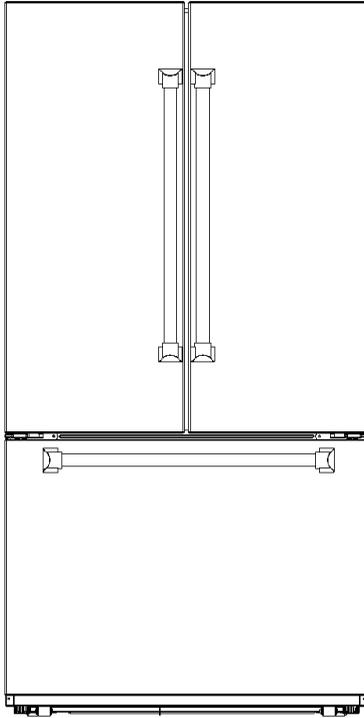




36inch French Door  
BM Refrigerator Freezer

Model: VEBFD3620WIFS



**OWNER'S MANUAL**

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Thank you for purchasing this product.

Before using your refrigerator, please carefully read this instruction manual in order to maximize its performance. Store all documentation for subsequent use or for other owners. This product is intended solely for household use or similar applications such as:

The kitchen area for personnel in shops, offices and other working environments On farms, by clients of hotels, motels and other environments of a residential type At bed and breakfasts(B&B)

For catering services and similar applications not for retail sale.

This appliance must be used only for purposes of storage of food, any other use is considered dangerous and the manufacturer will not be responsible for any omissions. Also, it is recommended that you take note of the warranty conditions.

## SAFETY INFORMATION



This is the Safety Alert Symbol. This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the Safety Alert Symbol and either the words "DANGER", "WARNING" or "CAUTION".



Danger means that failure to heed this safety statement may result in severe personal injury or death.



Warning means that failure to heed this safety statement may result in extensive product damage, serious personal injury, or death.



Caution means that failure to heed this safety statement may result in minor or moderate personal injury, or property or equipment damage.

All safety messages will alert you to what the potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.(EU)

Keep the appliance and its cord out of reach of children less than 8 years.(EU).

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The max. loading of shelf is 22 lbs(10kg).

The appliance shall be used at an ambient temperature listed according to its climate class:

89 °F (32°C) ± 35 °F (2°C) on appliances of climatic class 0,1,2,3,4,6 or 8;

109 °F (43°C) ± 35 °F (2°C) on appliances of climatic class 5 or 7.

The appliance use flammable insulation blowing gas C5H10, disposal of the appliance shall in accordance with the regulations of local authorities.

The appliance provided with double-capped fluorescent lamps, the lamp has to be replaced by identical lamps only.

The key for appliance electric box should be safe kept by qualified persons in order to avoid a hazard

Based on business order(s) to EU market, give true EU authorized representative information on the label with full business name and full EU address in the marking plate.

**If the appliance use flammable refrigerant, such as R600a, R290:**



Warning; Risk of fire / flammable materials

**WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

**WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

**WARNING:** Do not damage the refrigerant circuit.

**WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

**WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.

**WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

**WARNING:** Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

**WARNING:** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions

**H**andling, moving, and use of the refrigerator or freezer to avoid either damaging the refrigerant tubing, or increasing the risk of a leak

L'opération, le mouvement et l'utilisation du réfrigérant ou le congélateur doivent éviter les dommages du tuyau réfrigérant ou le risque de la fuite.

**C**autions – Risk of Fire or Explosion due to Flammable Refrigerant Used. Follow Handling Instructions Carefully in Compliance with U.S. Government Regulations

**C**omponent parts shall be replaced with like components and that servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.

Les pièces de rechange doivent être remplacées par les composants relatifs et les opérations doivent être faites par les professionnels afin de minimiser le risque d'allumage à cause des parts incorrects ou des opérations impropres.

**C**AUTION – Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used

**DANGER:** Risk of child entrapment. Before you throw away your old refrigerator or freezer: Take off the doors. Leave the shelves in place so that children may not easily climb inside.

**DANGER:** If the LED lamp is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**DANGER-Risk Of Fire or Explosion.** Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Refrigerator. Do Not Puncture Refrigerant Tubing.

**Danger-rique de feu ou explosion.** Les articles inflammables réfrigérants utilisés. Ne pas utiliser les appareils mécaniques pour décongeler le réfrigérateur.

**DANGER-Risk Of Fire Or Explosion.** Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.

**Danger-rique de feu ou explosion.** Les articles inflammables réfrigérants utilisés. Il faut être réparé par les professionnels seuls. Ne pas crever le tuyau réfrigérant.

**CAUTION-Risk Of Fire Or Explosion.** Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must be Followed.

**Attention-rique de feu ou explosion.** Les articles inflammables réfrigérants utilisés. Consultez la spécification de réparation/le guide avant d'essayer de utiliser ce produit. Toutes les précautions en sécurité doivent être respectées.

**CAUTION-Risk Of Fire Or Explosion.** Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used

**Attention-rique de feu ou explosion.** Détruire la propriété selon les réglementations fédérales ou locales. Les articles inflammables réfrigérants utilisés.

**CAUTION-Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing;** Follow Handling Instructions Carefully. Flammable Refrigerant Used

**Attention-rique de feu ou explosion.** Il faut crever le tuyau réfrigérant selon l'instruction d'opérations. Les articles inflammables réfrigérants utilisés.

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

## Disposal of Old Appliance

Dispose of your appliance packaging properly. Refrigeration equipment must be properly disposed of in a way which protects the environment. This applies to your old appliance and to your new unit once it has reached the end of its service life. Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas.

**WARNING:** Please ensure that old, worn appliances are rendered unusable before disposal by removing the plug, cutting the power cable, and removing or destroying any snap fastenings or bolts. You will thus prevent children from locking themselves in the appliance during play (risk of suffocation) or endangering their lives in any other way.

The appliance must not be disposed with normal household waste collection.

The coolant circuit, particularly the heat exchange at the back/bottom of the unit, must not be damaged.

The symbol on the product or its packaging indicates that this product is not to be handled as normal household waste but is to be taken to a recycling collection point for electrical and electronic goods. By correctly disposing of this product you are contributing to the protection of the environment. Improper disposal endangers health and the environment. Further information about the recycling of the product may be obtained from your town hall or local waste collection department.

## Energy Saving

For better energy saving we suggest :

- Installing the appliance away from heat sources and not exposed to direct sunlight and in a well ventilated room.
- Avoid putting hot food into the refrigerator to avoid increasing the internal temperature and therefore causing continuous functioning of the compressor.
- Do not excessively stuff foods so as to ensure proper air circulation.
- Defrost the appliance in case there is ice to facilitate the transfer of cold.
- In case of absence of electrical energy, it is advisable to keep the refrigerator door closed.
- Open or keep the doors of the appliance open as little as possible
- Avoid adjusting the setting to temperatures too cold.
- Remove dust present on the rear of the appliance

## Before first use

**You must allow the fridge to settle for at least four hours prior to switching the power on.**

It is recommended that you clean the interior of the appliance prior to first use, using a solution of bicarbonate of soda and warm water and then thoroughly drying the interior. The fridge may have an odor to it at first use. This will disappear as the appliance cools.

### **Please note:**

The appliance will start 41 °F (5°C) for fridge and -0.5 °F(-18°C) for freezer and work continuously until it comes down to the correct temperature. If the appliance is switched off, you should allow five minutes before switching it on again to prevent unnecessary damage to the compressor. Never store inflammable or explosive items and strong corrosive acids or alkalis in the appliance. This fridge cools your food by making the inside back of the cavity cold. It is normal for frost to build up on this surface; it then dissipates and drains through a small drain at the bottom, where it evaporates harmlessly. The presence of frosting at the back is not a malfunction of the fridge.

## Fridge use

- Never put liquids in the refrigerator uncovered.
- Never put hot foods in the refrigerator. Warm food should be allowed to cool to room temperature before being put into the refrigerator.
- Nothing should rest against the rear wall of the refrigerator, as this will cause frost and possible condensation problems which will be difficult to remove.
- Make sure food is clean and any extra water is wiped away before putting into the fridge.
- Wrap or cover food before putting into the fridge. This will help prevent the loss of moisture, keep food fresh and avoid unpleasant odors.
- Sort foods prior to storing. Any foods to be used soon should be stored at the front of the shelf to prevent deterioration caused by the door being open for prolonged periods.
- Do not overfill the fridge. There should be sufficient space between the foods to allow the cool air to circulate.
- Thawing frozen foods in the fridge compartment will help to keep the temperature low and save energy.
- Never store raw meats on shelves above cooked meats or other produce. This will help to prevent juices from raw meat contaminating other foodstuffs.

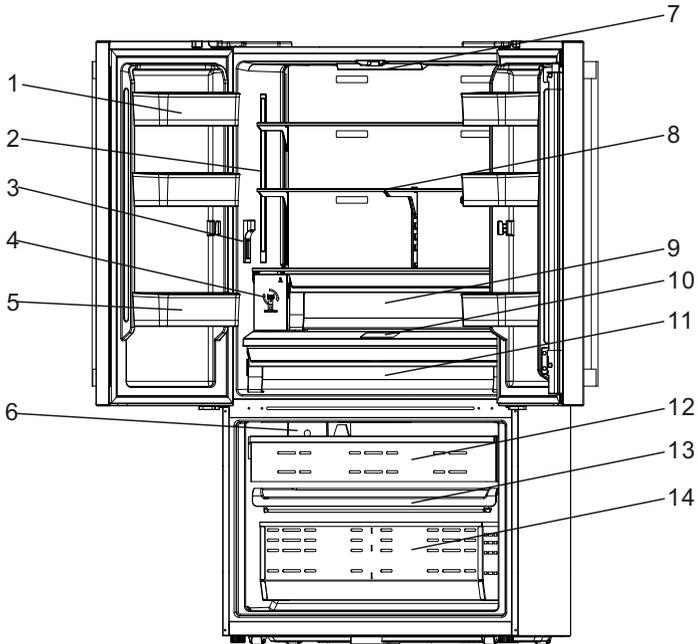
## Freezer use

- The freezer compartments are designed to store only frozen food.
- Never put hot or warm foods in the freezer, allow them to cool fully before putting them into the freezer.
- Follow the instructions on the food packaging for storage of frozen food. If no information is provided, foods should not be stored for more than three months after the purchase date.
- Store food in small packages (ideally less than 2.2 lbs (1kg) ).This reduces the freezing time and improves the quality of the food after thawing.
- Wrap food before putting into the freezer. To stop the wrapping sticking together, ensure it is dry.
- Label the food before freezing with information including type of food and dates of storage and expiry.
- Once food is thawed, it must not be refrozen. Only defrost as much food as is required to prevent wastage.
- Bottled or canned drinks should not be stored in the freezer compartments as they could explode.
- The maximum amount of fresh food that can be frozen within a 24 hour period is 5.8 lbs ( 2.6kg).
- Do not attempt to freeze more than the maximum amount.

## Chiller Zone drawer

- The temperature inside the Chiller Zone drawer can be regulated from 37°F(3°C) to 3 0 °F (-1°C). This is the ideal drawer to store meat and fish.

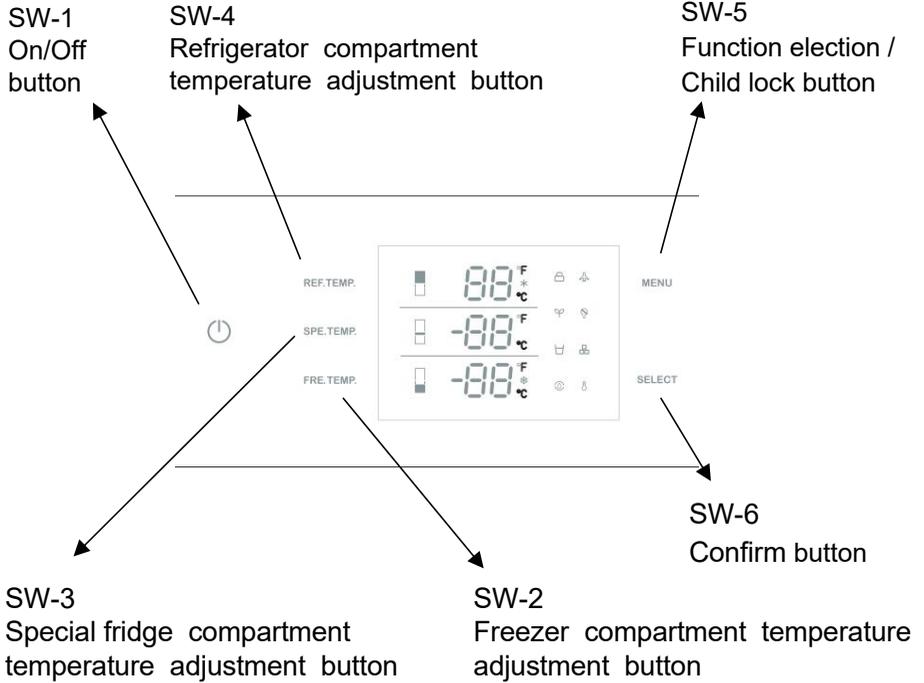
# Refrigerator Components List



- |                                   |                          |
|-----------------------------------|--------------------------|
| 1.Upper balcony                   | 9.Upper crisper          |
| 2.Side light                      | 10.Control display       |
| 3. Water Dispenser(if applicable) | 11.Bottom crisper        |
| 4. Water filter (if applicable)   | 12.Upper freezer drawer  |
| 5.Bottom balcony                  | 13.Middle freezer drawer |
| 6.Ice Maker(if applicable)        | 14.Bottom freezer drawer |
| 7. Top light                      |                          |
| 8.Body shelf (adjustable height)  |                          |

**May not be available in all models**

# Control panel



## May not be available in all models

Figures in this user manual are schematic and may not match the product exactly. If your product does not have the relevant parts, the information applies to other models.

## 1. Press and hold button function

Press and hold SW1 key for 3 seconds, Refrigerator on/off operation  
Press and hold SW4 key for 3 seconds, Refrigerator compartment on/off function

Press and hold SW3 key for 3 seconds, Special fridge compartment on/off function

Press and hold SW5 key for 3 seconds, child lock function on/off.

Press and hold SW6 key for 3 seconds, filter alarm clear.

## 2. key combination function

Forced Frosting: SW2+SW5 hold for 3 seconds

Demo Mode: SW2+SW6 Press and hold for 5 sec.

Forced Cooling: SW2+SW3+SW4 Press and hold for 5 seconds within 10 minutes of power up.

## 3. Refrigerator compartment temperature setting

In unlocked state, press the refrigerator adjusting key (SW4), the refrigerator setting temperature flashes to show, operate the refrigerator adjusting key (SW4) again, the setting temperature is adjusted in 8->7->6->5->4->3 ->2->Quick cooling->8°C cycle adjustment. After stopping the key for 5 seconds, the flashing stops and the set temperature takes effect.

In Fahrenheit display mode, set the temperature in 46->45->.....->36->Quick Cool->46°F cycle adjustment.

## 4. Special fridge compartment temperature setting

Under the unlocked state, press the variable temperature adjustment key (SW3), the variable temperature setting temperature will be displayed with blinking, operate the variable temperature adjustment key (SW3) again, the setting temperature will be adjusted cyclically according to 3->2->1->0 ->-1->3°C. After stopping the key for 5 seconds, the blinking stops and the set temperature takes effect.

In Fahrenheit display mode, the set temperature is adjusted in 37->36->.....->30->37°F cyclic adjustment.

## 5. Freezer compartment temperature setting

In unlocked state, press the freezing adjusting key (SW2), the freezing setting temperature flashes to show, operate the freezing adjusting key (SW2) again, the setting temperature in -15->-16->-17->.....->-25->Quick Freeze->-15°C cycle adjustment. After stopping the key for 5 seconds, it stops flashing and the set temperature takes effect.

In Fahrenheit display mode, set the temperature at 5->4->.....->-13->Quick Freeze->5°F cycle adjustment.

## 6.Function Setting

In the unlocked state, press the function key (SW5) once, the function icon flashes, operate the function key (SW5) again, the function icon will cycle through: Holiday  - Energy Saving  - Sabbath  - Water Dispenser(if applicable)  - Ice Maker (if applicable)  - Fahrenheit  - Holiday  ..... When the corresponding icon is displayed, press the confirmation key (SW6) once to activate the function corresponding to the icon.

Holiday mode refrigerated temperature 17°C, special fridge compartment 17°C, Freezer compartment temperature -18°C;

Energy saving mode refrigerating temperature 6°C, special fridge compartment 3°C, Freezer compartment temperature -15°C;

## 7.Child lock function

Under the unlock state, press and hold the function key (SW5) key for 3 seconds, enter the lock state, the child lock icon lights up; operate other keys under the lock state is invalid, the child lock icon flashes for 5 seconds to prompt;

Under the lock screen state, press and hold the function key (SW5) key for 3 seconds, enter the unlock state, the child lock icon is off, and the keys operate normally.

## 8.Water filter replacement(if applicable)

When the filter reaches the service life (180 days), the filter icon flashes to indicate that the filter has reached its service life, and an alarm tone is issued to indicate that the filter has reached its service life. After the user replaces the filter, press and hold the Confirmation (SW6) key for 3 seconds, the filter icon goes out, the filter usage time is cleared to zero, and the timing starts again.

## 9.Forced Defrost Mode

Simultaneously press and hold Function Key (SW5) + Freezer Adjustment Key (SW2) for 3 seconds to enter forced defrost and the freezer temperature flashes on the display. When defrosting is finished, it automatically exits forced defrosting and the freezer temperature is displayed normally.

After entering forced defrost, press and hold the Function Key (SW5) + Freezer Adjustment Key (SW2) simultaneously again for 3 seconds to exit forced defrost.

## **10.Demo Mode**

Press and hold Confirmation Key (SW6) + Freezer Adjustment Key (SW2) at the same time for 5 seconds to enter the demo mode, the compressor, heater, fan and other loads are kept off, the lighting, display board and keys operate normally.

Press and hold the Confirmation Key (SW6) + Freezing Adjustment Key (SW2) again at the same time for 5 seconds to exit the Arcade Demo Mode.

## **11.Forced Cooling Mode**

Within 10 minutes of power-on, press and hold the Refrigerator Adjustment Key (SW4) + Special fridge Adjustment Key (SW3) + Freezer Adjustment Key (SW2) for 5 seconds to enter the forced refrigeration state, with the damper open and the compressor, fan, etc. working continuously.

## **12.Fault Display**

This appliance has fault display&alarm' function.Once the sensors got fault ,there are alarms displayed on the temperature displaying,the appliance still cools but professional service engineer should be called and check the appliance.

F3–Sensor of fridge apartment

F1–Sensor of fridge defrost

1E–Fault of fan/motorin fridge

F6–Sensor of environmental temperature

CE–Communication fault between main panel and display panel.

F2–Sensor of chiller zone

F4–Sensor of freezer

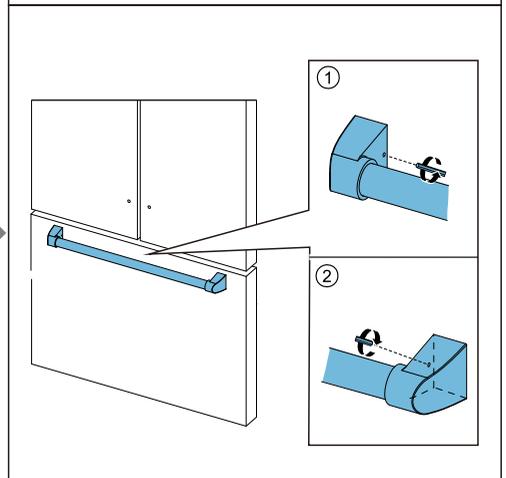
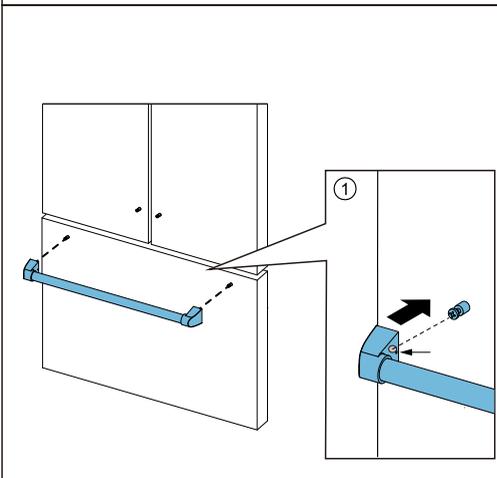
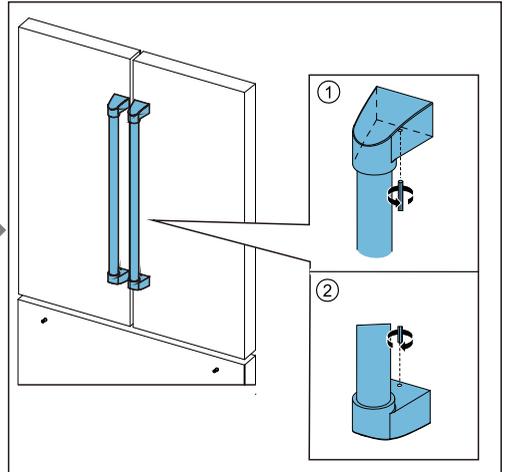
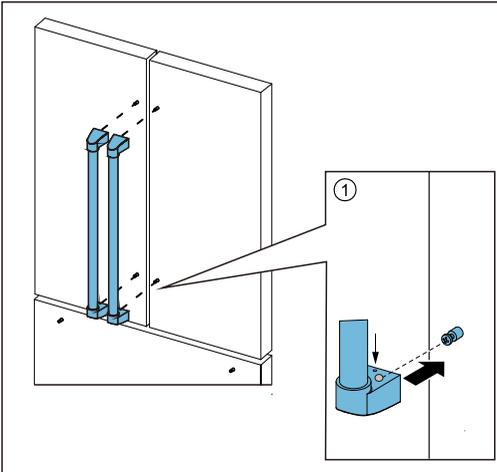
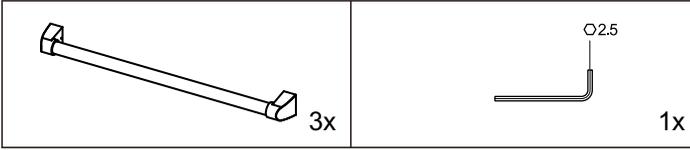
F5–Sensor of freezer defrost

2E–Faultoffan/motorin freezer

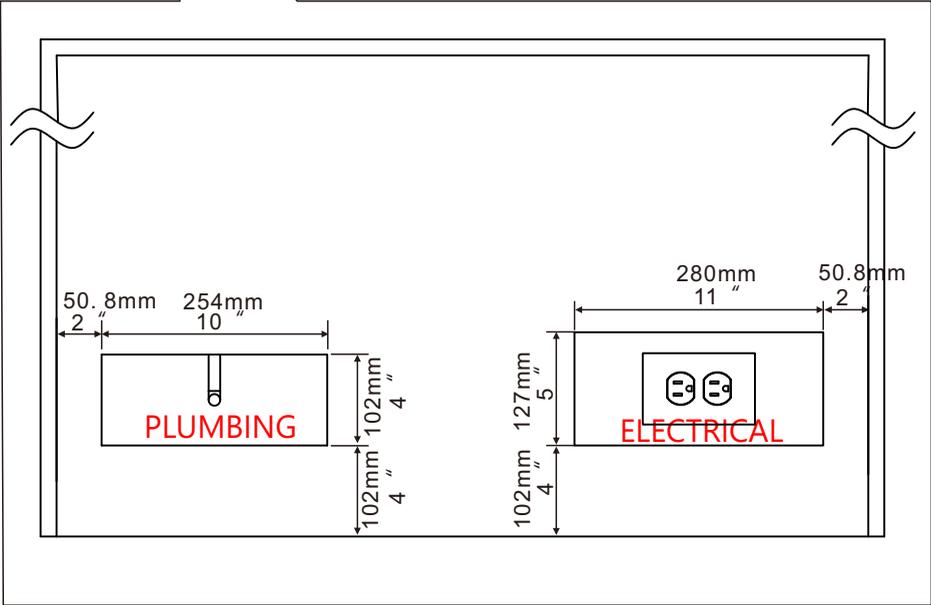
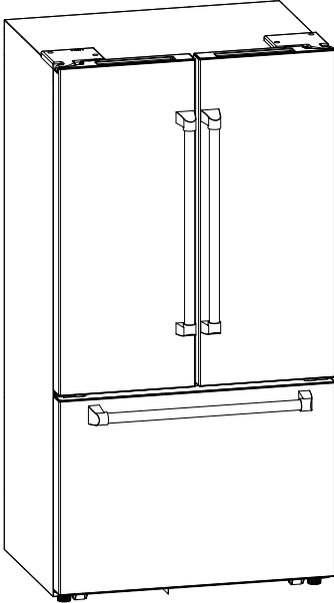
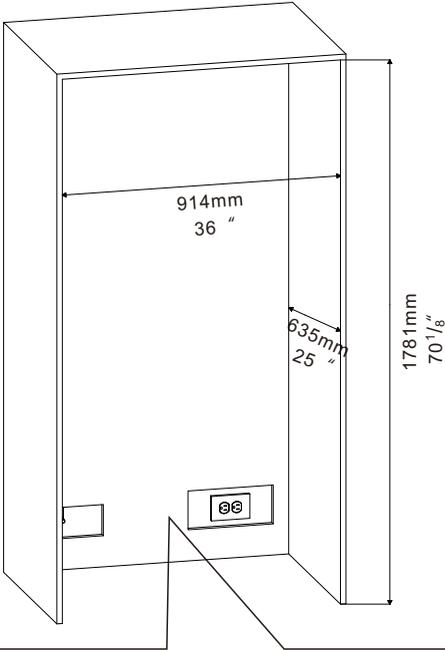
IS–Sensor of ice machine

dR–Open Door Alarm

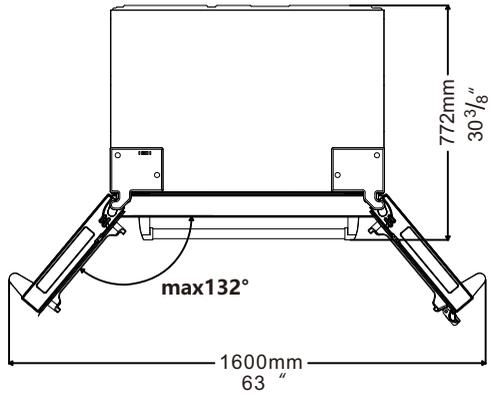
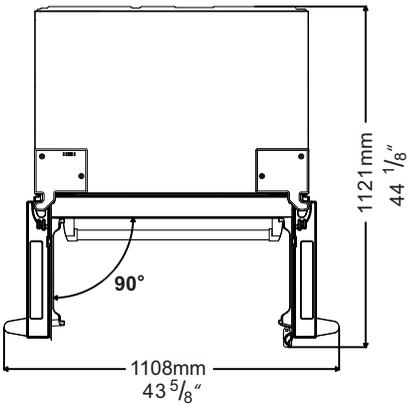
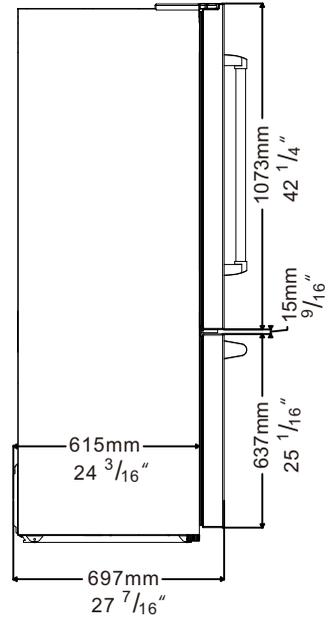
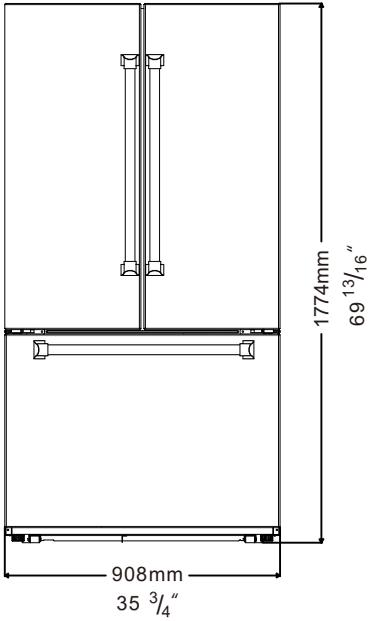
# Door Handle Installation



# Cabinet Size

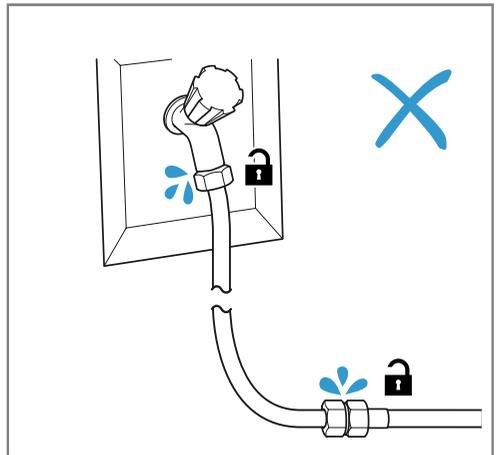
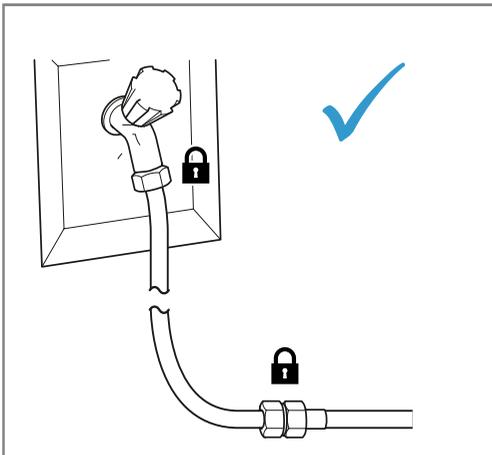
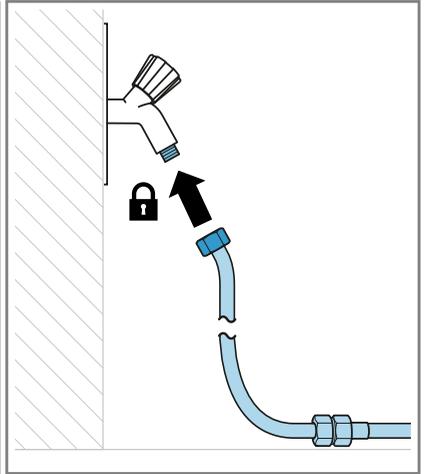
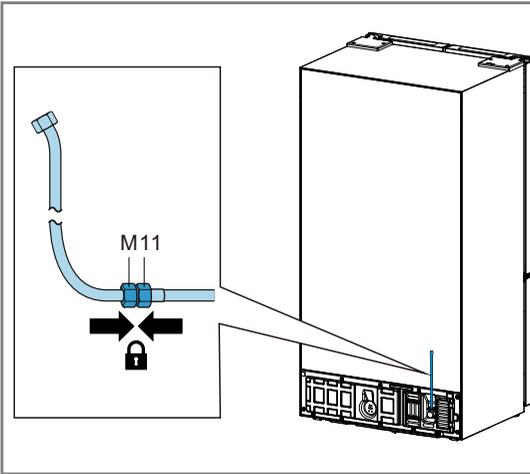
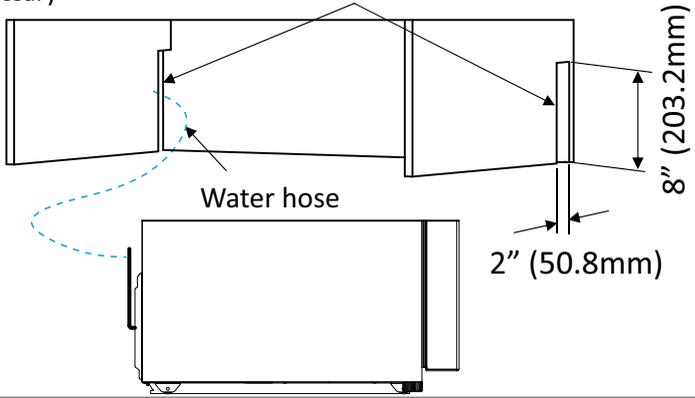


# Product Size



# Water connection

Keep open for Power cord and Water line and Electrical if necessary



## Care and Cleaning

Always disconnect the appliance from the power supply before any cleaning or maintenance.

The fridge and freezer sections should be cleaned using a solution of bicarbonate of soda and lukewarm water. Do not use abrasive products or detergents. After washing, rinse and dry thoroughly.

Clean the shelves and balconies separately by hand with a mild solution of washing up liquid and water. Do not put them in the dishwasher.

If the appliance is not to be used for prolonged periods of time, unplug and clean the appliance. The doors should be left slightly ajar to prevent the formation of mildew and unpleasant odors.

### Defrosting

The product has a no frost system which is designed to prevent the heavy build up of ice. Under normal use, there should be no need to regularly defrost the freezer system.

**Please note:** If you are regularly finding a heavy build up of ice, or pools of water, in the freezer section then it is likely that the door is not sealing properly. This could be due to a defective door seal or an incorrectly fitted, or overly heavy, door. For more information see the troubleshooting section about ice.

# Troubleshooting

If you have any problems with your appliance, you should check the troubleshooting prior to calling Customer Care.

## **If the appliance is not working, check:**

- That there is power to the appliance.
- The house fuses are intact and the fuse in the plug has not blown.
- The fridge has not been turned off.
- The plug socket is functioning fine. To check this, plug another electrical appliance in to see if the socket is faulty.

## **If the appliance is working, but not very well, check:**

- The appliance is not overloaded.
- The thermostat is set to an appropriate temperature.
- The doors are closing properly.
- The cooling system at the rear of the appliance is clean and free of dust, and not touching the rear wall.
- There is enough ventilation at the side and rear walls.

## **If the appliance is noisy, check:**

- The appliance is level and stable.
- The side and rear walls are clear, and there is nothing resting on the appliance.
- Note: The cooling gas in the refrigerator may make a slight bubbling or gurgling noise, even when the compressor is not running.

## **If the appliance is beeping, check:**

- That the doors are closed. An alarm will sound after 60 seconds of a door being open.

## **If ice has formed on the back wall of the fridge:**

- It is normal for some ice droplets to form on the back wall of the fridge. This does not constitute a fault with the appliance.
- Ensure that no items inside the fridge are in contact with the back wall.

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the décor doors.

**If excessive ice has formed in the freezer:**

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the decor doors.

**If one or more of the LED units within the appliance is not working:**

- Contact Customer Care to arrange a service visit.

## **Installation preparation**

**This appliance must never be installed close to heat sources, e.g. heating elements or cookers, nor in damp places.**

**Seek the help of another individual, or two, when installing this appliance. This appliance may have sharp edges. Wear adequate PPE for the task and environment.**

- To ensure the appliance is level, you should use the height adjustable feet at the front of the appliance.
- The cooling system at the rear of the appliance must not touch the rear wall. The greater the gap, the better.
- The appliance must be installed with adequate ventilation. Ensure that there is clearance above the appliance to allow air to escape and that there is space between the rear of the appliance and the wall.



# TWO Year Limited Warranty

## Thank you for choosing a Verona appliance for your home.

EuroChef warrants to the original purchaser ("Purchaser") of this product (the "Product"), for a period of two (2) years (except for certain components identified below) from the date of original purchase, that the Product is free from defects in workmanship and materials. This warranty covers all parts and labor required to repair or replace any part of the Product that proves to be defective under normal residential use. To be eligible for this warranty, the Product must be: (i) sold to Purchaser as new product to the original owner by an authorized distributor, retailer, dealer, or service center of Verona Appliances and (ii) installed in the United States. The warranties provided in this statement are not transferable and are valid from the date of purchase.

This limited warranty is valid only provided that written notification of a defect, as well as a copy of the original receipt for the defective Product, is received by EuroChef from Purchaser within thirty (30) days of identification of the defect. EuroChef (who may appoint 3<sup>rd</sup> party agents to act on its behalf in connection with any Product inspection or provision of warranty services hereunder) reserves the right to inspect the Product and its installation. The purchaser is responsible for providing EuroChef authorized service providers and/or representatives with access to the premises at which the Product is installed, and such other information and materials as EuroChef may request, shall be a condition to any claim hereunder. If EuroChef determines that a defect in the Product is covered by this limited warranty, it will, at its expense and as its sole and exclusive obligation for breach of this limited warranty, and Purchaser's sole and exclusive remedy, repair or replace the defective Product. If EuroChef determines that an alleged defect in the Product is not covered by this limited warranty, it shall not have any obligation to repair or replace the Product.

EuroChef will initially attempt to repair any defect in its Products. Only if a Product cannot be repaired after 3 attempts for the same issue by a EuroChef authorized service provider may the Product be replaced with a new Product from EuroChef. In the event EuroChef determines that a defective Product must be replaced, the original retailer on the bill of sale will be contacted to process a replacement order. In the event that EuroChef determines a Product is irreparable, replacement approval may take up to 30 days.

For instances where a Product is installed in a remote area outside of EuroChef's authorized network of service providers, Purchaser is responsible for the travel expenses and associated out-of-pocket costs of EuroChef's authorized service provider. In the event that a product installed in a remote location is deemed to need replacement, the Purchaser is responsible for all delivery costs and risk of loss associated with transportation of the Product to the Purchaser's location.

The Purchaser is responsible for establishing that the appliance has been installed in accordance with all directions and installation instructions included with the Product's accompanying materials at time of purchase. EuroChef shall have no obligation to render any services to correct issues caused by an Installer's failure to follow all directions and instructions. Any expense of repair deemed to be caused by faulty installation shall be payable by Purchaser at EuroChef's then current rates.

A Products' exterior paint and/or lacquer must be cared for according to the instructional materials provided with the Product at time of purchase. If those instructional materials are not followed or harsh chemicals are used, any damages and subsequent repairs to a Product's paint and/or lacquer are not covered by this warranty.

## Component Warranty Periods:

Any components of eligible products showing cosmetic defects, whether in material or workmanship, are covered by this warranty for a period of thirty (30) days from the product's delivery date. Coverage\* is provided for:

- Scratches
- Stains
- Surface Imperfections (ONLY stainless steel)
- Paint & Porcelain Imperfections

\* Excludes slight differences in color due to materials and painting/enameling technologies.

Photo/video proof required to be submitted to [service@veronaappliances.com](mailto:service@veronaappliances.com) in order to be reviewed.

Gaskets are covered by this warranty for a period of ninety (90) days from the product's installation date.

Replacement of glass components and light bulbs are covered by this warranty for a period of thirty (30) days after delivery.

## Exclusions to Warranty Coverage: This Limited Warranty will not apply to any of the following:

- Any service, including repair service to correct damage caused by services performed on the Product by anyone other than an authorized EuroChef service provider, or the use of parts not authorized by EuroChef.
- Defects or damage caused by improper storage, cleaning and maintenance of the Product, including any failure to comply with Manufacturer's written instructions and documentation regarding same.
- Service calls to connect, convert, or otherwise repair the electrical wiring and/or gas line to properly use the Product.
- Replacement of components prone to wear and tear.
- Defects and damage arising from transportation of the Product to the home of the owner, by the dealer/retailer or a hired delivery/logistics provider.
- Defects and damage arising from external forces beyond the control of EuroChef such as fire, flood, earthquakes, and other acts of God
- Accidental or intentional damage.
- Use of improper pans, containers, or accessories that cause damage to the Product.

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## **Warranty Void: This Limited Warranty will be void in any of the following circumstances:**

- The Product is used on a commercial, rental, or leased basis
- The serial plate for the Product is defaced
- The Product is altered by anyone other than an authorized EuroChef service provider
- The Product is not used according to Manufacturer's written instructions and documentation regarding same.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT EUROCHEF WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. EUROCHEF WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY

This warranty gives you specific legal rights and you may have others which vary from state to state.

For questions, concerns or to start a warranty claim, please contact us at:

PHONE: 631.254.3434

EMAIL: [service@veronaappliances.com](mailto:service@veronaappliances.com) or [service@eurochefusa.com](mailto:service@eurochefusa.com)

WEB: [www.veronaappliances.com/service-verona](http://www.veronaappliances.com/service-verona)

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