TOSOT

User Manual

SPLIT AIR CONDITIONER

Before installing and using your TOSOT Air Conditioner, please read this user manual in its entirety.

MODEL NUMBERS

SU-COSMO30-230/O

SU-COSMO36-230/O

TOSOT

Welcome to the TOSOT Direct Family!

We're extremely happy to welcome you as a new member of our family! Please read the tips below before using your product for the first time.

Tips for First-Time Use

1. The split-type air conditioner is a heavy object, which needs two or more people to lift and install. Failure to do so could result in injury or other accidents.
2. Allow the unit to sit upright for at least 3-4 hours before powering on. Shipping carriers may set the unit on its side, which causes the refrigerant to pool in certain areas. Standing the unit upright for 3-4 hours allows the refrigerant to move freely within the coils.
3. Some parts with sharp edges may cause injury, so gloves are highly recommended for unpacking and installing.
4. Run the unit continuously for 24 hours after installation. This allows the unit to work out any "kinks" that may have resulted during shipping from our factory to your doorstep.
5. If you have any problems with your product, please send us an email before submitting a return request, as there might be a simple solution for your issue.

Table of Contents

Safety Precautions

Your safety and the safety of others are very important to us. Please read the following safety precautions before use and installation. A digital version can be obtained from customer support.

⚠ Warning

Failed to do the following instructions might cause the possibility of death or serious injury.

1. **Do not** connect the power before finishing installation.
2. **Do not** spray or wash the air conditioner with water to avoid electric shock or malfunction.
3. **Do not** insert fingers or objects into the air inlet or air outlet. It may cause personal injury or damage.
4. **Do not** block the air outlet or air inlet. It may cause malfunction.
5. Installation must be performed according to installation instructions and in accordance with the requirement of NEC and CEC by authorized personnel only. Improper installation may cause water leakage, electrical shock, fire, or may void the warranty.
6. Service or maintenance must be performed by authorized and qualified professionals. Otherwise, it may cause serious damage or personal injury or death.
7. Make sure the power supply is cut off before proceeding with any work related to electricity or general maintenance.
8. If the refrigerant leaks or requires discharge during installation, maintenance, or disassembly, it should be handled by certified professionals or otherwise in compliance with local laws and regulations.
9. The air conditioner must be properly grounded. The grounding resistance should comply with national electric safety regulations. Incorrect grounding may cause electric shock.
10. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

12. After removing the filter, do not touch the metal fins in order to avoid injury.

⚠ Caution

1. Please follow the instructions for installation and use of this product in this user manual.
2. The indoor unit should be installed close to the wall.
3. The appliance must be positioned so that the plug is accessible. The plug should be able to reach a properly-grounded wall outlet after finishing installation. Extension cords, power strips, or similar devices should not be used with this product.
4. The yellow-green wire in the air conditioner is grounding wire, which cannot be used for other purposes.
5. The temperature of the refrigerant circuit will be hot. Please keep wires and cables away from the copper refrigerant tube.
6. Do not spill water on the remote controller, otherwise the remote controller may be broken.
7. Do not use a hair dryer to dry the filter after washing to avoid deformation or fire hazard.
8. Do not step or put heavy objects on the top panel of the outdoor unit. It may cause damage or personal injury.
9. If any of the below issues occur, please turn off the air conditioner and disconnect power immediately. Contact us or qualified professionals for service.
   a. Power cord is overheating or damaged.
   b. There are abnormal sounds during operation.
   c. Circuit breakers trips frequently.
   d. Air conditioner gives off a burning smell.
   e. Indoor unit is leaking.

⚠ Electrical Safety Warning

1. **Do not** share the same electrical socket with other appliances as this may create a fire hazard.
2. **Do not** cover the power cord with a rug or carpeting.
3. **Do not** rest hot or heavy objects on the appliance and power cord.
4. Never plug or unplug the appliance with wet hands.
5. Never unplug the appliance by pulling on the power cord.
6. According to the local safety regulations, use a qualified power supply circuit and circuit breaker and make sure the power supply matches with the requirement of the air conditioner. Unstable power supply may result in electric shock, fire hazard or malfunction.
7. All wires of indoor unit and outdoor unit should be in accordance with national wiring regulations.
8. If the power cord is damaged, it must be replaced by the manufacturer or an authorized technical service center.
9. Make sure the power supply is cut off when cleaning the air conditioner. Otherwise, it may cause electric shock.

The Refrigerant

This appliance is filled with flammable R-32 gas.

Before installing the appliance, read this manual first.

Before using the appliance, read this manual first.

Before repairing the appliance, read this manual first.

- To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and odorless. Furthermore, it can lead to explosions under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.
- Compared to other common refrigerants, R-32 is an environmentally friendly refrigerant that does not harm the ozone layer and has a lower greenhouse effect. Its excellent thermodynamic properties contribute to high energy efficiency, requiring less refrigerant and reduced maintenance.

⚠ WARNING

- This appliance is filled with flammable R-32 gas.
- Appliances should be installed, operated, and stored in a room with a floor area larger than X ft² (please refer to Table "A" in the section "Safety Operation of Flammable Refrigerants" for the required space X).
- The appliance should be stored in a room without active ignition sources such as open flames, an operating gas appliance, or an operating electric heaters.
- The appliance should be stored in a well-ventilated area, where the room size corresponds to the specifications for operation.
- Ducts connected to this appliance should not contain ignition sources.
- Keep any required ventilation openings clear of obstructions.
- Do not pierce or burn the appliance or any of its components.
- Be aware that refrigerants may be odorless, even when leaking.
- Only use manufacturer-recommended methods for defrosting or cleaning.
- Servicing shall be performed only as recommended by the manufacturer.
- Any repairs carried out by unqualified personnel may pose a danger.
- Compliance with national gas regulations must be observed.

Safety Operation of Flammable Refrigerants

Qualification of Workers

The qualification of personnel for maintenance, service, and repair operations should be according to UL 60335-2-40, CAN/CSA-C22.2 No. 60335-2-40:22 Annex HH.

Every procedure that affects safety shall only be carried out by competent persons as specified in Annex HH. Special training, in addition to usual refrigerating equipment repair procedures, is required when working with equipment containing flammable refrigerants.

Installation Notes

- The air conditioner must be installed in a room that is larger than the minimum room area. The minimum room area is shown on the nameplate or following Table A.
- It is not allowed to drill holes or burn the connection pipe.
- A leak test is a must after installation.

Table A - Minimum Room Area (ft²)

This table is based on UL 60335-2-40 requirements. The following installation heights and corresponding minimum room areas are provided for customer reference.

Charge Amount (lb)	Installation Height (ft)			
	5.9	7.2	8.2	9.8
	Minimum Room Area (ft²)			
<4.0	/	/	/	/
4.0~6.0	105.5	87.2	76.4	63.5
6.2	109.8	90.4	79.7	66.7
6.4	114.1	93.6	81.8	68.9

Maintenance Notes

- Check whether the maintenance area or the room area meets the requirements specified on the nameplate.
  - It is only allowed to operate in rooms that meet the requirements specified on the nameplate.
- Check whether the maintenance area is well-ventilated.
  - The continuous ventilation status should be maintained during the operation process.
- Check whether there are any fire sources or potential fire sources in the maintenance area.
  - Naked flames are prohibited in the maintenance area, and the 'No Smoking' warning sign should be displayed.
- Check that the appliance markings are clear and in good condition.
  - Replace any vague or damaged warning signs.

Welding

- If you need to cut or weld the refrigerant system pipes during maintenance, please follow the steps below:
  a. Shut down the unit and disconnect the power supply
  b. Remove the refrigerant
  c. Vacuum the system
  d. Clean the system with N_2 gas
  e. Cut or weld
  f. Return to the service spot for welding
- The refrigerant should be recycled into a specialized storage tank.
- Make sure that there are no naked flames near the outlet of the vacuum pump and that the area is well-ventilated.

Filling the Refrigerant

- Use refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerants won't contaminate each other.
- The refrigerant tank should be kept upright while filling.
- Stick the label on the system after filling is finished (or not finished).
- Don't overfill.
- After filling is finished, please perform leakage detection before test running; another leak detection should be done when it's removed.

Safety Instructions for Transportation and Storage

- Please use a flammable gas detector to check before unloading and opening the container.
- No fire sources or smoking.
- According to the local rules and laws.

Safety of Construction

- For appliances using FLAMMABLE REFRIGERANTS, all joints made in the installation between parts of the REFRIGERATING SYSTEM, with at least one part charged, shall be made in accordance with the following:
  - A brazed, welded, or mechanical connection shall be made before opening the valves to permit refrigerant to flow between the REFRIGERATING SYSTEM parts. A vacuum valve shall be provided to evacuate the interconnecting pipe or any uncharged REFRIGERATING SYSTEM part.
  - Mechanical connectors used indoors shall comply with ISO 14903.
    When mechanical connectors are reused indoors, sealing parts shall be renewed.
    When flared joints are reused indoors, the flare part shall be refabricated.
  - Refrigerant tubing shall be protected or enclosed to avoid damage.

    Flexible refrigerant connectors (such as connecting lines between the indoor and outdoor units) that may be displaced during NORMAL OPERATION shall be protected against mechanical damage.

Pressure test and leak detect

- After completion of field piping for split systems, the field pipework shall be pressure tested with an inert gas and then vacuum tested prior to refrigerant charging, according to the following requirements.
  The minimum test pressure for the low side of the system shall be the low side design pressure and the minimum test pressure for the high side of the system shall be the high side design pressure, unless the high side of the system cannot be isolated from the low side of the system in which case the entire system shall be pressure tested to the low side design pressure.
- Field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 0.18 ounces per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure. No leak shall be detected.

Notices for Using Refrigerant Sensor

- The refrigerant sensor can monitor whether R32 refrigerant leaks in real time. When a leakage of R32 refrigerant is detected, the sensor will trigger the alarm and emit a buzzer, and the indoor unit will display "EA" code. Meanwhile, the outdoor unit will stop running.

- In case of refrigerant leakage, please open the window immediately for ventilation to reduce the concentration of refrigerant in the room. Meanwhile, check the room to ensure that there is no fire source. After completing the above operations, please leave the room and go to a safe place, and then contact us for maintenance.
- When the refrigerant sensor reaches the end of its service life or is damaged, the indoor unit will display "FE" code. Please contact us to replace the refrigerant sensor.
- Avoid oil and water splashing onto the refrigerant sensor, otherwise it may cause damage to the refrigerant sensor.
- Avoid using it in environment with electromagnetic interference, chemical substances (such as chemical plants, etc.), flammable gas, combustible and explosive gas and smog, etc.
- Avoid using items containing ethanol (such as perfume) and smog-producing items (such as cigarettes) near the refrigerant sensor, otherwise it will lead to abnormal conditions such as false alarms. If such phenomenon occurs, please contact us for maintenance.
- Only applicable to refrigerant sensor models.

⚠ FCC WARNING

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

⚠ FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions :

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio

frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

⚠ IC STATEMENT

This device complies with Industry Canada licence exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with FCC's and IC's RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed and operated to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter. Installers must ensure that a 20cm separation distance will be maintained between the device (excluding its handset) and users.

Cet appareil est conforme aux limites d'exposition au rayonnement RF stipulées par la FCC et l'IC pour une utilisation dans un environnement non contrôlé. Les antennes utilisées pour cet émetteur doivent être installées et doivent fonctionner à au moins 20 cm de distance des utilisateurs et ne doivent pas être placées près d'autres antennes ou émetteurs ou fonctionner avec ceux-ci. Les installateurs doivent s'assurer qu'une distance de 20 cm sépare l'appareil (à l'exception du combiné) des utilisateurs.

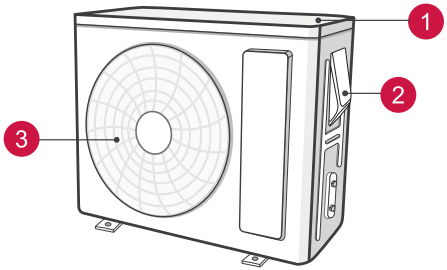
Parts List

PART	LOOKS LIKE	QUANTITY
Wall Cuff		1
Drain Joint		1
Refrigerant Pipe (16ft/5m)		1 set (gas & fluid)
Electrical Cable (16ft/5m)		1
Sealing Gum		1
Drain Hose (6ft/2m) Only for Mini-Split System		1
Tape		2

Required Tools

1. Bubble Level
2. Electric Drill with drill bit for pilot holes
3. Wire stripper/crimp tool
4. Screwdriver
5. Standard wrench
6. Open-end torque wrench
7. Drill with 2.2/2.8 inch hole saw
8. Vacuum pump

Parts Description

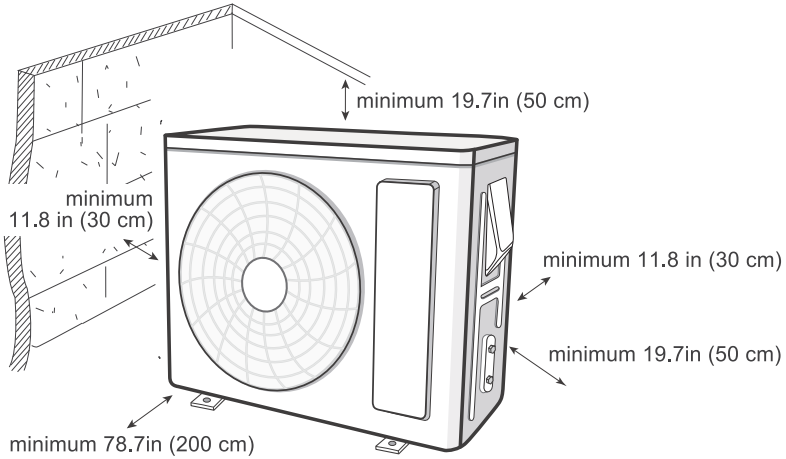


1. Air Inlet
2. Wire Connection
3. Air Outlet

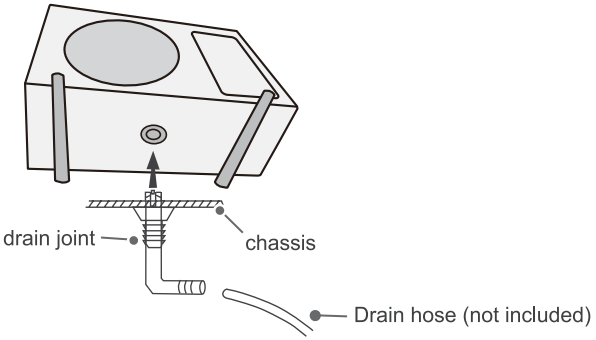
Note: This is a universal introduction for a variety of models. Display content may be different from the actual. Please refer to the actual unit

Quick Guide for Installation

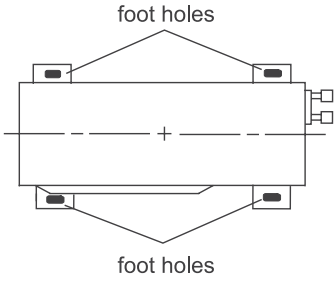
1 Select a Installation Site



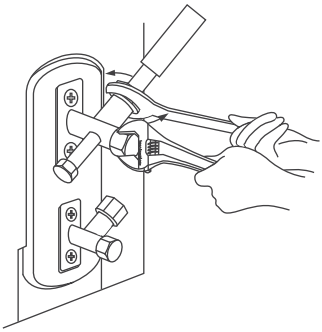
2 Install the Drain Joint



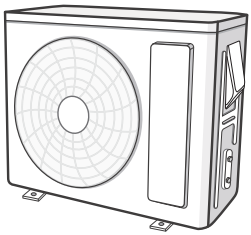
3 Secure the Outdoor Unit

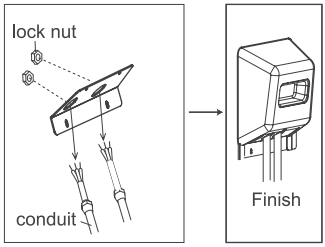


4 Connect the Refrigerant Pipe

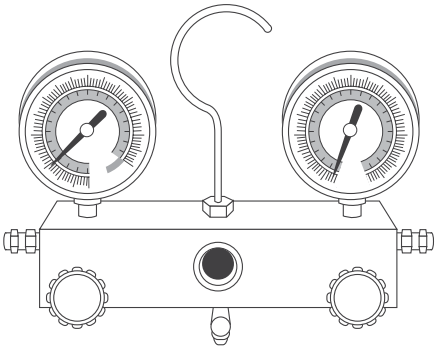


5 Connect the Signal and Power Cables





6 Air Evacuation



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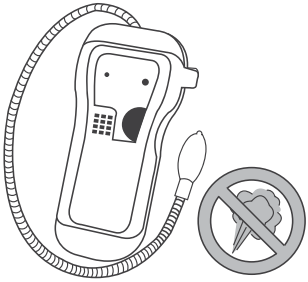
Gas Leak Checks



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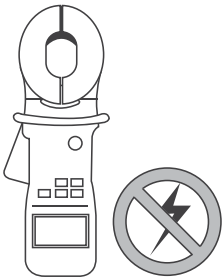
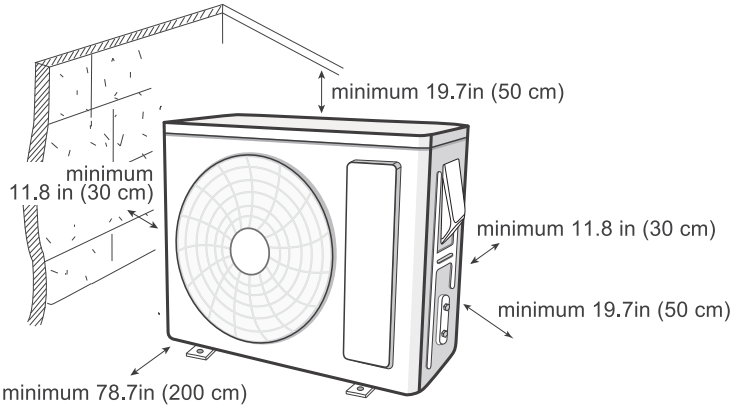
Electrical Safety Checks



Outdoor Unit Installation

1. Select a Installation Site

Refer to the following diagram to ensure proper space around the unit:



Appropriate install locations should follow these standards:

- Open ventilation space around the air conditioner to ensure airflow.
- Location must be convenient to install and not disturb others.
- Protected from prolonged periods of direct sunlight exposure.
- Strong enough to support the weight of the unit.

DO NOT install the unit in the following locations:

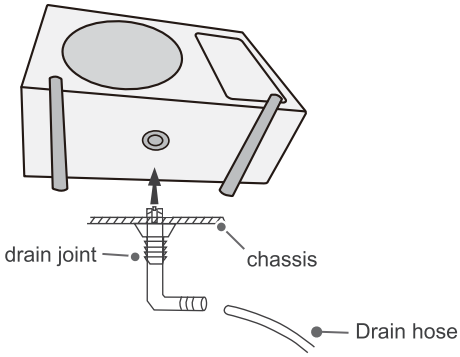
- Near an obstacle that will block air inlets and outlets.
- Near a public street, crowded areas, or where noise from the unit will disturb others.
- Near animals or plants that will be harmed by hot air discharge.
- Near any source of combustible gas or area that is exposed to large amounts of dust.
- Near excessive amounts of salty air.

Note: If the unit is frequently exposed to heavy rain or snow. Build a shelter above the unit to protect it. Be careful not to obstruct airflow around the unit.

2. Install the Drain Joint

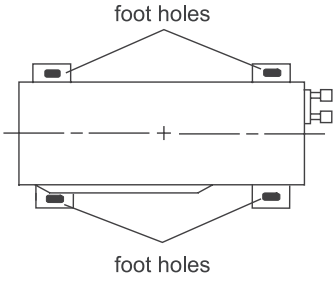
Heat pump units require a drain joint if the unit is elevated off the ground. Before bolting the outdoor unit in place, you must install the drain joint at the bottom of the unit.

- Connect the outdoor drain joint into the hole in the base pan of the unit, as shown in the picture below.
- Connect the drain hose into the drain joint.



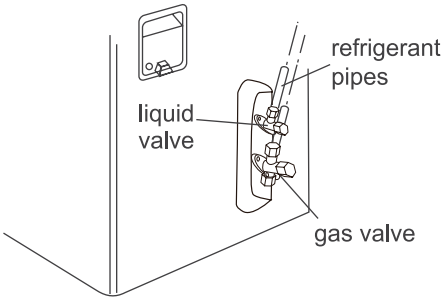
3. Secure the Outdoor Unit

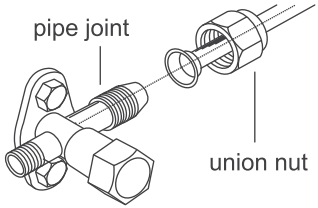
Place the outside unit firmly on the ground or attach it to a secure metal wall bracket or pad (not included). Secure the foot holes of the outdoor unit with the bolts.



4. Connect the Refrigerant Pipe to Outdoor Unit

- Remove the screw cap of the valve and aim the pipe joint at the bellmouth of pipe.





- Align both ends of the refrigerant piping and start to twist on the union nut by hand.
- Use a standard wrench on the pipe joint and an open-end torque wrench on the union nut to apply the proper torque as shown in the torque table below.

Note: Over tightening may damage connections. Carefully tighten union nuts to correct torque level referring to the Torque Table below.

Torque Table

Pipe Diameter	Nut Size	Tightening Torque	
inch (mm)	inch (mm)	ft-lbs	N-m
1/4 (6)	1/4 (17)	12 to 14	15 to 20
3/8 (9.5)	3/8 (22)	23 to 29	30 to 40
1/2 (12.7)	1/2 (25)	34 to 40	45 to 55
5/8 (16)	5/8 (29)	45 to 47	60 to 65

Note On Pipe Length

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 16.5ft (5 meters). Refer to the table below for specifications on the maximum length.

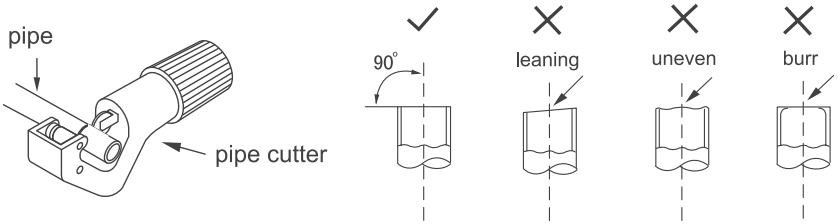
Capacity (BTU/h)	Min. Length (ft/m)	Max. Length (ft/m)
30000-36000	10 (3)	131 (40)

Refrigerant Piping Connection Instructions

Improper pipe shorten or expanding might cause refrigerant leakage. Please take extra care to cut and flare them properly to ensure the efficient operation and minimize the need for future maintenance.

a. Cut pipes

- Measure the distance between the indoor and outdoor units.
- Using a pipe cutter, cut the pipe a little longer than the measured distance.
- Make sure that the pipe is cut at a perfect 90° angle.

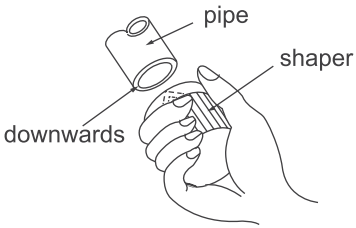


Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

b. Remove burrs

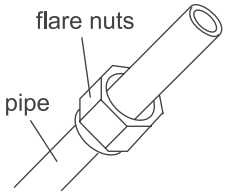
Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

- Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
- Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.

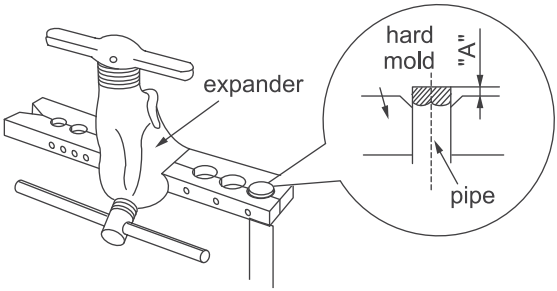


c. Flare pipe ends

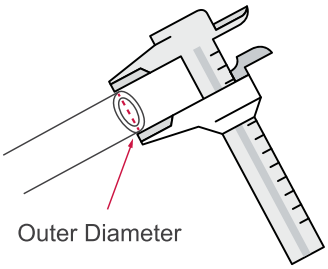
- After removing burrs from the cut pipe, seal the ends with tape to prevent foreign materials from entering the pipe.
- Sheath the pipe with insulating material.
- Place flare nuts on both ends of the pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring.



- Remove the tape from ends of pipe when ready to perform flaring work.
- Clamp flare form on the end of the pipe. Place flaring tool onto the form. Turn the handle of the flaring tool clockwise until the pipe is fully flared.

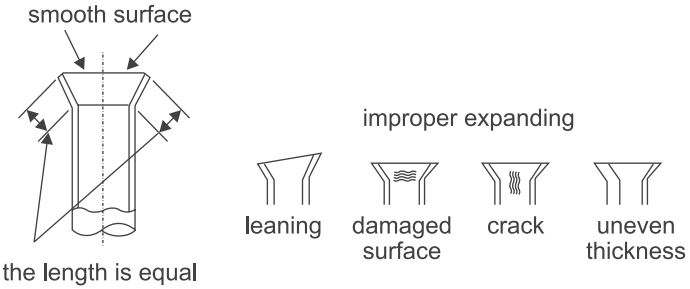


The end of the pipe(“A”) must extend beyond the edge of the flare form in accordance with the dimensions shown in the table below.



Outer Diameter (mm)	A(mm)	
	Max	Min
Φ6 - 6.35(1/4")	1.3	0.7
Φ9 - 9.52(3/8")	1.6	1.0
Φ12-12.7(1/2")	1.8	1.0
Φ15.8-16(5/8")	2.4	2.2

- Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring. If there is any blemish, do it again according to the steps above.



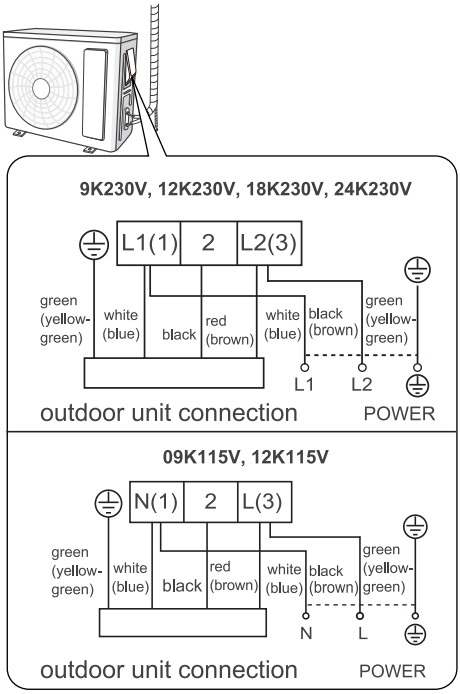
d. Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque or to deform the piping in any way. You should first connect the low-pressure pipe, then the high-pressure pipe.

5. Connect the Signal and Power Cables

- Remove the wire cover on the outdoor unit. All wiring must be performed in accordance with the wiring diagrams shown below.
- Match the wire colors with the labels on the terminal block and firmly screw the U-Lug of each wire to its corresponding terminal on the terminal block.
- After checking to make sure every connection is secure, loop wires around the terminals to secure the connection.
- Use a cable clamp to fasten the cable to the unit. Screw the cable clamp down tightly.
- Insulate unused wires with PVC electrical tape. Arrange them so that they do not touch any electrical or metal parts.
- Replace the wire cover on the side of the unit and screw it in place.

WIRE CONNECTING DIAGRAM



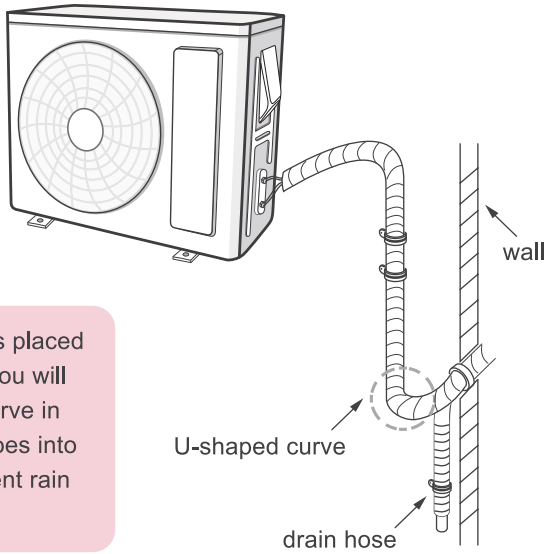
NOTE

1. Make sure the connection is following the instruction. You can make adjustments according to your circuit box at home, if necessary, it is recommended to consult a professional electrician.
2. The wire gauge recommended for this product is listed below.

Model	MCA	Recommended Wire Gauge
SU-COSMO30-230	26A	AWG 10+
SU-COSMO36-230	23A	AWG 12+

Appliance Amps (A)	AWG
10	18
13	16
18	14
25	12
30	10

Capacity (BTU/h)	Connection Wires (Indoor & Outdoor Units)
30000-36000	4×AWG18



Note: If the outdoor unit is placed higher than the wall hole you will need to set a U-shaped curve in the pipe before the pipe goes into the room, in order to prevent rain from getting into the room.

6. Electrical Safety Inspection

Check the voltage of wires in the electric box, as well as indoor and outdoor unit wiring box.

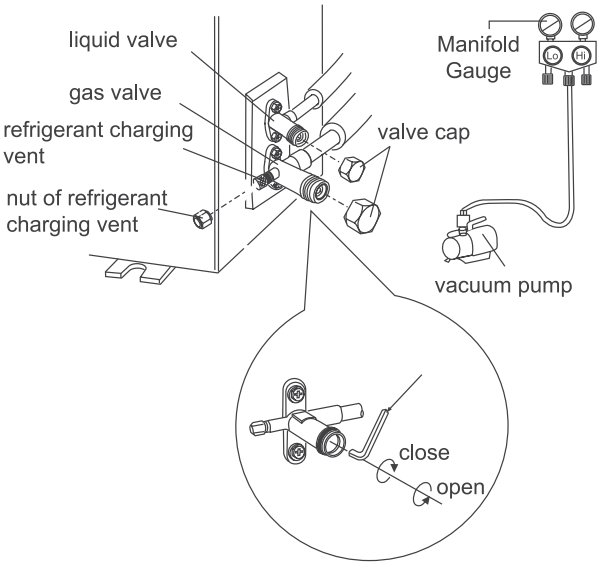
Model	Indoor Unit	Outdoor Unit and Electrical Box
115V unit	Between terminal N and 2 is within 0-24V. Between terminal 2 and 3 is within 100-140V	Between terminal N and 2 is within 0-24V. Between terminal L and G/N is within 100-140V. Between terminal N and G is 0V.
230V unit	Between terminal 1 and 2 is within 200-250V. Between terminal 2 and 3 is within 200-250V.	Between terminal L1 and 2 is within 0-24V. Between terminal L1/L2 and G is within 100-140V. Between terminal L1 and L2 is 200-250V.

Air Evacuation

Preparations and Precautions

Air and foreign matter in the refrigerant circuit can cause abnormal rises in pressure, which can damage the air conditioner, reduce its efficiency, and cause injury. Use a vacuum pump and manifold gauge to evacuate the refrigerant circuit, removing any non-condensable gas and moisture from the system. Evacuation should be performed upon initial installation or when the unit is relocated.

Evacuation Instructions



- Remove the valve caps from the liquid valve and gas valve and remove the nut of the refrigerant charging vent.
- Connect the charging hose of the manifold gauge to the refrigerant charging vent of the gas valve and then connect the other charging hose from the manifold gauge to the vacuum pump.
- Open the manifold gauge completely and operate for 10-15min to check if the pressure of the manifold gauge remains in -0.1MPa.

- Close the vacuum pump and wait for 5 minutes to ensure there has been no change in system pressure. If the pressure decreases there may be leakage, please refer to the Gas Leak Check section.
- Remove the manifold gauge, open the valve core of the liquid valve and gas valve completely by turning anticlockwise with a hexagonal allen wrench.
- Tighten the screw caps of the valves and refrigerant charging vent once complete.

Gas Leak Checks

There are two different methods to check for gaseous leaks.

1. Soap and Water Method
   Using a soft brush, apply soapy water or liquid detergent to all pipe connection points on the indoor unit and outdoor unit for more than 3 minutes. If there are bubbles coming out, there's a leak.
2. Leak Detector Method
   If using a leak detector, refer to the device's operation manual for proper usage instructions.

Note: After confirming that all the pipe connection points DO NOT leak, replace the valve cover on the outside unit.

Electrical Safety Checks

After installation, confirm that all electrical wiring is installed in accordance with local and national regulations, and according to the Installation Manual.

1. Check Grounding Work
   Measure grounding resistance by visual detection and with a grounding resistance tester. Grounding resistance must be less than 4 ohms.

   Note: This may not be required for some locations in the US.

2. Check for Electrical Leakage

During the Test Run, use an electroprobe and multimeter to perform a comprehensive electrical leakage test.

If electrical leakage is detected, turn off the unit immediately and call a licensed electrician to find and resolve the cause of the leakage.

Note: This may not be required for some locations in the US.

Note: All wiring must comply with local and national electrical codes and must be installed by a licensed electrician.

Test Run

Only perform test run after you have completed the following steps

- Electrical Safety Check – Confirm that the unit's electrical system is safe and operating properly
- Gas Leak Check – Check all flare nut connections and confirm that the system is not leaking
- Confirm that gas and liquid (high and low pressure) valves are fully open

Warranty & Customer Support

Warranty Information

1. 5-Year warranty:

TOSOT Split-type Air Conditioner comes with a 5-year warranty from the date of purchase.
This warranty covers manufacturing and material defects. Please visit ***https://tosotdirect.com/warranty*** for more details.

2. Additional 6-Month warranty extension:

You can get a 6-month warranty extension by registering your new product at ***www.tosotdirect.com/extend***.

Customer Support

Questions? We are here to help

support@tosotdirect.com
www.tosotdirect.com

Share your experience

@tosotdirect

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