                                                                                          |
| Control knobs and bezels          | <ul style="list-style-type: none"> <li>Detergent and hot water; rinse and dry thoroughly.</li> <li>To remove knobs, pull outward.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>Do not soak knobs.</li> <li>Do not use abrasive scrubbers or cleansers, such as Bon Ami®<sup>1</sup>, Ajax®<sup>1</sup>, or Comet®<sup>1</sup>. They may permanently damage the finish or remove graphics.</li> </ul>                                                                                                                                                                                                                                                          |
| Exterior finish / stainless steel | <ul style="list-style-type: none"> <li>Nonabrasive Cleaners: Hot water and detergent, Fantastic®<sup>1</sup>, Formula 409®<sup>1</sup>. Rinse and dry immediately.</li> <li>Bosch Stainless Steel Conditioner (Order number: 00576696)</li> <li>Cleaner Polish: Stainless Steel Magic®<sup>1</sup> to protect the finish from staining and pitting; enhances appearance.</li> <li>Hard water spots: Household white vinegar.</li> <li>Mild Abrasive Cleaners: Bon Ami®<sup>1</sup>.</li> <li>Heat discoloration: Bar Keepers Friend®<sup>1</sup></li> </ul> | <ul style="list-style-type: none"> <li>Do not use steel wool pads. They will scratch the surface.</li> <li>Stainless steel resists most food stains and pit marks providing the surface is kept clean and protected.</li> <li>Never allow food stains or salt to remain on stainless steel for any length of time.</li> <li>Rub lightly in the direction of the grain.</li> <li>Chlorine or chlorine compounds in some cleaners are corrosive to stainless steel. Check ingredients on label before using.</li> </ul> |

<sup>1</sup> These marks are registered trademarks of their respective owners. All other trademarks are trademarks of BSH Hausgeräte GmbH or its affiliated companies.

| Cooktop part / material                                 | Suggested cleaners                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Recommendations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Grates and grate bridge / porcelain enamel on cast iron | <ul style="list-style-type: none"> <li>Nonabrasive cleaners: Hot water and detergent, Fantastic®, Formula 409®<sup>1</sup>. Rinse and dry immediately.</li> <li>Mild abrasive cleaners: Bon Ami®<sup>1</sup> and Soft Scrub®<sup>1</sup>.</li> <li>Abrasive cleaners for stubborn stains: soap-filled steel wool pad.</li> <li>You may also clean the burner grates in the dishwasher. Remove any burnt-on food prior to placing the burner grates in the dishwasher. Place them on the lowest rack of dishwasher and use the dishwasher manufacturer's recommended detergent.</li> </ul> | <ul style="list-style-type: none"> <li>The grates are heavy; use care when lifting. Place on a protected surface for cleaning.</li> <li>Blisters/ crazing/ chips are common due to the extreme temperatures on grate fingers and rapid temperature changes.</li> <li>Acidic and sugar-laden spills deteriorate the enamel. Remove soil immediately after unit has cooled enough to touch.</li> <li>Abrasive cleaners, used too vigorously or too often can eventually mar the enamel.</li> <li>Do not clean in a self-cleaning oven.</li> </ul> |
| Igniters / ceramic                                      | <ul style="list-style-type: none"> <li>Carefully wipe with a cotton swab dampened with water or Formula 409®<sup>1</sup>.</li> <li>Gently scrape soil off with a toothpick.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>Avoid excess water on the igniter. A damp igniter will prevent burner from lighting.</li> <li>Remove any lint that may remain after cleaning.</li> </ul>                                                                                                                                                                                                                                                                                                                                                 |

### Burnt-on dirt

For hard-to-remove, burnt-on dirt, you can order a cleaning gel from our online shop, from your specialist retailer or our Customer Service (item number 00311859). It is suitable for pan supports and the stainless steel recess. If necessary, let the dirt soak overnight. Follow the instructions on the cleaning agent.

#### NOTICE

##### DAMAGE TO THE SURFACE

- Do not use the cleaning gel on the burner parts.

## 9.2 Cleaning and maintenance - oven

To avoid electrical shock hazard, before servicing the appliance, switch power off at the service panel and lock the panel to prevent the power from being switched on accidentally.

### Cleaning the oven

#### Avoid These Cleaners

Do not use commercial oven cleaners such as Easy Off®. They may damage the oven finish or parts. Chlorine or chlorine compounds in some cleansers are corrosive to stainless steel. Check ingredients on label. Never use scouring pads or abrasive cleaners.

### Oven cleaning guide

The cleaners recommended below and on the following page indicate a type and do not constitute an endorsement of a particular brand. Use all products according to package directions.

| Part      | Recommendations                                                                                                       |
|-----------|-----------------------------------------------------------------------------------------------------------------------|
| Flat rack | Clean with soapy water. Rinse thoroughly and dry, or gently rub with cleansing powder or soapfilled pads as directed. |

| Part               | Recommendations                                                                                                                                                                                                                                                                             |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Telescopic rail    | Clean with soapy water. Rinse thoroughly and dry, or gently rub with cleansing powder or soapfilled pads as directed. Avoid getting cleansing powder in the telescopic slides. Re-lubrication may become necessary. Use only high-temperature food-grade lubricants to re-lubricate slides. |
| Door seal          | The seal should be soft and elastic. To keep the door seal clean, use a non-abrasive sponge and wash with lukewarm water.                                                                                                                                                                   |
| Glass              | Clean with soapy water or glass cleaner. Apply Fantastik® <sup>1</sup> or Formula 409® <sup>1</sup> to a clean sponge or paper towel and wipe clean. Avoid using powder cleaning agents, steel wool pads and oven cleaners.                                                                 |
| Painted surfaces   | Clean with soapy water or apply Fantastik® <sup>1</sup> or Formula 409® <sup>1</sup> to a clean sponge or paper towel and wipe clean. Avoid using powder cleaning agents, steel wool pads and oven cleaners.                                                                                |
| Porcelain surfaces | Immediately wipe up acid spills like fruit juice, milk and tomatoes with a dry cloth when surface is cool enough to touch. Do not use a moistened sponge/cloth on hot porcelain. When cool, clean with soapy water or apply Bon-Ami® <sup>1</sup> or Soft Scrub® <sup>1</sup> to a          |

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| Part                            | Recommendations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                 | damp sponge. Rinse and dry. For stubborn stains, use soap-filled pads. It is normal for porcelain to show fine lines with age due to exposure to heat and food soil.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Stainless steel surfaces        | Never allow food stains or salt to remain on stainless steel for any length of time. Always wipe or rub in the direction of the grain. Clean with a soapy sponge, then rinse and dry, or wipe with Fantastik® <sup>1</sup> , or Formula 409® <sup>1</sup> , sprayed onto a paper towel. Protect and polish with Stainless Steel Magic® <sup>1</sup> and a soft cloth. Protect and condition with the Bosch Stainless Steel Conditioner (order no. 00576696) and a soft cloth. Do not apply to logos and labeling. Remove water spots with a cloth dampened with white vinegar. Use Bar Keeper's Friend® <sup>1</sup> to remove heat discoloration. Chlorine or chlorine compounds in some cleansers are corrosive to stainless steel. Check the ingredients on the label. |
| Plastic & controls              | When cool, clean with soapy water, rinse and dry.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Printed areas (words & numbers) | Do not use abrasive cleaners or petroleum based solvents.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## Maintenance

### How to remove the rack guides

The rack guides are fixed to the side panels of the oven cavity at three points.

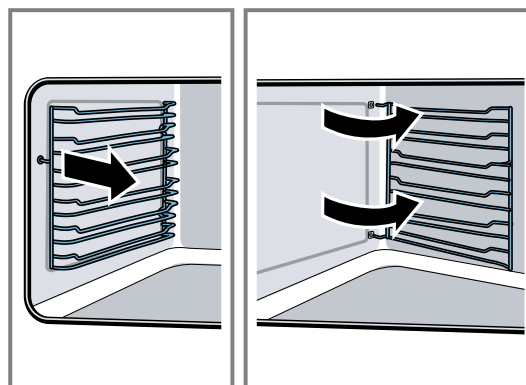
#### ⚠ WARNING

The rack guides get very hot.

- ▶ Never touch the rack guides when they are hot.
- ▶ Always allow the appliance to cool down.
- ▶ Keep children at a safe distance.

1. When the oven is cool, grip the front of the rack guide and pull it round to the middle of the oven cavity.
  - ✓ The front hook of the rack guide will come out of the hole.
2. Swing the rack guide round further and pull it out of the rear holes in the side panel.

3. Remove the rack guides from the oven cavity.



4. Replace the rack guides in the reverse order in which they were removed.

### How to remove the oven door glass

For easier cleaning the internal glass panes of the door can be removed.

#### ⚠ WARNING

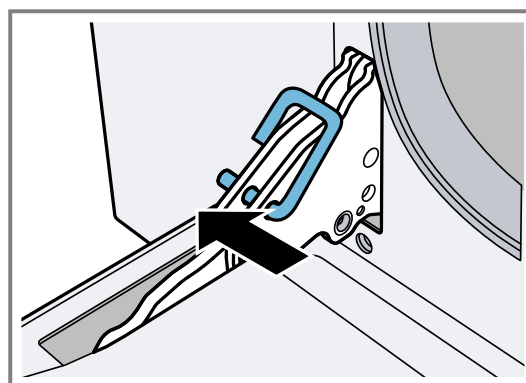
The glass panels are big, heavy and parts are fragile. Failure to grasp the glass firmly and properly could result in personal injury or product damage.

- ▶ Use both hands to remove the glass.
- ▶ Handle carefully to avoid breakage.
- ▶ Do not place the glass on sharp or pointed objects as this could break the glass.
- ▶ Lay on a flat, smooth surface, positioned so that the glass cannot fall over.

#### ⚠ CAUTION

Wear gloves to avoid cutting fingers on broken glass.

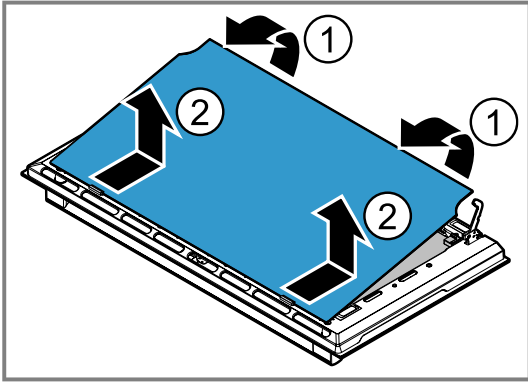
1. Open the oven door fully.
2. Lock the two hinges on the left and right using the locking pin. The locking pins must be fully inserted into the holes in the hinges.



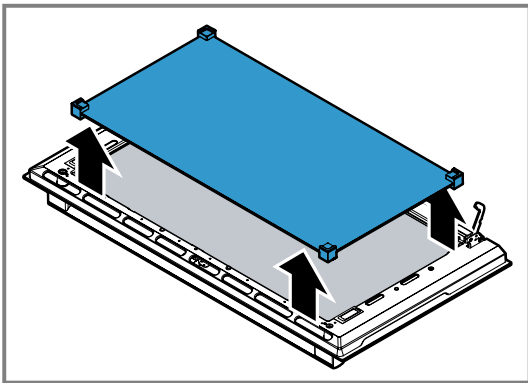
3. **NOTICE:** Move the glass pane slowly to avoid damage to the glass and the oven cavity frame. Remove the internal glass pane by pulling the rear part gently upwards, following the movement indicated by the arrows ①. This way, the first 2 pins attached to the rear of the glass detach from their housings in the oven door. Then, push the glass pane slightly towards the oven cavity and pull it upwards ②.

<sup>1</sup> These marks are registered trademarks of their respective owners. All other trademarks are trademarks of BSH Hausgeräte GmbH or its affiliated companies.

This way, the other 2 pins attached to the front of the glass detach from their housings in the oven door.



4. Remove the intermediate glass pane by lifting it upwards.



5. Clean the external glass pane and the panes removed previously.  
Use absorbent kitchen roll. In case of stubborn dirt, wash with a damp sponge and neutral detergent.
6. Reinsert the middle panel.  
Make sure that the panel is seated correctly. All rubber mounts must lay flat against the outer panel.
- ✓ If the Low-E symbol can be read, the middle panel is inserted correctly.
7. **NOTICE:** Do not use with intermediate glass pane not correctly re-fitted.  
Reposition the internal glass pane. First insert the front part into the two clips and the 2 pins in the front into their housings. Then insert the 2 pins in the rear into their housings in the oven door by applying slight pressure.
8. Remove the locking pins and close the oven door.

#### How to remove the oven door

##### **⚠ WARNING**

Failure to follow these instructions when removing the oven door may lead to personal injury or product damage.

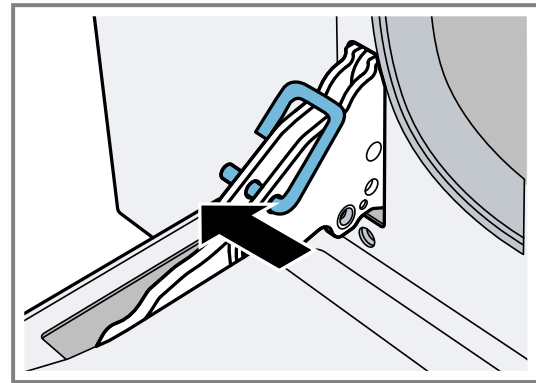
- ▶ Make sure oven is cool and power to the oven has been turned off before removing the door. Failure to do so could result in electrical shock or burns.
- ▶ The oven door is heavy and parts of it are fragile. Use both hands to remove the oven door.
- ▶ The door front is glass. Handle it carefully to avoid breakage.
- ▶ Grasp only the side of the oven door. Do not grasp the handle. It may swing in your hand and cause damage or injury. Failure to grasp the oven door

firmly and properly could result in personal injury or product damage.

- ▶ To avoid injury from hinge bracket snapping closed, be sure both levers are securely locked in place before removing the door.
- ▶ Do not force the door open or closed to avoid damaging the hinge and risking injury.
- ▶ Do not place the removed door on sharp or pointed surfaces or objects to avoid breaking the glass or damaging the door. Lay on a flat, smooth surface where it is securely positioned to prevent it from moving or falling.

**Note:** To avoid injury or damage, make sure that you read the above WARNING before attempting to remove the oven door.

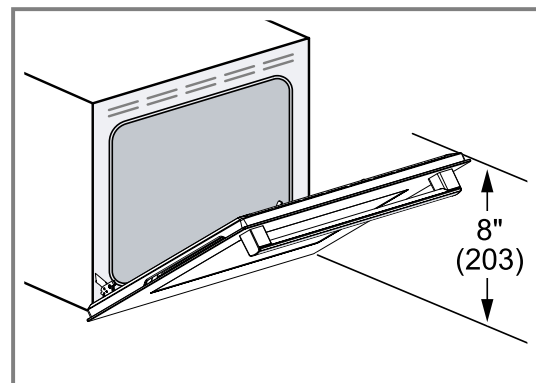
1. Open the oven door to its fully open position.
2. Lock the two hinges on the left and right using the locking pin. The locking pins must be fully inserted into the holes in the hinges.



##### 3. **⚠ CAUTION**

Closing the door by 8" (203 mm) takes the pressure off the spring. If this is not done, the door can still be removed but the latch will now slam shut and may pinch or cut your hand.

Close the oven door until it catches on the hinge stop levers, locking the hinges at the correct angle for door removal. The door can be removed when it is pulled up from the open position by about 8 inches (203 mm). This takes the tension off the spring-loaded hinges so that the door can be easily lifted out.



4. The door is heavy. Use both hands to firmly grip it by the sides. Do not grip the door by the handle. Keeping the angle of the door the same, lift the door straight up approximately 3/4" (19 mm) to unhook

the hinges from the slots. Pull the door out towards you until the hinges are clear of the oven housing.

5. Place the door in a convenient and stable location for cleaning.
6. Refit the door in the reverse order in which it was removed.

**Note:** Do not throw away the locking pins. Keep them in a safe place. They will be needed anytime the door is removed from the appliance.

### Replacing an oven light

#### **⚠ WARNING**

WHEN REPLACING AN OVEN LIGHT:

- ▶ Make sure the appliance and lights are cool and that the power to the appliance has been turned off before replacing the light bulb(s). Failure to do so may result in electrical shock or burns.
- ▶ Wear gloves.
- ▶ The lenses must be in place when using the appliance.
- ▶ The lenses serve to protect the light bulb from breaking.
- ▶ The lenses are made of glass. Handle carefully to avoid breaking. Broken glass may cause an injury.
- ▶ The light socket is live when the door is open. Light socket is live when door is open if main power supply is not turned off.
- ▶ Turn off main power supply at the service panel before changing the light bulbs.

Bulb specifications:

- Voltage: 120 V
- Power: 40 W

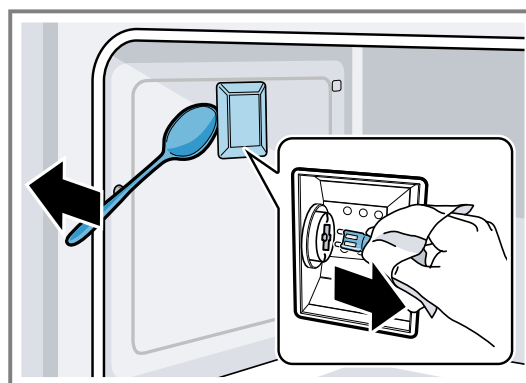
- Fitting: G9
- Temperature resistance: 575°F (300°C)

To change the bulb

1. Allow the oven cavity to cool down.
2. Open the appliance door.
3. Place a cloth in the oven cavity to prevent damage.
4. Remove the racks and rack guides.
5. Remove the glass cover.

To do this, open the glass cover at the front with your hand. Should you experience difficulties removing the glass cover, use a spoon to help.

6. Remove the oven light bulb.



7. Replace the oven light bulb with a bulb of the same type.
8. Replace the glass cover for the oven light bulb.
9. Replace rack guides and racks.
10. Remove the cloth.
11. Switch the circuit breaker back on.
12. Check that the oven light is working again.

## 10 Cooking charts

The charts can be used as a guide. Follow the package or recipe directions.

### 10.1 Baked goods/entrees

The charts can be used as a guide. Follow package or recipe directions.

#### Cakes

| Food                | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven     | Number of racks | Rack position | Time in min. | Pan size and type          |
|---------------------|--------------------------|-----------------------------|------------------|-----------------|---------------|--------------|----------------------------|
| Angel food          | conv bake                | 325 (160)                   | Yes              | Single          | 2             | 45-55        | 10" tube                   |
| Bundt® <sup>1</sup> | bake                     | 350 (175)                   | Yes              | Single          | 2             | 50-60        | 12-cup Bundt® <sup>1</sup> |
| White cake          | bake                     | 350 (175)                   | Yes              | Single          | 3             | 40-45        | 8" or 9" round             |
| White cake layers   | bake                     | 375 (190)                   | Yes <sup>2</sup> | Multiple        | 2 & 4         | 40-45        | 8" or 9" round             |
| White cake layers   | conv bake                | 350 (175)                   | Yes              | Multiple        | 2 & 4         | 35-40        | 8" or 9" round             |
| Cupcakes            | bake                     | 325 (160)                   | Yes              | Single          | 3, 4          | 20-25        | 12-cup muffin pan          |
| Cupcakes            | conv bake                | 325 (160)                   | Yes              | Single          | 3             | 18-23        | 12-cup muffin pan          |

<sup>1</sup> These marks are registered trademarks of their respective owners. All other trademarks are trademarks of BSH Hausgeräte GmbH or its affiliated companies.

<sup>2</sup> Preheat for 20 minutes

| Food             | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type |
|------------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|-------------------|
| Cupcakes         | conv bake                | 300 (145)                   | Yes          | Multiple        | 2 & 4         | 18-23        | 12-cup muffin pan |
| Round layers     | bake                     | 350 (175)                   | Yes          | Single          | 2, 3          | 25-35        | 8" or 9" round    |
| 4 Round layers   | conv bake                | 325 (160)                   | Yes          | Multiple        | 2 & 4         | 25-35        | 8" or 9" round    |
| Yellow flat cake | bake                     | 350 (175)                   | Yes          | Single          | 2, 3          | 45-50        | 12" x 17"         |
| Yellow flat cake | conv bake                | 325 (160)                   | Yes          | Single          | 2, 3          | 45-50        | 12" x 17"         |
| Apple Pie        | bake                     | 375 (190)                   | Yes          | Single          | 2             | 55-60        | 9" pie dish       |

## Cookies

| Food             | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type |
|------------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|-------------------|
| Brownies         | bake                     | 350 (175)                   | Yes          | Single          | 2             | 35-40        | 12" x 17"         |
| Chocolate chips  | bake                     | 350 (175)                   | Yes          | Single          | 3             | 17-20        | Cookie sheet      |
| Chocolate chips  | conv bake                | 325 (160)                   | Yes          | Single          | 3             | 18-25        | Cookie sheet      |
| Chocolate chips  | conv bake                | 325 (160)                   | Yes          | Multiple        | 2 & 4         | 17-20        | Cookie sheet      |
| Cookie bars      | conv bake                | 350 (175)                   | Yes          | Single          | 2, 3          | 20-35        | 8" or 9" square   |
| Sugar cookies    | bake                     | 350 (175)                   | Yes          | Single          | 3             | 8-10         | Cookie sheet      |
| Sugar cookies    | conv bake                | 350 (175)                   | Yes          | Single          | 4             | 8-10         | Cookie sheet      |
| Sugar cookies    | conv bake                | 350 (175)                   | Yes          | Multiple        | 3 & 5         | 8-10         | Cookie sheet      |
| David's cookies  | conv bake                | 300 (145)                   | Yes          | Multiple        | 2 & 4         | 15-20        | Cookie sheet      |
| Frozen turnovers | bake                     | 400 (205)                   | Yes          | Single          | 3             | 30-35        | Cookie sheet      |

## Pastries

| Food        | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type |
|-------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|-------------------|
| Cream puffs | conv bake                | 350 (175)                   | Yes          | Single          | 2, 3          | 30-40        | Cookie sheet      |
| Cream puffs | conv bake                | 350 (175)                   | Yes          | Multiple        | 2 & 4         | 35-45        | Cookie sheet      |
| Puff pastry | conv bake                | 375 (190)                   | Yes          | Single          | 2, 3          | 15-25        | Cookie sheet      |

## Pies

| Food           | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type  |
|----------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|--------------------|
| 1 Crust shell  | bake                     | 400 (205)                   | Yes          | Single          | 3             | 10-15        | 9" pie pan         |
| 2 Crust, fruit | conv bake                | 375 (190)                   | Yes          | Single          | 2, 3          | 45-60        | 9" pie pan         |
| Frozen         | bake                     | 400 (205)                   | Yes          | Single          | 2, 3          | package time | Package directions |
| Pecan          | bake                     | 350 (175)                   | Yes          | Single          | 2, 3          | 45-60        | 9" pie pan         |
| Pumpkin        | bake                     | 350 (175)                   | Yes          | Single          | 2, 3          | 40-60        | 9" pie pan         |

## Pizza

| Food                | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type  |
|---------------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|--------------------|
| Baking stone        | conv bake                | 500 (260)                   | Yes          | Single          | 2             | recipe time  | Baking stone       |
| Fresh               | <b>conv bake + broil</b> | 400 (205)+500 (260)         | Yes          | Single          | 3             | 10-15 + 2-3  | Pizza pan          |
| Thick crust, frozen | conv bake                | on package                  | Yes          | Single          | on package    | recipe time  | Package directions |
| Thin crust, frozen  | conv bake                | on package                  | Yes          | Single          | on package    | recipe time  | Package directions |

## Quick breads

| Food     | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type |
|----------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|-------------------|
| Biscuits | bake                     | 350 (175)                   | Yes          | Single          | 3             | 15-20        | Cookie sheet      |
| Biscuits | conv bake                | 350 (175)                   | Yes          | Multiple        | 2 & 4         | 21           | Cookie sheet      |
| Loaf     | bake                     | 375 (190)                   | Yes          | Single          | 2, 3          | 50-60        | 8" x 4" loaf pan  |
| Muffins  | bake                     | 325 (160)                   | Yes          | Single          | 3             | 18-22        | 12-cup muffin pan |
| Muffins  | conv bake                | 300 (145)                   | Yes          | Multiple        | 2 & 4         | 18-23        | 12-cup muffin pan |
| Toast    | broil                    | 500 (260)                   | No           | Single          | 5             | 3            | Broil Pan         |

## Yeast breads

| Food           | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type         |
|----------------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|---------------------------|
| Dinner rolls   | conv bake                | 350 (175)                   | Yes          | Single          | 2, 3          | 15-30        | Cookie sheet              |
| Dinner rolls   | conv bake                | 350 (175)                   | Yes          | Multiple        | 2 & 4         | 20-35        | Cookie sheet              |
| Loaf           | conv bake                | 400 (205)                   | Yes          | Single          | 2, 3          | 25-40        | 9" x 5" loaf pan          |
| Cornbread      | bake                     | 350 (175)                   | Yes          | Single          | 2             | 40-50        | 12" x 17" pan             |
| Sweet rolls    | conv bake                | 350 (175)                   | Yes          | Single          | 2, 3          | 20-30        | Cookie sheet              |
| Crescent rolls | bake                     | 350 (175)                   | Yes          | Single          | 3, 4          | 15-20        | Cookie sheet              |
|                | conv bake                | 325 (160)                   | Yes          | Single          | 3, 4          | 15-20        |                           |
| Focaccia bread | <b>conv bake + broil</b> | 400 (205)+500 (260)         | Yes          | Single          | 3             | 10-17 + 2-3  | Cookie sheet or pizza pan |

## Frozen food

| Food    | Recommended cooking mode | Oven temperature in °F (°C) | Preheat oven | Number of racks | Rack position | Time in min. | Pan size and type  |
|---------|--------------------------|-----------------------------|--------------|-----------------|---------------|--------------|--------------------|
| Lasagne | conv bake                | 400 (205)                   | Yes          | Single          | 2             | package time | Package directions |

## 10.2 Meats

The charts can be used as a guide. Follow package or recipe directions.

Roasting times are approximate and may vary depending on the shape of the meat.

**Note:** Internal food temperatures are USDA recommended temperatures as measured by a digital cooking thermometer.

### Beef

| Food                                  | Recommended cooking mode | Oven temperature in °F (°C) | Rack position | Doneness, internal temperature in °F (°C) | Time in min.                | Food covered | Stand time in min. |
|---------------------------------------|--------------------------|-----------------------------|---------------|-------------------------------------------|-----------------------------|--------------|--------------------|
| Hamburgers, 0.3 lbs each              | broil                    | 500 (260) <sup>1</sup>      | 5             | Medium-rare, 145 (63)                     | Side 1: 4-5;<br>Side 2: 3-4 | No           | none               |
| Rib eye, boneless, 3-3.5 lbs          | conv bake                | 325 (160) <sup>1</sup>      | 2, 3          | Medium-rare, 145 (63)                     | 27-31 min/lb                | No           | 10-15              |
| Rib eye, boneless, 3-3.5 lbs          | conv bake                | 325 (160) <sup>1</sup>      | 2, 3          | Medium, 160 (71)                          | 30-38 min/lb                | No           | 10-15              |
| Rump, eye, sirloin, boneless, 3-4 lbs | conv bake                | 325 (160)                   | 2, 3          | Medium-rare, 145 (63)                     | 18-33 min/lb                | No           | 10-15              |
| Steak, 1" thick                       | broil                    | High                        | 5             | Medium-rare, 145 (63)                     | Side 1: 5-8;<br>Side 2: 4-6 | No           | none               |
| Tenderloin, 3-4 lbs                   | conv bake                | 425 (220)                   | 2, 3          | Medium-rare, 145 (63)                     | 15-24 min/lb                | No           | 10-15              |

### Lamb

| Food                     | Recommended cooking mode | Oven temperature in °F (°C) | Rack position | Doneness, internal temperature in °F (°C) | Time in min.                | Food covered | Stand time in min. |
|--------------------------|--------------------------|-----------------------------|---------------|-------------------------------------------|-----------------------------|--------------|--------------------|
| Leg, boneless, 2-4.5 lbs | conv bake                | 325 (160) <sup>1</sup>      | 2, 3          | Medium-rare, 145 (63)                     | 25-30 min/lb                | No           | 10-15              |
| Leg, boneless, 2-4.5 lbs | conv bake                | 325 (160) <sup>1</sup>      | 2, 3          | Medium, 160 (71)                          | 30-35 min/lb                | No           | 10-15              |
| Chops, 1" thick          | broil                    | High <sup>1</sup>           | 5             | Medium-rare, 145 (63)                     | Side 1: 3-4;<br>Side 2: 2-4 | No           | 10-15              |
| Chops, 1" thick          | broil                    | 500 (260) <sup>1</sup>      | 5             | Medium, 160 (71)                          | Side 1: 5-7;<br>Side 2: 5-6 | No           | none               |

<sup>1</sup> Preheat for 10 minutes

## Pork

| Food                    | Recommended cooking mode | Oven temperature in °F (°C) | Rack position | Doneness, internal temperature in °F (°C) | Time in min.                  | Food covered | Stand time in min. |
|-------------------------|--------------------------|-----------------------------|---------------|-------------------------------------------|-------------------------------|--------------|--------------------|
| Loin roast, 2.2-6.5 lbs | bake                     | 350 (175) <sup>1</sup>      | 2             | Medium, 160 (71)                          | 16-25 min/lb                  | No           | none               |
| Chops, 0.3-0.4 lbs      | broil                    | High                        | 5             | 160 (71)                                  | Side 1: 8-12;<br>Side 2: 6-10 | No           | none               |
| Sausage, fresh          | broil                    | High                        | 5             | 170 (75)                                  | Side 1: 5-7;<br>Side 2: 4-6   | No           | none               |
| Tenderloin, 2-3 lbs     | bake                     | 425 (220)                   | 2             | Medium, 160 (71)                          | 15-28 min/lb                  | No           | none               |

## Poultry

Stuffed turkey requires additional roasting time. The minimum safe temperature for stuffing in poultry is 165 °F (75 °C).

| Food                         | Recommended cooking mode | Oven temperature in °F (°C) | Rack position | Doneness, internal temperature in °F (°C) | Time in min.                    | Food covered                  | Stand time in min. |
|------------------------------|--------------------------|-----------------------------|---------------|-------------------------------------------|---------------------------------|-------------------------------|--------------------|
| Chicken breasts, bone-in     | broil                    | High                        | 4             | 170 (75)                                  | Side 1: 20-25;<br>Side 2: 15-20 | No                            | none               |
| Chicken thighs, bone-in      | broil                    | High                        | 4             | 180 (82)                                  | Side 1: 12-15;<br>Side 2: 9-11  | No                            | none               |
| Chicken, whole, 3-6.6 lbs    | conv bake                | 375 (190)                   | 2             | 180 (82)                                  | 120                             | No                            | none               |
| Cornish game hens, 1-3 lbs   | conv bake                | 350 (175)                   | 2             | 180 (82)                                  | 45-75 min total time            | No                            | none               |
| Turkey breast, 4-8 lbs       | conv bake                | 325 (160) <sup>1</sup>      | 2, 3          | 180 (82)                                  | 17-25 min/lb                    | Foil to prevent over-browning | none               |
| Turkey, unstuffed, 12-19 lbs | conv bake                | 325 (160) <sup>1</sup>      | 2             | 180 (82)                                  | 7-15 min/lb                     | Foil to prevent over-browning | none               |
| Turkey, unstuffed, 20-30 lbs | conv bake                | 325 (160) <sup>1</sup>      | 2             | 180 (82)                                  | 7-15 min/lb                     | Foil to prevent over-browning | none               |

<sup>1</sup> Preheat for 10 minutes

## Seafood

| Food                        | Recommended cooking mode | Oven temperature in °F (°C) | Rack position | Done-ness, internal temperature in °F (°C) | Time in min.                   | Food covered | Stand time in min. |
|-----------------------------|--------------------------|-----------------------------|---------------|--------------------------------------------|--------------------------------|--------------|--------------------|
| Whole fish 2.2-4.4 lbs      | conv bake                | 400 (205)                   | 2             | 150 (65)                                   | 40-45                          | No           | none               |
| Whole salmon fillet 2.2 lbs | broil                    | 500 (260) <sup>1</sup>      | 4             | 145 (63)                                   | Side 1: 12-16;<br>Side 2: 6-10 | No           | none               |

# 11 Troubleshooting

You can eliminate minor issues on your appliance yourself. Please read the information on eliminating issues before contacting Customer Service. This may avoid unnecessary repair costs.

## WARNING

To avoid risk of injury from improper repairs, observe the following.

- ▶ Only qualified technicians or authorized service providers should perform repairs.
- ▶ Only genuine spare parts may be used to repair the appliance.

## 11.1 Malfunctions

| Fault                                                                                                   | Cause and troubleshooting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Burner(s) do not light or igniters do not spark.                                                        | <p>The gas shut-off valve is not in the "ON" position or the gas supply to the house is shut off.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the gas shut-off valve is in the "ON" position and the gas supply to the house is not shut off.</li> </ul> <p>The burner caps, burner bases or burner ports are clogged.</p> <ol style="list-style-type: none"> <li>1. Ensure that the burner caps and burner bases and the burner ports are not clogged.</li> <li>2. Clear ports with a wire or straightened paper clip if clogged.</li> </ol> <p>The igniters are dirty or wet.</p> <ul style="list-style-type: none"> <li>▶ Make sure the igniters are clean and dry.</li> </ul> <p>The power supply is not properly grounded or has the wrong polarity.</p> <ul style="list-style-type: none"> <li>▶ Check the power supply. It should be properly grounded with the correct polarity.</li> </ul> <p>The unit's power cord is not fully plugged into the power outlet or the circuit breaker has tripped.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the unit's power cord is fully plugged into the power outlet and the circuit breaker has not tripped.</li> </ul> |
| The burner flame goes out unexpectedly.                                                                 | <p>There is a draft in the room.</p> <ul style="list-style-type: none"> <li>▶ Ensure that there is no draft in the room.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Cooktop burner(s) does not start correctly or flame extinguishes at burner as soon as knob is released. | <p>The pushing time was too short or the pushing was too soft.</p> <ol style="list-style-type: none"> <li>1. Use the recommended lighting position .</li> <li>2. Push the knob completely.</li> <li>3. Keep it fully pushed during the whole lighting procedure.</li> <li>4. Release the knob after min. 3-5 seconds.</li> </ol> <p>The burner cap not well positioned.</p> <ul style="list-style-type: none"> <li>▶ Check the correct placement of the burner caps.</li> </ul> <p>→ "Burner assembly", Page 14</p> <p>Dirt or moisture on burner, spark plug or thermocouple.</p> <ul style="list-style-type: none"> <li>▶ Clean and dry these parts.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                             |

<sup>1</sup> Preheat for 10 minutes

| Fault                                                                                                   | Cause and troubleshooting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cooktop burner(s) does not start correctly or flame extinguishes at burner as soon as knob is released. | <p>Not enough gas in pipe.</p> <ul style="list-style-type: none"> <li>▶ Check main gas valves and pressure regulator and make sure that pipes are purged from air.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| The small burner or the dual-flame burner does not light properly or is not stable or extinguishes.     | <p>The small burner caps are swapped.</p> <ul style="list-style-type: none"> <li>▶ Check the correct placement of the burner caps.<br/>→ <i>"Burner assembly", Page 14</i></li> <li>▶ The burner cap with the smallest diameter must always be placed in the middle of the dual-flame burner.</li> <li>▶ If one of your burner caps is marked with "DUAL", it has to be placed in the middle of the dual-flame burner.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Sparks appear on the wrong burner.                                                                      | No fault: On starting one burner on all burners sparks will be generated.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| The igniters spark even though the knobs are in the off position.                                       | <p>The electrical power connection has been activated at the first power-up or reconnected after an outage.</p> <ul style="list-style-type: none"> <li>▶ The igniters may spark once or twice, even though all burner knobs are in the "OFF" position. This is normal.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| An buzzer alarm sound occurs intermittently.                                                            | <p>The cavity temperature gets too high due to a gas valve malfunctioning.</p> <ol style="list-style-type: none"> <li>1. Shut off the gas supply at the main gas valve.<br/>The gas shut off valve has to be near the appliance, and be easily accessible in an emergency. Refer to installation instructions.</li> <li>2. Ventilate the premises.</li> <li>3. Immediately notify an authorized installation technician to check and certify the installation.</li> <li>4. Do not use the appliance until you can be sure there are no gas leaks in the gas supply line or the appliance.</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Cooking results are not as expected.                                                                    | <p>The cooktop burner is not properly levelled.</p> <ul style="list-style-type: none"> <li>▶ Check the level of the cooktop burner during installation.</li> </ul> <p>The cookware does not fit on the surface being used.</p> <ul style="list-style-type: none"> <li>▶ Choose a different surface or a different piece of cookware.</li> </ul> <p>The cookware is not the recommended type or size.</p> <ul style="list-style-type: none"> <li>▶ See "Notes regarding cookware" and "Baking pans and dishes".</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| If the oven is cold with the oven control set to bake or broil.                                         | <p>LP gas tank or insulation valve in installation is closed.</p> <ol style="list-style-type: none"> <li>1. Check a cooktop burner for a few minutes to be sure gas is flowing to the range.</li> <li>2. If not, check your LP gas tank or insulation valve in installation to be open.</li> </ol> <p>The start procedure of oven burner was not executed correctly.</p> <ul style="list-style-type: none"> <li>▶ Make sure that in start procedure the knob is pressed in fully and listen for sparks and gas flow to the according burner.</li> </ul> <p>The push and turn feature may be preventing gas flow.</p> <ul style="list-style-type: none"> <li>▶ Press the control knob in for a few seconds (this gets gas flowing), then turn to bake or broil and release. This lights the gas.</li> </ul> <p>No flame is generated.</p> <ol style="list-style-type: none"> <li>1. The automatic start procedure will stop after 10 sec (no more sparking), than you can check whether flame is generated by opening appliance door (bake burner visible through holes in bottom sheet, broil burner is free).</li> <li>2. If no flame visible- keep open oven door for 5 minutes, than close and try again.</li> </ol> |
| The oven door feels hotter than before, after the oven door glass has been removed for cleaning.        | <p>The oven door glass is not inserted the right way round.</p> <ul style="list-style-type: none"> <li>▶ Check if the oven door glass is inserted the right way round (low-E symbol can be read).</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| The oven door is not balanced.                                                                          | <p>The inner door glass is missing or has not been inserted during reassembly.</p> <ul style="list-style-type: none"> <li>▶ Check if the inner door glass is present or has been inserted during reassembly.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Cooling fan continues to run when the oven is switched off.                                             | No fault: The cooling fan will cool down until the oven temperature has reached the temperature chosen in the settings.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## 12 Disposal

### 12.1 Disposal of your old appliance

Environmentally compatible disposal allows valuable raw materials to be recycled.

1. Unplug the appliance from the power supply.

2. Cut through the power cord.

3. Dispose of the appliance in an environmentally responsible manner.

Information about current disposal methods can be obtained from your specialist dealer or local authority.

## 13 Customer Service

With any warranty repair, we will make sure your appliance is repaired by an authorized service provider using genuine replacement parts. We use only genuine replacement parts for all repairs.

You can obtain function-relevant and storable genuine spare parts from our Customer Service for up to 10 years from the date on which your appliance was placed on the market.

For more information, please contact our Customer Service team.

Detailed information on the warranty period and terms of warranty can be found in the Statement of Limited Product Warranty, from your retailer, or on our website.

USA:

1-800-944-2904

[www.bosch-home.com/us/owner-support/get-support](http://www.bosch-home.com/us/owner-support/get-support)

[www.bosch-home.com/us/shop](http://www.bosch-home.com/us/shop)

CA:

1-800-944-2904

[www.bosch-home.ca/en/service/get-support](http://www.bosch-home.ca/en/service/get-support)

[www.bosch-home.ca/en/service/cleaners-and-accessories](http://www.bosch-home.ca/en/service/cleaners-and-accessories)

### 13.1 Model number (E-Nr.) and production number (FD)

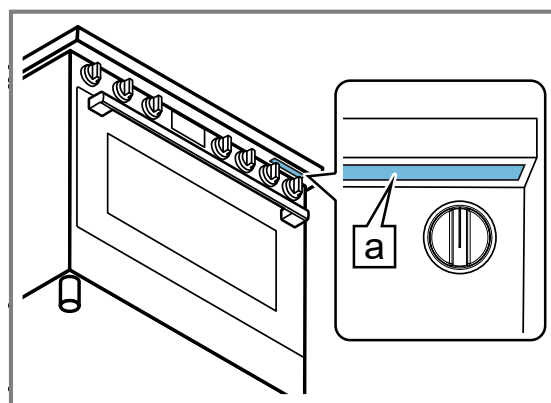
If you contact Customer Service, you will need the product number (E-Nr.) and production number (FD), which you can find on the appliance's rating label.

Making a note of your appliance's details and the Customer Service telephone number will enable you to find them again quickly.

### 13.2 Rating plate location

You can find the rating plate of your appliance:

- on the underside of the projecting control panel.
- on the rear of the appliance.



**a** Rating plate

## 14 STATEMENT OF LIMITED PRODUCT WARRANTY

### 14.1 What this warranty covers & Who it applies to

The limited warranty provided by BSH Home Appliances ("Bosch") in this Statement of Limited Product Warranty applies only to the Bosch appliance sold to you ("Product"), provided that the Product was purchased:

- For your normal, household (non-commercial) use, and has in fact at all times only been used for normal household purposes.
- New at retail from a BSH authorized dealer or directly from BSH (not a display, "as is", or previously returned model), and not for resale, or commercial use.
- Within the United States or Canada, and has at all times remained within the country of original purchase.

The warranties stated herein apply to the original purchaser of the product warranted herein and to each suc-

ceeding owner of the product purchased for ordinary home use during the term of the warranty.

Please make sure to register your Product; while not necessary to effectuate warranty coverage, it is the best way for Bosch to notify you in the unlikely event of a safety notice or product recall.

### 14.2 How long the warranty lasts

Bosch warrants that the Product is free from defects in materials and workmanship for a period of three hundred and sixty-five (365) days from the date of the original delivery. The foregoing timeline begins to run upon the date of the original delivery, and shall not be stalled, tolled, extended, or suspended, for any reason whatsoever. This Product is also warranted to be free from **cosmetic** defects in material and workmanship (such as scratches of stainless steel, paint/porcelain blemishes,

chips, dents, or other damage to the finish) of the Product, for a period of thirty (30) days from the date of delivery or closing date for new construction. This **cosmetic** warranty excludes slight color variations due to inherent differences in painted and porcelain parts, as well as differences caused by kitchen lighting, product location, or other similar factors. This **cosmetic** warranty specifically excludes any display, floor, "As Is", or "B" stock appliances.

### 14.3 Repair/replace as your exclusive remedy

During this warranty period, Bosch or one of its authorized service providers will repair your Product without charge to you (subject to certain limitations stated herein) if your Product proves to have been manufactured with a defect in materials or workmanship. If reasonable attempts to repair the Product have been made without success, then Bosch will replace your Product (upgraded models may be available to you, in Bosch's sole discretion, for an additional charge). Nothing in this warranty requires damaged or defective parts to be replaced with parts of a different type or design than the original part. All removed parts and components shall become the property of Bosch at its sole option. All replaced and/or repaired parts shall assume the identity of the original part for purposes of this warranty and this warranty shall not be extended with respect to such parts. Bosch's sole liability and responsibility hereunder is to repair manufacturer-defective Product only, using a Bosch authorized service provider during normal business hours. For safety and property damage concerns, Bosch highly recommends that you do not attempt to repair the Product yourself, or use a non-authorized service provider; Bosch will have no responsibility or liability for damage resulting from repairs or work performed by a non-authorized service provider. Authorized service providers are those persons or companies that have been specially trained on Bosch products, and who possess, in Bosch's opinion, a superior reputation for customer service and technical ability (note that they are independent entities and are not agents, partners, affiliates or representatives of Bosch). Nevertheless, taking your product to be serviced by a repair shop that is not affiliated with or an authorized dealer of Bosch will not void this warranty. Also, using third-party parts will not void this warranty. Notwithstanding the foregoing, Bosch will not incur any liability, or have responsibility, for the Product if it is located in a remote area (more than 100 miles from an authorized service provider) or is reasonably inaccessible, hazardous, threatening, or treacherous locale, surroundings, or environment; in any such event, if you request, Bosch would still pay for labor and parts and ship the parts to the nearest authorized service provider, but you would still be fully liable and responsible for any travel time or other special charges by the service company, assuming they agree to make the service call. Further, to the extent you have installed the Product in a difficult-to-access location or have otherwise installed temporary or permanent fixtures that create barriers to accessing or removing the Product, Bosch will not incur any liability for, or have responsibility, for work or costs associated with moving the Product or otherwise creating access to the Product in order

to repair or replace it. All such costs shall be your sole responsibility.

### 14.4 Out of warranty product

Bosch is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, prorates, or Product replacement, once this warranty has expired.

### 14.5 Warranty exclusions

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Bosch, including without limitation, one or more of the following:

- Use of the Product in anything other than its normal, customary and intended manner (including without limitation, any form of commercial use, use or storage of an indoor product outdoors, use of the Product in conjunction with air or water-going vessels).
- Any party's willful misconduct, negligence, misuse, abuse, accidents, neglect, improper operation, failure to maintain, improper or negligent installation, tampering, failure to follow operating instructions, mishandling, unauthorized service (including selfperformed "fixing" or exploration of the appliance's internal workings).
- Adjustment, alteration or modification of any kind.
- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Ordinary wear and tear, spills of food, liquid, grease accumulations, or other substances that accumulate on, in, or around the Product.
- Any external, elemental and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures surrounding the appliance, and acts of God.
- Service calls to correct the installation of your Product, to instruct you how to use your Product, to replace house fuses or correct house wiring or plumbing.
- Removal and replacement of trim or decorative panels that interfere with servicing the Product.
- Damage or defects caused by labor or parts installed by any non-authorized service provider, unless approved by Bosch before service is performed.

In no event shall Bosch have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures or objects around the Product. Also excluded from this warranty are Products, on which the serial numbers have been altered, defaced, or removed; service visits to teach you how to use the Product, or visits where there is nothing wrong with the Product; correction of installation problems (you are solely responsible for any structure and setting for the Product, including all electrical, plumbing or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving, etc.); and resetting of breakers or fuses.

TO THE EXTENT ALLOWED BY LAW, THIS WARRANTY SETS OUT YOUR EXCLUSIVE REMEDIES WITH RESPECT TO PRODUCT, WHETHER THE CLAIM ARISES IN CONTRACT OR TORT (INCLUDING STRICT LIABILITY, OR NEGLIGENCE) OR OTHERWISE. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY WARRANTY IMPLIED BY LAW, WHETHER FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, SHALL BE EFFECTIVE ONLY FOR THE PERIOD THAT THIS EXPRESS LIMITED WARRANTY IS EFFECTIVE. IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, "BUSINESS LOSS", AND/OR PUNITIVE DAMAGES, LOSSES, OR EXPENSES, INCLUDING WITHOUT LIMITATION TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELLING EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE DEFINITELY CAUSED EXCLUSIVELY BY BOSCH, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

No attempt to alter, modify or amend this warranty shall be effective unless authorized in writing by an officer of BSH.

## **14.6 Obtaining warranty service**

To obtain warranty service for your product, you should contact Bosch Customer Support at 1-800-944-2904 to schedule a repair.

## **14.7 Product information**

For handy reference, copy the information below from the rating plate. Keep your invoice and/or delivery documents for warranty validation.

---

Model number (E-Nr.)

---

Production number (FD)

---

Date of delivery

---

---

## Recursos y ayuda en línea en español

Muchos manuales están disponibles en línea en inglés, francés y español.

Para acceder a manuales de modelos específicos y otros documentos en español:

- Visite [www.bosch-home.com/us/owner-support/owner-manuals](http://www.bosch-home.com/us/owner-support/owner-manuals) o escanee el código QR.



- Introduzca el número de producto (E-Nr.) que encontrará en la placa de características del aparato.
- Seleccione o descargue el manual o documento que desee.



A series of horizontal lines for writing, starting from the top right of the page and extending downwards to the bottom of the page.



# Register your appliance to enjoy customized benefits.

Thank you for being a Bosch customer!

Simply create a MyBosch account, then register your appliance.

You'll find a variety of customized information in MyBosch such as:

- **Discounts for filters, cleaners, accessories & parts**
- **Easy access to manuals & appliance specifications**
- **Easy access to part lists**
- **Customized offer for the Bosch Appliance Service Plan (sent by mail after appliance registration)**

Register here:

**[www.bosch-home.com/us/owner-support/mybosch](http://www.bosch-home.com/us/owner-support/mybosch)**



## Looking for help? You'll find it here.

No matter what, no matter when: Bosch is here to support you.

We're here to assist with usage instructions, cleaning tips, accessories & parts, troubleshooting, and repairs.

Find online resources such as FAQs, how-to-videos, manuals, warranties and authorized Bosch servicers at:

**[www.bosch-home.com/us/owner-support/get-support](http://www.bosch-home.com/us/owner-support/get-support)**

Contact us:

**Please have your model Number (E-Nr) ready when contacting us.**

1-800-944-2904

**[www.bosch-home.com/us/owner-support/contact-us](http://www.bosch-home.com/us/owner-support/contact-us)**

### **BSH Home Appliances Corporation**

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USA

[www.bosch-home.com](http://www.bosch-home.com)

1-800-944-2904

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