

WARRANTY

TWO YEAR FULL WARRANTY

Cooking products (Ranges, Rangetops, Cooktops, Built-In Ovens, Speed Ovens, Steam Ovens, Microwaves, and Warming Drawers), Ventilation products (Hoods, Custom Ventilators, and Downdrafts), and Dishwashers and all of their component parts, **except as detailed below**[†], are warranted to be free from defective materials or workmanship in normal residential use for a period of two (2) years from the date of original retail purchase or closing date for new construction, whichever period is longer. Viking Range, LLC, warrantor, agrees to repair or replace, at its option, any part which fails or is found to be defective during the warranty period.

***90 Day Cosmetic Warranty:** Products are warranted to be free from cosmetic defects in material or workmanship for a period of 90 days from the date of original retail purchase. This warranty covers manufacturing-based defects only and does not cover issues resulting from handling or installation. An inspection of the product should be made at time of delivery. Any defects must be reported to the selling dealer within the 90-day period. Viking Range LLC uses the most up to date processes and the best materials available to produce all color finishes. However, slight color variation may be noticed because of the inherent differences in painted parts and porcelain parts as well as differences in product location and natural or artificial lighting. Warranty service must be performed by a Viking Range LLC authorized service agency or representative.

†FULL NINETY (90) DAY WARRANTY IN "RESIDENTIAL PLUS" APPLICATIONS: Viking products are designed and certified for residential use only. They are not intended for use in commercial applications. Viking products should only be used in accordance to national and local codes. **Viking is not responsible for property damage or injury resulting from use in a commercial application.**

To support the manufacturing quality of its appliances Viking will provide a full 90 day warranty for products used in "Residential Plus" applications. This "Residential Plus" warranty applies to applications where use of the product extends beyond residential use but is in compliance with national and local code. In some jurisdictions these applications are zoned as residential. Examples of, but not limited to, such applications covered by this warranty are bed and breakfasts, fire stations, private clubs, churches, condominium/apartment common areas etc. Under this "Residential Plus" warranty, the product, its components and accessories are warranted to be free from defective material or workmanship for a period of ninety (90) days from the date of original retail purchase. Viking Range, LLC, warrantor, agrees to repair or replace, at its option, any part which fails or is found to be defective during the warranty period. This warranty covers parts and labor. **This warranty excludes use of the product in all commercial locations such as restaurants, food service locations and institutional food service locations.**

FIVE YEAR LIMITED WARRANTY

For the product category and components detailed below any listed component which fails due to defective material or workmanship (excluding cosmetic failures) in normal household use during the third through fifth year, or second through fifth year for outdoor products, from the date of original retail purchase will be repaired or replaced, free of charge for the part itself, with the owner paying all other costs, including shipping handling and labor.

(Gas) Ranges, Rangetops and Cooktops: Any surface burner, bake burner, broil burner, griddle burner, surface grill burner, not including ignition systems or burner bases and burner caps.

(Electric) Ovens, Microwaves, Warming Drawers, Ranges, Rangetops and Cooktops: Any bake element, broil element, convection element, surface element, induction coil, or magnetron.

Dishwasher: Any upper and/or lower nylon rack which rusts through, any electronic controls, any wash motor/pump, upper wash arm tube, upper wash arm, lower wash arm, fill valve.

(Ventilation) Hood and Downdraft: Any ventilation motor.

WARRANTY

WARRANTY TERMS

This warranty extends to the original retail purchaser of the product warranted hereunder and to each transferee owner of the product during the term of the original purchaser's warranty. The warranty is transferable by the original retail purchaser via home sale only. If a transferee owner is unable to provide proof of purchase from the original purchaser and the product has not been previously registered, the production date of the product, located in the serial number on the product, will serve as the effective warranty start date.

The activation date of the warranty begins from the date of original retail purchase. In the case of new product purchase via building development sales, activation begins from the earlier date of either certificate of occupancy or 24 months from date of manufacture. Note date of manufacture is identified by serial tag on product.

This warranty does not cover units purchased as b-stock, liquidation, salvage, seconds, refurbished, as-is, used products.

This warranty shall apply to products purchased in the United States and Canada. Products must be purchased in the country where service is requested. Warranty service must be performed by a Viking Range LLC authorized service agency or representative. Warranty shall not apply to damage resulting from abuse, accident, natural disaster, loss of electrical power to the product for any reason, alteration, improper installation, improper operation, or repair service of the product by anyone other than a Viking Range LLC authorized service agency or representative. This warranty does not apply to commercial usage.

Warrantor is not responsible for consequential or incidental damage, including but not limited to food or medicine loss, due to product failure, whether arising out of breach of warranty, breach of contract or otherwise. Any implied warranties of merchantability or fitness for a particular purpose applicable to this product are limited in duration to the period of coverage of the applicable express written limited warranties set forth above. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

The owner shall be responsible for proper installation, providing normal care and maintenance, providing proof of purchase upon request, and making the product reasonably accessible for service. If the product or one of its component parts contains a defect or malfunction during the warranty period, after a reasonable number of attempts by the warrantor to remedy the defects or malfunctions, the owner is entitled to either a refund or replacement, at the warrantor's discretion of the product or its component part or parts. The warrantor's liability on any claim of any kind, with respect to the goods or services covered hereunder, shall in no case exceed the price of the goods or service or part thereof which gives rise to the claim.

WARRANTY SERVICE

Under the terms of this warranty, service must be performed by a Viking Range LLC authorized service agent or representative. Service will be provided during normal business hours. Labor performed at overtime or premium rates shall not be covered by the warranty. To obtain warranty service contact Viking Range LLC Customer Care at 1-888-845-4641. Please have model number, serial number, and date of original purchase available when calling. IMPORTANT: retain proof of original purchase to establish warranty period.

The return of the owner registration card is not a condition of warranty coverage. You should, however, return the owner registration card so Viking Range LLC can contact you should any question of safety arise which could affect you.

Any implied warranties of merchantability and fitness applicable to the above-described limited warranties are limited in duration to the period of coverage of the applicable express written limited warranties set forth above. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from jurisdiction to jurisdiction.

Specifications subject to change without notice.