



# WARRANTY

## **Limited Service Warranty** **Valid only in the United States**

### **1 Year Parts and Labor Warranty**

*Unless otherwise stated, Koolmore Supply Inc. warrants to the original purchaser of new Koolmore product, that such equipment will be free from defects in material and workmanship for a period of 1 year from the date of delivery. Valid only in the Continental United States.*

### **Coverage Limitations**

The 1 year parts and labor warranty do not cover:

Failure to install and/or use the equipment within proper operating conditions specified by Koolmore.

This includes but is not limited to residential, outdoor, or mobile applications.

Any adjustments necessitated by improper operating conditions.

Damage caused by improper electrical connection, power failure, or generators.

Failure to properly maintain the unit including all preventive maintenance and cleaning. Equipment sold or used outside of United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.

Equipment without a valid serial number and proof of purchase, or other way to verify warranty coverage.

Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.

Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.

Parts deemed by Koolmore to be normal wear and tear parts, including hoses and select plastic or rubber components.

### **For Warranty Inquiries or Service:**

This warranty is only valid on equipment purchased from an authorized dealer.

Locate the model number.

Next, call 1-718-576-6342. You must have the model number when contacting service technicians.

Failure to contact Koolmore prior to obtaining equipment service may void your warrant.