

### UNDER COUNTER REFRIGERATOR

Use & Care Guide

For questions about features, operation/performance, parts or service, call: **1-800-253-1301**In Canada, call for assistance **1-800-807-6777** or visit our website at...

www.whirlpool.com or www.whirlpool.ca

# REFRIGERADOR PARA INSTALARSE DEBAJO DEL MOSTRADOR

Manual de Uso y Cuidado

Para consultas respecto a características, operación/desempeño, partes o servicio, llame al: **1-800-253-1301** o visite nuestro sitio de internet en...

www.whirlpool.com

## RÉFRIGÉRATEUR SOUS COMPTOIR

Guide d'Utilisation et d'Entretien

Au Canada, pour assistance, composez le **1-800-807-6777** ou visitez notre site web à **www.whirlpool.ca** 

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## **REFRIGERATOR SAFETY**

### Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

### **A DANGER**

You can be killed or seriously injured if you don't <u>immediately</u> follow instructions.

### **A WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

### IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury when using your Refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use non flammable cleaner.
- Do not store or use petrol, flammable liquids or gas in the vicinity of this or other electrical appliances. The fumes can cause fires or explosions.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this refrigerator.
- Do not use or place electrical devices inside the refrigerator compartments if they are not of the type expressly authorized by the manufacturer.
- Use two or more people to move and install refrigerator.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- To avoid the risk of children becoming trapped and suffocating, do not allow them to play or hide inside the refrigerator.
- If the power supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.

#### SAVE THESE INSTRUCTIONS

### Proper Disposal of your Old Refrigerator

WARNING: Risk of child entrapment. Before you throw away your old refrigerator:

- Take off the door.
- Leave the shelves in place so that children may not easily climb inside.

### **A WARNING**

Suffocation Hazard
Remove doors or lid from your old appliance.
Failure to do so can result in death or brain damage.

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned Refrigerators are still dangerous – even if they will sit for "just a few days." If you are getting rid of your old Refrigerators, please follow these instructions to help prevent accidents.



## Important information to know about disposal of refrigerants:

Dispose of Refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

### INSTALLATION INSTRUCTIONS

### **Location Requirements**

### **A WARNING**



#### **Explosion Hazard**

Keep flammable materials and vapors, such as gasoline, away from Refrigerator.

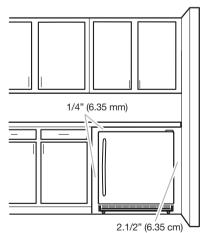
Failure to do so can result in death, explosion, or fire.

**IMPORTANT:** This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offi ce and other working environments;
- Farm houses and by clients in hotels, motels and other residential type environments;
- Bed and breakfast type environments;
- Catering and similar non-retail applications.

To ensure proper ventilation for your Refrigerator, allow for a 1/4" (6.35 mm) space on each side and at the top. When installing your Refrigerator next to a fixed wall, leave 2.1/2" (6.35 cm) minimum clearance on the hinge side to allow for the door to swing open.

NOTE: It is recommended that you do not install the Refrigerator near an oven, radiator, or other heat source. Do not install in a location where the temperature will fall below 55 °F (13 °C). For best performance, do not block the base grille.

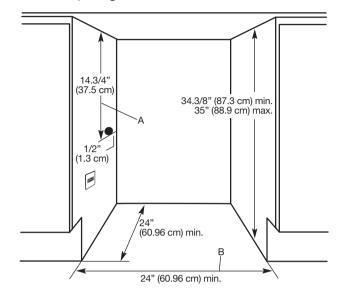


### **Opening Dimensions**

 Height dimensions are shown with the leveling legs extended to the minimum height.

**NOTE:** When leveling legs are fully extended, add 5/8" (1.6 cm) to the height dimensions. See "Product Dimensions".

• If the floor of the opening is not level with the kitchen floor, shim the opening to make it level with the kitchen floor.



#### Critical dimensions:

**A.** 14.3/4" (37.5 cm) utility opening **B.** 24" (60.96 cm) minimum opening width

### **Electrical Requirements**

### A WARNING



**Electrical Shock Hazard** 

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Before you move your Refrigerator into its final location, it is important to make sure you have the proper electrical connection.

### Recommended grounding method

A 115 Volt, 60 Hz., AC only, 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your Refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

**NOTE:** Before performing any type of installation, or cleaning, unplug Refrigerator or disconnect power.

### **Unpack the Refrigerator**

### **A WARNING**

### **Excessive Weight Hazard**

Use two or more people to move and install or uninstall appliance.

Failure to do so can result in back or other injury.

### Remove the Packaging

- Remove tape and glue residue from surfaces before turning on the Refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers.
   Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your Refrigerator. For more information, see "Refrigerator Safety".
- Dispose of/recycle all packaging materials.

### When Moving Your Refrigerator:

Your Refrigerator is heavy. When moving the Refrigerator for cleaning or service, be sure to cover the floor with cardboard or hardboard to avoid floor damage. Always pull the Refrigerator straight out when moving it. Do not wiggle or "walk" the Refrigerator when trying to move it, as floor damage could occur. The new chassis has wheels at the back to easily move the product for longer distances.

#### Clean Before Using

After you remove all of the package materials, clean the inside of your Refrigerator before using it. See the cleaning instructions in "Refrigerator Care".

## Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping.

Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

### **Reverse Door Swing (optional)**

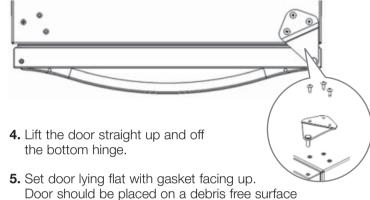
#### **Tools Needed:**

Phillips screwdriver and an 8 mm wrench (or 5/16" in wrench).

- 1. Unplug Refrigerator or disconnect power.
- **2.** Using the screw driver, remove the screws from each side of the top of the Refrigerator cabinet and set aside.

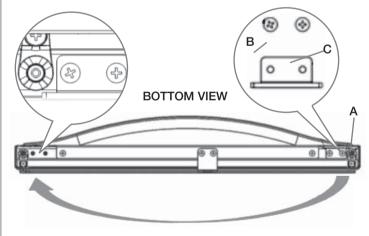
NOTE: There are seven screws total. Do not discard.

3. Remove the top hinge and set aside.

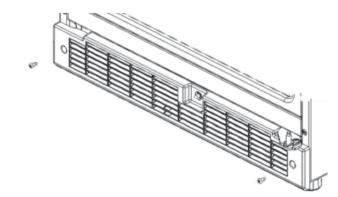


Door should be placed on a debris free surface such as cardboard or blanket to avoid scratches.

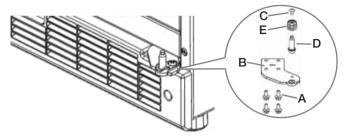
**6.** Remove the screws (**B**) fastening the black metal door stopper (**C**) and re-attach it on the opposite side.



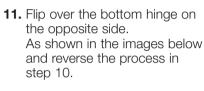
**7.** Remove the screws from each side of the kickplate and set aside.



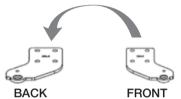
- 8. Pull out the kickplate and set aside.
- With the wrench, remove the screws (A) fastening the bottom hinge (B) to the Refrigerator cabinet and set aside. There are four screws total.

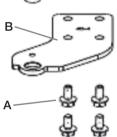


**10.** Using the screwdriver, remove the screw (**C**) fastening the plastic hinge door latch (**E**). Set screw aside. Then, unscrew the bottom hinge shaft (**D**) and plastic hinge door latch (**E**) and set aside.

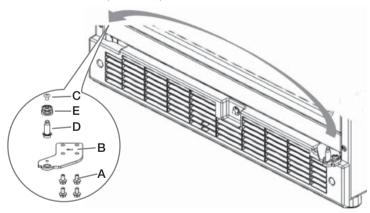




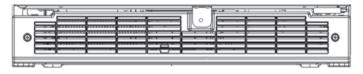




**12.** Move hinge to the opposite side and completely tighten the screws (four total).

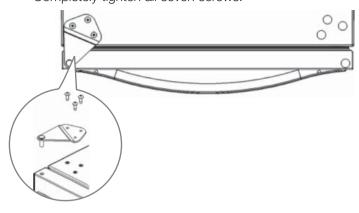


**13.** Reattach the base grill and tighten with the two screws provided.



**14.** Place the door straight down and on the bottom hinge.

**15.** Fasten the top hinge with three silver screws and move the remaining four screws to the opposite side. Completely tighten all seven screws.



### **Door Closing**

Your Refrigerator has two leveling legs. If your Refrigerator seems unsteady or you want the door to close more easily, adjust the Refrigerator's tilt using the instructions below.

### **A WARNING**



**Electrical Shock Hazard** 

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Plug into a grounded 3 prong outlet.

### **A WARNING**

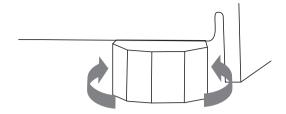
#### **Excessive Weight Hazard**

Use two or more people to move and install or uninstall appliance.

Failure to do so can result in back or other injury.

- 2. Move the Refrigerator into its final location.
- **3.** Turn the leveling legs to the right to lower the Refrigerator or turn the leveling legs to the left to raise it. It may take several turns of the leveling legs to adjust the tilt of the Refrigerator.

**NOTE:** Having someone push against the top of the Refrigerator takes some weight off the leveling legs. This makes it easier to adjust the leveling legs.



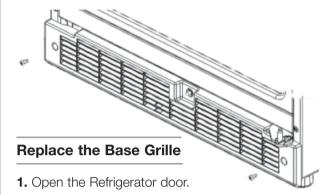
**4.** Open the door again to make sure that it closes as easily as you like. If not, tilt the Refrigerator slightly more to the rear by turning both front leveling screws to the left. It may take several more turns, and you should turn both leveling legs the same amount.

### **Base Grille**

Tools Needed: Phillips screwdriver

#### Remove the Base Grille

- 1. Open the Refrigerator door.
- 2. Using the screwdriver, remove the two screws.
- **3.** Remove the base grille.



2. Position the base grille so that screw holes align into place. Replace the two screws. Tighten the screws.

### REFRIGERATOR USE

### **Normal Sounds**

Your new Refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, such as the flooring and surrounding structures, can make the sounds seem louder. The following describes the kinds of sounds and what may be making them.

- Your Refrigerator is designed to run more efficiently to keep your food items at the desired temperatures and to minimize energy usage. The high efficiency compressor and fans may cause your Refrigerator to run longer than your old one. You may also hear a pulsating or highpitched sound from the compressor or fans adjusting to optimize performance.
- Rattling noises may come from the flow of refrigerant or items stored inside the Refrigerator.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your Refrigerator.
- You may hear water running into the drain pan when the Refrigerator is defrosting.
- You may hear clicking sounds when the Refrigerator starts or stops running.

## **Using the Control**

The control panel is located on the left side of the compartment and facing front center. The control panel has no mechanical parts or buttons.

#### **Turning Control On/Off**

The first time that the Refrigerator is plugged in, the control will be in Off mode.

To turn ON the unit, press button for 3 seconds. To turn OFF the unit, press button for 3 seconds.

#### **Viewing Celsius Temperatures**

Press the f/c touch pad to toggle between displaying the temperature in degrees Fahrenheit and degrees Celsius. The corresponding indicator will illuminate.

### **Adjusting the Controls**

There are three temperature control set points for this model: For your convenience, your control is preset at the default temperature.

• To adjust set point temperatures, press "+" (plus) or "-" (minus) until the desired temperature setting is reached.

#### **NOTES:**

- The default recommended temperature for the Refrigerator is 39 °F (4 °C).
- Wait at least 24 hours between adjustments so the Refrigerator can acclimate.



Refrigerator setting	Interior Compartment
Cold	35 °F (2 °C)
Medium	39 °F (4 °C)
Cool	43 °F (6 °C)

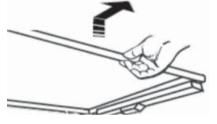
## REFRIGERATOR FEATURES

## **Refrigerator Shelves**

Your model may have glass or wire shelves. Store similar foods together. This reduces the time the Refrigerator door is open and saves energy.

### To Remove and Replace Shelves:

- Remove the shelf by lifting up the front and pulling it out of the shelf slots.
- 2. Replace the shelf by inserting it into the shelf slots and pushing it toward the back of the compartment.



## Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping.

Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

## REFRIGERATOR CARE

## Cleaning

### **A WARNING**



### **Explosion Hazard**

Risk of fire or explosion.

Flammable refrigerant used.

Do not use mechanical devices to defrost Refrigerator.

Do not puncture refrigerant tubing.

Clean the Refrigerator about once a month to avoid buildup of odors. Wipe up spills immediately.

#### To clean your Refrigerator:

- 1. Unplug Refrigerator or disconnect power.
- 2. Remove all removable parts from inside, such as shelves, etc.
- Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
- Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
- To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs to 1 qt (26 g to 0.95 L) of water).

- **4.** Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners containing chlorine. These can scratch or damage materials. Dry thoroughly with a soft cloth.
- **5.** Replace the removable parts.

### Condenser cleaning:

### **A WARNING**



#### **Explosion Hazard**

Risk of fire or explosion due to puncture of refrigerant tubing.

Follow handling instructions carefully.

Flammable refrigerant used.

- 1. Remove the base grille. See "Base Grille".
- 2. Clean the condenser coils regularly. They are located behind the base grille. Coils may need to be cleaned as often as every other month. This may help save energy.
- **3.** Use a vacuum cleaner with an extended attachment to clean the condenser coils when they are dusty or dirty.
- 4. Replace the base grille.
- **5.** Plug in Refrigerator or reconnect power.

### **Vacation and Moving Care**

#### **Vacation**

If you choose to leave the Refrigerator on while you're away, use up any perishables and freeze other items. If you choose to turn the Refrigerator off before you leave, follow these steps.

- 1. Remove all food from the Refrigerator.
- 2. Unplug the Refrigerator.
- 3. Clean the Refrigerator. See "Cleaning".
- **4.** Tape a rubber or wood block to the top of the door to prop it open far enough for air to get in. This stops odor and mold from building up.

#### Moving

When you are moving your Refrigerator, follow these steps to prepare it for the move.

- **1.** Remove all contents from the Refrigerator.
- 2. Unplug the Refrigerator.
- 3. Clean, wipe, and dry it thoroughly.
- 4. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
- **5.** Tape the doors shut and tape the power cord to the Refrigerator. When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions.

### TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

### **A WARNING**



**Electrical Shock Hazard** 

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

#### A WARNING



### **Explosion Hazard**

Risk of fire or explosion.

Flammable refrigerant used.

Do not use mechanical devices to defrost Refrigerator.

Do not puncture refrigerant tubing.

### **A WARNING**



### **Explosion Hazard**

Risk of fire or explosion due to puncture of refrigerant tubing.

Follow handling instructions carefully.

Flammable refrigerant used.

### **A WARNING**



### **Explosion Hazard**

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

### Your Refrigerator will not operate

- Is the power supply cord unplugged? Plug into a grounded 3 prong outlet.
- Has a household fuse blown, or has a circuit breaker tripped? Replace the fuse or reset the circuit.
- Is the Refrigerator Control turned to the OFF position? See "Using the Control".

#### The motor seems to run too much

- Is the temperature outside hotter than normal? Expect the motor to run longer under warm conditions. At normal outdoor temperatures, expect your motor to run about 40 % to 80 % of the time. Under warmer conditions, expect it to run even more of the time.
- Has a large amount of food just been added to the Refrigerator? Adding a large amount of food warms the Refrigerator. It is normal for the motor to run longer in order to cool the Refrigerator back down.
- Is the door opened often? Expect the motor to run longer when this occurs. In order to conserve energy, try to get everything you need out of the Refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
- Is the control set correctly for the surrounding conditions? See "Using the Control".
- Is the door closed completely? Push the door firmly shut. If it will not shut all the way, see "The door will not close completely" later in this section.

 Are the condenser coils dirty? This obstructs air transfer and makes the motor work harder. Clean the condenser coils. See "Cleaning".

### Temperature is too warm

- Is the door opened often? Be aware that the Refrigerator will warm when this occurs. In order to keep the Refrigerator cool, try to get everything you need out of the Refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
- Has a large amount of food just been added to the Refrigerator? Adding a large amount of food warms the Refrigerator. It can take several hours for the refrigerator to return to the normal temperature.
- Is the control set correctly for the surrounding conditions? See "Using the Control".
- Is the base grille blocked? For best performance, do not install the Refrigerator behind a cabinet door or block the base grille.

### The door is difficult to open

• Is the gasket dirty or sticky? Clean the gasket and the surface that it touches. Rub a thin coat of paraffin wax on the gasket following cleaning.

### The door will not close completely

- Are food packages blocking the door open?
   Rearrange containers so that they fit more tightly and take up less space.
- Are the shelves out of position? Put the shelves back into their correct positions. See "Refrigerator Use" for more information.
- **Is the gasket sticking?** Clean the gasket and the surface that it touches. Rub a thin coat of paraffin wax on the gasket following cleaning.

#### There is interior moisture buildup

- Is the door opened often? To avoid humidity buildup, try to get everything you need out of the Refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed. When the door is opened, humidity from the room air enters the Refrigerator. The more often the door is opened, the faster humidity builds up, especially when the room itself is very humid.
- **Is it humid?** It is normal for moisture to build up inside the Refrigerator when the air is humid.
- Is the food packaged correctly? Check that all food is securely wrapped. Wipe off damp food containers before placing in the Refrigerator.
- Is the control set correctly for the surrounding conditions? See "Using the Control".

## **ASSISTANCE OR SERVICE**

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below. When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

#### **If You Need Replacement Parts**

If you need to order replacement parts, we recommend that you only use factory specified replacement parts. Factory specified replacement parts will fit right and work right because they are made with the same precision used to build every new Whirlpool® appliance.

The replacement shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service. To locate factory specified replacement parts in your area, call us or your nearest designated service center.

### In the U.S.A.

Call the Whirlpool Customer eXperience Center toll free: 1-800-253-1301.

#### Our Consultants Provide Assistance With:

- Features and specifications on our full line of appliances.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after warranty service, anywhere in the United States. To locate the Whirlpool designated service company in your area, you can also look in your telephone directory Yellow Pages.

### For Further Assistance

If you need further assistance, you can write to Whirlpool with any questions or concerns at:

Whirlpool Brand Home Appliances Customer eXperience Center 553 Benson Road Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

### In Canada

Call the Whirlpool Canada Customer eXperience Centre toll free: **1-800-807-6777** 

or visit our website at www.whirlpool.ca.

### Our Consultants Provide Assistance With:

- Features and specifications on our full line of appliances.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Scheduling of Service. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada.

#### For Further Assistance

If you need further assistance, you can write to Whirlpool Canada with any questions or concerns at:

Whirlpool Brand Home Appliances Customer eXperience Centre 200 - 6750 Century Ave. Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

### **Accessories**

The following accessory is available for your Refrigerator. To order accessory, contact us and ask for the part number.

In the U.S,A., visit our webpage **www.whirlpool.com/ accessories** or call **1-800-253-1301**.

In Canada, visit our webpage **www.whirlpoolparts.ca** or call **1-800-807-6777**.

Stainless Steel Cleaner & Polish

Order Part #4396095

## WHIRLPOOL® REFRIGERATION LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE, PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer experience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

#### www.whirlpool.com/product help

#### IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit www.whirlpool.com/product help.

2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to: Whirlpool Customer experience Center. In the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777. If outside the 50 United States or Canada, contact your authorized Whirlpool dealer to determine whether another warranty applies. www.whirlpool.com/product help

#### LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

#### SECOND THROUGH FIFTH YEAR LIMITED WARRANTY ON CAVITY LINER AND SEALED REFRIGERATION SYSTEM

In the second through fifth years from the date of purchase, when this major appliance is installed, operated and maintained according to the instructions attached to or furnished with the product. Whirlpool brand will pay for factory specified replacement parts and repair labor for the following components to correct non-cosmetic defects in materials and workmanship in this part that prevent function of the refrigerator and that existed when this major appliance was purchased:

- Refrigerator/freezer cavity liner if the part cracks due to defective materials or workmanship.
- Sealed Refrigeration system (includes compressor, evaporator, condenser, dryer and connecting tubing).

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

#### ITEMS EXCLUDED FROM WARRANTY

- 1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
- 2. In-home instruction on how to use your product.
- 3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
- 4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
- 5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
- 6. Conversion of products from natural gas or L.P. gas.

- 7. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Whirlpool.
- 8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
- **9.** Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
- **10.** Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
- 11. Food or medicine loss due to product failure.
- 12. Pick-up or delivery. This product is intended for in-home repair.
- 13. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
- **14.** Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
- **15.** Service or parts for appliances with original model/serial numbers removed, altered or not easily determined. The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

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#### **DISCLAIMER OF IMPLIED WARRANTIES**

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

#### LIMITATION OF REMEDIES: EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Keep this book and your sales slip together for future
reference. You must provide proof of purchase or
installation date for in-warranty service.

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it.

You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name
Address
Phone number
Model number
Serial number
Purchase date