



Mont Alpi

Peak Performance

Mont Alpi Lifetime Warranty and product care guide

The Mont Alpi is a barbecue that is designed to give many years of enjoyment, however if you do not look after the barbecue you MAY HAVE TO REPLACE SOME PARTS. The good news is that you can avoid this costly experience by following a few simple steps:

- 1) Clean the exterior of the barbecue on a regular basis with an oil based lubricant. Apply generously on the roasting hood, the cart and the cabinet to keep the barbecue fresh looking. This also prevents moisture from eroding the metal. Spray all wheel nuts, door hinges etc. Use an oil-based lubricant for this job.
- 2) For the interior of the barbecue clean with cooking oil, especially after you have washed the grease tray etc. Use a basting brush to wipe cooking oil on all of the inner workings of the barbecue, the burners, the flavour peaks / heat distributors and the cooking grids.
- 3) After you have finished cooking on the barbecue close the roasting hood and leave the burners running for 5 minutes, this will burn off the leftover food on the cooking surface. Open the roasting hood and scrub vigorously with a grill brush. This will push all of the dirt into the grease tray, when cool, remove grease tray and wipe off excess grease with paper towel, never let grease build in the tray. Wipe the cooking grids with cooking oil and you are ready to go again – we call this the “every use” clean. It is important to complete the every use clean every time you use the barbecue. The more vigorous clean as per points 1 & 2 should be followed once a month or every 5-15 uses.
- 4) Remember to always use a barbecue cover. If you do have the option to put the barbecue in a dry storage facility this is always recommended, it will extend the lifetime of the grill enormously.
- 5) The burners on every Mont Alpi are stainless steel, this makes them extremely strong. After use they will change to a “blue orange” colour. This is not rust. To keep your burners at optimum cooking level wrap them in foil when you are not using the barbecue (Winter), this will keep cobwebs and foreign objects from ruining the burners.
- 6) If you are not able to store your barbecue in a cool dry place it is important to give it a clean on a regular basis (even if you have not used it). This applies mainly when storing the barbecue outside or in a damp shed over the rainy periods. Although the barbecue has not been used it can still get damp and mildew / rust may begin to appear. Wait for a fine dry day and give the barbecue a thorough clean (as per points 1 & 2). Condensation can also build up on the inside of the barbecue cover so this must be wiped down at regular intervals.

OTHER IMPORTANT NOTES:

- **The Mont Alpi is not guaranteed for Commercial use.**
- **The product is not guaranteed against owner misuse & against harmful grease fires.**
- **Guarantee is not valid if the product has been modified in any way.**
- **The product is only guaranteed if the correct diligence has been taken by the owner, i.e. points 1 to 6 must be followed at all times.**

- The receipt for the purchase will be required together with the serial number and model number when making a claim.
- Mont Alpi reserves the right to inspect the product in the event of a claim.
- Mont Alpi will not cover any labor costs, transportation costs or export duties.
- Mont Alpi will not be responsible for damages due to bad weather , hail, poor handling, bad cleaners and chemicals, UV exposure is not covered.

AVOID FLARE UPS! – They can be dangerous, clean the grease tray regularly to avoid a large-scale fire. In the event of a grease fire turn off control knobs and close roasting hood. A grease fire will ruin a barbecue and cause serious harm to the user and potentially the patio & home. Clean the grease tray as often as possible. Place foil or sand in the fat tray before use to reduce cleaning times.

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Guarantee vs warranty:

Guarantee- Mont Alpi guarantees free parts for the failure of a product.

Limited lifetime warranty- Mont Alpi promises to warranty / have parts at a reduced price for the lifetime of the original owner (proof of purchase required).

Item	Guarantee	Can this item be ordered in the future
Stainless steel roasting hood, covered against rust through (rust that has penetrated the surface of the grill). The product is only guaranteed when protected with a suitable all weather cover.	15 Years	Yes and Under the Lifetime Warranty the owner will cover only 45% of the list price for the part required After 100% coverage period
Stainless steel fire box. Guaranteed when protected with a suitable all weather cover.	2 Years	Yes and Under the Lifetime Warranty the owner will cover only 45% of the list price for the part required After 100% coverage period
Stainless steel tubular burners. Guaranteed when protected with a suitable all weather cover.	5 Years	Yes and Under the Lifetime Warranty the owner will cover only 45% of the list price for the part required After 100% coverage period
Stainless steel cooking grids. Covered against rust through, not rust marks. Guaranteed when protected with a suitable all weather cover.	15 Years	Yes and Under the Lifetime Warranty the owner will cover only 45% of the list price for the part required After 100% coverage period
All electronics and ignition are covered for 1 year against failure.	1 Year	Yes and Under the Lifetime Warranty the owner will cover only 45% of the list price for the part required After 100% coverage period

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How to clean a Mont Alpi Grill:

Out of the box:

Once peeled, the grill will appear dirty and smudged, this is due to fingerprints and the reaction that the protective film has on the stainless steel, to get the grill looking perfect carry out the following steps:

- a. Spray WD40 or any oil-based lubricant generously onto the exterior of the grill, wipe with a lint free cloth, be sure that the cloth doesn't have sharp labels etc that could scratch the surface.
- b. After the initial wipe, nourish the metal with a liberal spray of WD40 or similar lubricant and leave to soak for 1 hour.
- c. Wipe off the residue with oil sodden cloth.
- d. Wipe off the residue with dry fresh cloth.

After use / when dirty:

When the grill is dirty with sauce, bird poop or berries follow the below steps:

- a. Wash with warm water and dish washing detergent, this will make the grill look dull and sad but will clean all residue and dirt.
- b. Spray any oil-based lubricant generously onto the exterior of the grill, wipe with a lint free cloth, be sure that the cloth doesn't have sharp labels etc that could scratch the surface.

Do Not Use:

Fluorine

Chlorine

Bromine

Iodine

Alcohol

Ammonia

Mineral Spirits

Floek Rust:

The difference between steel and stainless steel is that stainless steel contains chromium. When exposed to oxygen, it forms a thin layer of chromium oxide which is invisible to the naked eye. This layer is what protects it from rust. So, if this layer is damaged and exposed to the elements, rust will form there. One unique and great feature of chromium oxide, however, is that it's self-healing. With a little TLC, this damaged layer has the ability to revert back to its original state.

When Rust is visible on a Mont Alpi it is what we call floek rust (or surface rust), think of it like this, the particles on the grill are rusting but the grill itself isn't rusting. This is especially prevalent in polluted cities, Ocean environments or near swimming pool chemicals. The floek rust is easily removed following the below advice:

Make a paste made with water and baking soda. Then, use a clean cloth or soft bristle brush to wipe the appliance, wiping in the same direction as the grain. Rinse with clean water, so the baking soda doesn't dry onto the surface. Bar Keeper's Friend also works to remove rust from stainless steel. If you opt for this method, be sure to only use the cream cleanser that is free of grit. Use a damp soft sponge and rub in the direction of the metal grain lines.

After you have removed the floek rust, follow the "Out of the box" instructions as a first clean.

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