

HOW TO PAIR THIS APPLIANCE TO THE AMAZON ALEXA APP

For support on this product, including full list of voice commands, scan this QR code or visit <https://getsupport.sharppusa.com/>, touch **Find Support for My Product** and search **SWB3085HS**.



GETTING STARTED

- Download the **Amazon Alexa** App on the App Store® or Google Play.



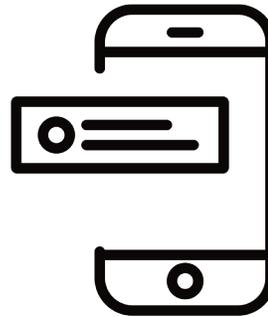
- Launch the Amazon Alexa app. If you already have an Amazon account, **sign in**. Otherwise, create an account.



TWO WAYS TO PAIR YOUR DEVICE



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Make sure your mobile device is connected to the same 2.4Ghz network to be used to connect the Smart Convection Wall Oven with Microwave Drawer™ Oven

IMPORTANT: For a smooth pairing experience, enable and pair the Upper Oven first followed by the Lower Microwave.

AUTO DISCOVERY

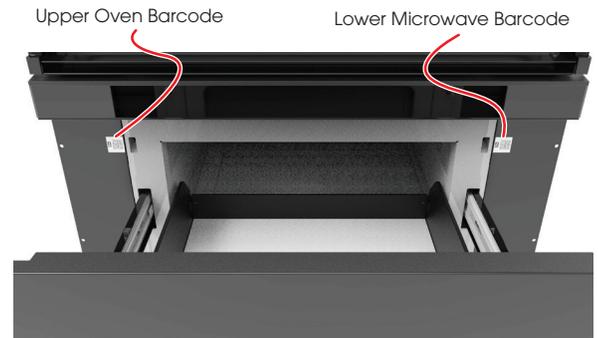
PAIRING PROCESS

1. Locate the Upper Oven Barcode. Open the Microwave Drawer™ Oven. The Upper Oven Barcode is on the left side of the opening.
2. On the touch screen control panel, touch **SETTINGS**. From the Settings menu, touch **Wi-Fi**.

Important Note: Do not enable the Wi-Fi of the Lower Microwave until the Upper Oven has been fully paired.

3. From the Wi-Fi menu, toggle the switch to enable **Upper Oven Wi-Fi**. The system will prepare for pairing.
4. Follow instructions on the touch screen control panel to pair the Upper Oven.
5. When prompted by the Alexa app, scan the Upper Oven Barcode and sign-in to the Wi-Fi network. Follow the Alexa app instructions on your mobile device.
6. When the Upper Oven is connected, connect the Lower Microwave. Locate the Lower Microwave Barcode. Open the Microwave Drawer™ Oven. The Lower Microwave Barcode is on the right side of the opening.
7. From the Wi-Fi menu, toggle the switch to enable **Lower Microwave Wi-Fi**. The system will prepare for pairing.
8. Follow instructions on the touch screen control panel to pair the Lower Microwave.
9. When prompted by the Alexa app, scan the Lower Microwave barcode and sign-in to the Wi-Fi network. Follow the Alexa app instructions on your mobile device.

NOTE: It is suggested to rename your Upper Oven to “Oven” and the Lower Microwave to “Microwave” in the Alexa app before beginning voice commands.



USER GUIDED SETUP

PAIRING PROCESS

1. On the touch screen control panel, touch **SETTINGS**. From the Settings menu, touch **Wi-Fi**.
2. From the Wi-Fi menu, toggle the switch to enable **Upper Oven Wi-Fi**. The system will prepare for pairing.

Important Note: Do not enable the Wi-Fi of the Lower Microwave until the Upper Oven has been fully paired.

3. Follow instructions on the touch screen control panel to pair the Upper Oven.
4. When prompted by the Alexa app to scan the Barcode, touch **Don't Have a Barcode?** and follow the on-screen instructions.
5. To connect the Lower Microwave, toggle the switch to enable the **Lower Microwave Wi-Fi** then follow the same remaining steps as done for the Upper Oven.



Scan here for the full voice command list.

NOTE: It is suggested to rename your Upper Oven to "Oven" and the Lower Microwave to "Microwave" in the Alexa app before beginning voice commands.



TROUBLESHOOTING

Will this appliance connect to a 5ghz wireless network?

No, this appliance will only connect to a 2.4ghz wireless network.

I cannot connect my Echo device to this appliance.

Please confirm the following before you begin to setup:

- Make sure you have downloaded the Alexa app onto your mobile device and have created an account. The app must be connected to your Echo device before setup.
- Make sure your mobile device is connected to the same 2.4Ghz network you will use to connect this appliance to the internet.
- Make sure your Echo device is placed near this appliance for the pairing process.
- Make sure your mobile device is connected to the same 2.4Ghz network to be used to connect the Smart Convection Wall Oven with Microwave Drawer.

This appliance was working with Alexa, and now it does not.

- Make sure the appliance's Wi-Fi is turned on. The Wi-Fi icon will appear on the upper left of the display when it is on.
- If the Wi-Fi icon is not illuminated, go to **Settings**, and then **Wi-Fi** to enable.

The Wi-Fi icon on the control panel display has an X.

Check your internet status or your home network equipment status. Your router or modem could be resetting itself.

How many Alexa accounts can be paired to this appliance?

One Alexa account can be paired to this appliance.

Alexa says "The microwave/oven is already running," when a cooking command is initiated.

The appliance is in a paused status. Touch the **CLEAR** pad and try giving the command again.

STILL NEED ASSISTANCE?



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