

STARBBQ-24FPBS WARRANTY

SUNSTONE STARBBQ™ 24" SMOKELESS FIRE PIT BASE PLATFORM WARRANTY All Warranties Begin on Date of Purchase

LIMITED 5-YEAR WARRANTY Sunstone Metal Products warrants the frame, stainless steel bowl, and powder-coat finish against burn-through, cracking, or structural failure for five (5) years from the date of purchase when used in normal residential outdoor settings. This warranty covers defects in material and workmanship under proper use and maintenance.

LIMITED ONE-YEAR WARRANTY All accessory items including optional modular rims and hardware are warranted to be free from defects in material and workmanship for a period of one (1) year from the original date of purchase.

LIMITATIONS & EXCLUSIONS

1. This warranty applies only to the original purchaser and is non-transferable.
2. Warranty is in lieu of all other warranties, expressed or implied.
3. Warranty is void if damage results from misuse, abuse, accident, alteration, improper installation, use of prohibited fuels, or failure to follow this manual.
4. Normal cosmetic wear including heat-induced discoloration of the powder-coat finish, minor surface scratches, or fading from prolonged sun exposure is not covered.
5. Sunstone is not responsible for damage caused by acts of nature, fire outside the base, or use in commercial/public settings.
6. Sunstone shall not be liable for incidental, consequential, special, or contingent damages. Some states do not allow the exclusion of consequential damages, so this limitation may not apply to you.
7. No person or dealer has authority to modify or extend this warranty.

WHAT IS NOT COVERED

- Normal heat tint, discoloration, or fading of powder-coat finish
- Damage from using accelerants, wet/untreated wood, or overloading
- Labor, shipping, or travel charges
- Service calls for issues caused by improper installation or use
- Damage from failure to cover when not in use (water accumulation, freeze damage, etc.)
- Customer-supplied materials or any third-party items
- Commercial or rental use

HOW TO OBTAIN WARRANTY SERVICE Contact Sunstone Metal Products directly:
Address: 16004 Central Commerce Dr., Pflugerville, TX 78660 Phone: 888-934-9449 (M–Thur. 9 am–4 pm CST) Email: support@sunstonemp.com Web: sunstonemp.com

Please have your model (24"), proof of purchase, and clear photos ready. Our Texas-based team will handle your claim quickly and professionally.